

主題性住戶統計調查 第 54 號報告書

Thematic Household Survey Report No. 54

資訊科技使用情況和普及程度
Information technology usage and penetration



香港特別行政區 政府統計處
Census and Statistics Department
Hong Kong Special Administrative Region

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有關本刊物的查詢，請聯絡：
政府統計處 社會統計調查組(一)
地址：香港北角英皇道 250 號北角城中心 5 樓
電話：(852) 2887 5103 圖文傳真：(852) 3106 3512
電郵：thematic@censtatd.gov.hk

Enquiries about this publication can be directed to :
Social Surveys Section (1)
Census and Statistics Department
Address : 5/F, Fortress Tower, 250 King's Road, North Point, Hong Kong.
Tel. : (852) 2887 5103 Fax : (852) 3106 3512
E-mail : thematic@censtatd.gov.hk

政府統計處網站 Website of the Census and Statistics Department
www.censtatd.gov.hk

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目錄

Contents

		頁數 Page
統計圖表目錄表	List of charts and tables	ii
1. 引言	Introduction	1
2. 統計調查結果摘要	Summary of survey findings	4
3. 個人電腦及互聯網的普及程度	Personal computer and Internet penetration	14
4. 個人電腦的使用情況	Usage of personal computer	35
5. 互聯網服務的使用情況	Usage of Internet service	52
6. 網上購物服務的使用情況	Usage of online purchasing services	80
7. 電子政府服務的使用情況	Usage of electronic Government services	90
8. 資訊保安	Information security	110
9. 智能手機的使用情況	Usage of smartphone	121
附錄 1：統計調查方法	Appendix 1: Survey methodology	129
附錄 2：曾出版的主題性住戶統計調查報告書	Appendix 2: Previously published Thematic Household Survey Reports	133
獲取政府統計處刊物的方法	Means of obtaining publications of the Census and Statistics Department	148

			頁數 Page	
圖 3.1	按家中有否個人電腦劃分的住戶的百分比分布	Chart 3.1	Percentage distribution of households by whether had personal computer at home	18
圖 3.2	按家中有否個人電腦接駁互聯網劃分的家中有個人電腦的住戶的百分比分布	Chart 3.2	Percentage distribution of households with personal computer (PC) at home by whether had PC at home connected to the Internet	19
圖 3.3	2004 年至 2014 年家中有個人電腦的住戶及家中有個人電腦接駁互聯網的住戶佔所有住戶的百分比	Chart 3.3	Percentage of households with personal computer (PC) at home and households with PC at home connected to the Internet among all households, 2004 to 2014	20
圖 4.1	按年齡劃分的懂得使用個人電腦的 10 歲及以上人士的比率	Chart 4.1	Rate of persons aged 10 and over who had knowledge of using personal computer by age	39
圖 4.2	按年齡劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的比率	Chart 4.2	Rate of persons aged 10 and over who had used personal computer during the 12 months before enumeration by age	40
圖 5.1	按年齡劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的比率	Chart 5.1	Rate of persons aged 10 and over who had used Internet service during the 12 months before enumeration by age	57
圖 6.1	按曾否在統計前 12 個月內為個人事務而使用網上購物服務劃分的 15 歲及以上人士的百分比分布	Chart 6.1	Percentage distribution of persons aged 15 and over by whether had used online purchasing services for personal matters during the 12 months before enumeration	83
圖 7.1	按有否在統計前 12 個月內為個人事務使用網上政府服務／使用網上政府服務的途徑劃分的 10 歲及以上人士的百分比分布	Chart 7.1	Percentage distribution of persons aged 10 and over by whether had used online Government services for personal matters during the 12 months before enumeration/ channel of using online Government services	95

		頁數 Page	
圖 8.1	按桌面電腦／手提電腦有否執行保安措施／保安措施的類別劃分的有桌面電腦／手提電腦的 10 歲及以上人士的百分比分布	Chart 8.1	Percentage distribution of persons aged 10 and over who had desktop computer/ laptop by whether had carried out security measures/ type of security measures for their desktop computers/ laptops 112
圖 8.2	按平板電腦有否執行保安措施／保安措施的類別劃分的有平板電腦的 10 歲及以上人士的百分比分布	Chart 8.2	Percentage distribution of persons aged 10 and over who had tablets by whether had carried out security measures/ type of security measures for their tablets 113
圖 8.3	按有否為與個人事務有關的電腦設定登入密碼／有否為與個人事務有關的電腦檔案設定開啟密碼／有否將與個人事務有關的電腦檔案加密劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比分布	Chart 8.3	Percentage distribution of persons aged 10 and over who had used personal computer during the 12 months before enumeration by whether had set password for logging in to computers related to personal matters/ whether had set password for access to computer files related to personal matters/ whether had encrypted computer files related to personal matters 114
圖 9.1	按年齡劃分的在統計前 12 個月內擁有智能手機的 10 歲及以上人士的比率	Chart 9.1	Rate of persons aged 10 and over who had smartphone during the 12 months before enumeration by age 123
表 3.1	2004 年至 2014 年家中有個人電腦的住戶數目	Table 3.1	Households with personal computer at home, 2004 to 2014 21
表 3.2	按家中個人電腦有否接駁互聯網劃分的家中有個人電腦的住戶數目	Table 3.2	Households with personal computer (PC) at home by whether had PC at home connected to the Internet 22
表 3.3	按下列變量／分類劃分的家中有個人電腦的住戶數目：	Table 3.3	Households with personal computer (PC) at home by :
	a. 房屋類型		a. type of housing 23
	b. 住戶每月入息		b. monthly household income 24
	c. 家中個人電腦的數目		c. number of PC at home 25
	d. 家中個人電腦的類別		d. type of PC at home 26

		<i>頁數</i> <i>Page</i>
表 3.4	按家中沒有個人電腦的原因劃分的家中沒有個人電腦的住戶數目	27
表 3.5	2004 年至 2014 年家中有個人電腦接駁互聯網的住戶數目	28
表 3.6	按下列變量／分類劃分的家中有個人電腦接駁互聯網的住戶數目：	
	a. 房屋類型	29
	b. 住戶每月入息	30
	c. 接駁互聯網的方法	31
表 3.7	按家中個人電腦沒有接駁互聯網的原因劃分的家中有個人電腦而沒有接駁互聯網的住戶數目	32
表 3.8	按在統計前 12 個月內有否購買智能手機／個人電腦及有關產品／服務／購買智能手機／個人電腦及有關產品／服務的開支及房屋類型劃分的住戶數目	33
表 3.9	按所購買的智能手機／個人電腦及有關產品／服務的類別劃分的在統計前 12 個月內有購買智能手機／個人電腦及有關產品／服務的住戶數目	34
表 4.1	2004 年至 2014 年懂得使用個人電腦的 10 歲及以上人士數目	41

		頁數 Page
表 4.2	按下列變量／分類劃分的懂得使用個人電腦的 10 歲及以上人士數目：	
	a. 年齡及性別	42
	b. 教育程度	43
	c. 經濟活動身分	44
表 4.3	2004 年至 2014 年在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目	45
表 4.4	按下列變量／分類劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目：	
	a. 年齡及性別	46
	b. 教育程度	47
	c. 經濟活動身分	48
	d. 使用個人電腦的次數及經濟活動身分	49
表 4.5	按下列變量／分類劃分的在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士數目：	
	a. 每星期用於個人電腦的時間及年齡	50
	b. 每星期用於個人電腦的時間及經濟活動身分	51
表 5.1	2004 年至 2014 年在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目	58
表 5.2	按曾使用的上網設備類別劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目	59

		頁數 Page
表 5.3	按下列變量／分類劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目：	
	a. 年齡及性別	60
	b. 教育程度	61
	c. 經濟活動身分	62
	d. 使用互聯網服務的次數及經濟活動身分	63
Table 5.3	Persons aged 10 and over who had used Internet service during the 12 months before enumeration by :	
	a. age and sex	60
	b. educational attainment	61
	c. economic activity status	62
	d. frequency of using Internet service and economic activity status	63
表 5.4	按下列變量／分類劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目：	
	a. 使用互聯網服務的主要目的及性別	64
	b. 使用互聯網服務的主要目的及年齡	66
	c. 使用互聯網服務的主要目的及教育程度	68
	d. 使用互聯網服務的主要目的及經濟活動身分	70
Table 5.4	Persons aged 10 and over who had used Internet service during the 12 months before enumeration by :	
	a. major purpose of using Internet service and sex	64
	b. major purpose of using Internet service and age	66
	c. major purpose of using Internet service and educational attainment	68
	d. major purpose of using Internet service and economic activity status	70
表 5.5	按下列變量／分類劃分的在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士數目：	
	a. 每星期使用互聯網服務的時間及年齡	72
	b. 每星期使用互聯網服務的時間及經濟活動身分	73
Table 5.5	Persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration by :	
	a. time spent in using Internet service per week and age	72
	b. time spent in using Internet service per week and economic activity status	73
表 5.6	按下列變量／分類劃分的在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的 10 歲及以上人士數目：	
	a. 每星期為社交網絡活動而使用互聯網服務的時間及性別	74
Table 5.6	Persons aged 10 and over who had used Internet service for online social activities during the 12 months before enumeration by :	
	a. time spent in using Internet service for online social activities per week and sex	74

		頁數 Page
	b. 每星期為社交網絡活動而使用互聯網服務的時間及年齡	75
	c. 每星期為社交網絡活動而使用互聯網服務的時間及教育程度	76
	d. 每星期為社交網絡活動而使用互聯網服務的時間及經濟活動身分	77
表 5.7	按擁有的資訊科技設備類別劃分的擁有資訊科技設備的 10 歲及以上人士數目	79
表 6.1	2004 年至 2014 年在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目	84
表 6.2	按下列變量／分類劃分的在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目：	
	a. 年齡／性別	85
	b. 教育程度	86
	c. 經濟活動身分	87
表 6.3	按下列變量／分類劃分的在統計前 6 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目：	
	a. 在該期間內曾在網上購買的主要商品／服務類別	88
	b. 在該期間內曾在網上購買的商品／服務總額	89

			<i>頁數</i> <i>Page</i>
表 7.1	按是否認識「香港政府一站通」劃分的 10 歲及以上人士數目	Table 7.1	Persons aged 10 and over by whether aware of the GovHK 96
表 7.2	按下列變量／分類劃分的認識「香港政府一站通」的 10 歲及以上人士數目：	Table 7.2	Persons aged 10 and over who were aware of the GovHK by :
	a. 年齡／性別		a. age/ sex 97
	b. 教育程度		b. educational attainment 98
	c. 經濟活動身分		c. economic activity status 99
表 7.3	按有否在統計前 12 個月內為個人事務使用網上政府服務／使用網上政府服務的途徑劃分的 10 歲及以上人士數目	Table 7.3	Persons aged 10 and over by whether had used online Government services for personal matters during the 12 months before enumeration/ channel of using online Government services 100
表 7.4	按下列變量／分類劃分的在統計前 12 個月內曾為個人事務使用網上政府服務的 10 歲及以上人士數目：	Table 7.4	Persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration by :
	a. 年齡／性別		a. age/ sex 101
	b. 教育程度		b. educational attainment 102
	c. 經濟活動身分		c. economic activity status 103
	d. 曾使用的網上政府服務的類別		d. type of online Government services used 104
表 7.5	按沒有使用網上政府服務的原因劃分的在統計前 12 個月內沒有為個人事務使用網上政府服務的 10 歲及以上人士數目	Table 7.5	Persons aged 10 and over who had not used online Government services for personal matters during the 12 months before enumeration by reason for not using online Government services 105

		頁數 Page
表 7.6	按下列變量／分類劃分的認識「流動電子政府服務」的 10 歲及以上人士數目： a. 年齡／性別 b. 教育程度 c. 經濟活動身分	Table 7.6 Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by : a. age/ sex 106 b. educational attainment 107 c. economic activity status 108
表 7.7	按沒有使用「流動電子政府服務」的原因劃分的認識「流動電子政府服務」但在統計前 12 個月內沒有使用「流動電子政府服務」的 10 歲及以上人士數目	Table 7.7 Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) but had not used the MEGS during the 12 months before enumeration by reason for not using MEGS 109
表 8.1	按個人電腦有否執行保安措施／保安措施的類別及電腦的類別劃分的有個人電腦的 10 歲及以上人士數目	Table 8.1 Persons aged 10 and over who had personal computer (PC) by whether had carried out security measures for their PC/ type of security measures and type of PC 115
表 8.2	按在統計前 12 個月內個人電腦曾否感染電腦病毒／在統計前 12 個月內個人電腦曾感染電腦病毒的次數劃分的有個人電腦的 10 歲及以上人士數目	Table 8.2 Persons aged 10 and over who had personal computer (PC) by whether their PC had been infected by computer virus during the 12 months before enumeration/ frequency of their PC having been infected by computer virus during the 12 months before enumeration 116
表 8.3	2012 年及 2014 年按在統計前 12 個月內有否為與個人事務有關的電腦設定登入密碼／有否為與個人事務有關的電腦檔案設定開啟密碼／有否將與個人事務有關的電腦檔案加密劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目	Table 8.3 Persons aged 10 and over who had used personal computer during the 12 months before enumeration by whether had set password for logging in to computers related to personal matters/ whether had set password for access to computer files related to personal matters/ whether had encrypted computer files related to personal matters during the 12 months before enumeration, 2012 and 2014 117

		頁數 Page
表 8.4	按經濟活動身分劃分的在統計前 12 個月內有為與個人事務有關的電腦設定登入密碼的 10 歲及以上人士數目	118
Table 8.4	Persons aged 10 and over who had set password for logging in to computers related to personal matters during the 12 months before enumeration by economic activity status	118
表 8.5	按經濟活動身分劃分的在統計前 12 個月內有為與個人事務有關的電腦檔案設定開啟密碼的 10 歲及以上人士數目	119
Table 8.5	Persons aged 10 and over who had set password for access to computer files related to personal matters during the 12 months before enumeration by economic activity status	119
表 8.6	按經濟活動身分劃分的在統計前 12 個月內有將與個人事務有關的電腦檔案加密的 10 歲及以上人士數目	120
Table 8.6	Persons aged 10 and over who had encrypted computer files related to personal matters during the 12 months before enumeration by economic activity status	120
表 9.1	按下列變量／分類劃分的 10 歲及以上人士數目：	
Table 9.1	Persons aged 10 and over by :	
a.	年齡／性別及在統計前 12 個月內是否擁有智能手機	124
a.	age/ sex and whether had smartphone during the 12 months before enumeration	124
b.	教育程度及在統計前 12 個月內是否擁有智能手機	125
b.	educational attainment and whether had smartphone during the 12 months before enumeration	125
c.	經濟活動身分及在統計前 12 個月內是否擁有智能手機	126
c.	economic activity status and whether had smartphone during the 12 months before enumeration	126
d.	在統計前 12 個月內是否擁有智能手機／擁有智能手機的數目	127
d.	whether had smartphone during the 12 months before enumeration/ number of smartphone	127
e.	在統計前 12 個月內是否擁有智能手機／智能手機曾否感染電腦病毒	128
e.	whether had smartphone during the 12 months before enumeration/ whether the smartphone had been infected by computer virus	128

1 引言

Introduction

背景

1.1 因應各政策局與政府部門對各類社會事項的統計數據的需求增加，政府統計處於1999年開始進行一系列的主題性住戶統計調查。政府統計處將各政策局及政府部門就搜集所需社會事項的統計數據而提議進行的專題訪問結集，組成不同的主題性住戶統計調查，並外判予私營市場調查公司進行。

1.2 每一輪的主題性住戶統計調查均是獨立及涵蓋全港的統計調查，並且委托私營市場調查公司進行。政府統計處在該些統計調查中擔任協調及管理的角色，並負責監察承辦商的工作，以確保他們的服務素質能夠符合要求的標準。

本報告書所包括的專題

1.3 政府統計處在2014年6月至8月期間進行了一項主題性住戶統計調查，搜集有關個人電腦及互聯網在住戶中的普及程度，以及住戶成員使用個人電腦、互聯網服務、網上購物服務、電子政府服務和智能手機使用的情況及所採取的資訊保安措施的資料。本報告書列載了一些有關以上統計調查的主要結果。

1.4 類似的有關個人電腦及互聯網在住戶中的普及程度的主題性住戶統計調查曾分別於2000年1月至3月、2001年4月至6月、2002年5月至7月、2003年5月至8月、2004年6月至8月、2005年5月至8月、2006年6月至8月、2007年7月至9月、2008年7月至9月、2009年6月至8月、2010年10月至12月、2012年2月至5月、2012年6月至8月及2013年1月至4月期間進行。

Background

1.1 To meet the growing demand for statistical data on selected social issues by policy bureaux and government departments, the Census and Statistics Department (C&SD) has been conducting a series of Thematic Household Survey (THS) since 1999. Enquiries for collecting the required statistical data on social topics proposed by individual bureaux/departments are packaged together to form different rounds of THS and contracted out to private research firms.

1.2 Each round of THS is an independent, territory-wide survey commissioned to a private research firm. C&SD plays a co-ordination and management role in the THS and is responsible for monitoring the work of the contractor to ensure that the required standards of quality of their services are met.

Topic included in this report

1.3 A round of THS was conducted during June to August 2014 to collect information related to the personal computer (PC) and Internet penetration among households. Information on usage of PC, Internet service, online purchasing services, electronic Government services and smartphone as well as adoption of information security measures among household members was collected. Some major findings of the survey are set out in this report.

1.4 Similar enquiries related to the PC and Internet penetration among households were conducted during January to March 2000, April to June 2001, May to July 2002, May to August 2003, June to August 2004, May to August 2005, June to August 2006, July to September 2007, July to September 2008, June to August 2009, October to December 2010, February to May 2012, June to August 2012 and January to April 2013 in the THS series.

統計調查方法簡述

1.5 是項統計調查在經科學方法抽選的住戶樣本內，成功訪問了約 10 000 個住戶，回應率為 75%。

1.6 統計員首先從每個接受訪問的住戶中抽選戶主或一名對本主題有認識的人士進行訪問。被選的受訪者被問及他們家中有否個人電腦；若有，家中個人電腦是否已接駁互聯網。然後，受訪住戶內所有 10 歲及以上的人士(外籍家庭傭工除外)均被抽選作個別訪問。他們被問及擁有的電腦的數目和類型、其對使用個人電腦的認識，以及在統計前 12 個月內使用個人電腦、互聯網服務、電子政府服務及智能手機使用的情況。最後，他們亦被問及所採取的資訊保安措施的資料。15 歲及以上的人士再被問及其在統計前 12 個月內為個人事務而使用網上購物服務的情況。

1.7 有關統計調查所涵蓋的人口範圍及統計調查方法詳情，請參閱本報告書的附錄一。

概念及定義

1.8 是項統計調查涉及的主要名詞採用了以下的定義：

- 個人電腦包括桌面電腦、手提電腦及平板電腦，但不包括掌上電腦／個人數碼助理、電子日記簿及電子詞典；
- 智能手機比傳統只能打電話、發送短訊和拍照的手提電話更先進。智能手機的功能包括：輕觸式屏幕輸入、透過流動網絡接駁互聯網（如 Wi-Fi、4G LTE）、看短片聽音樂、拍攝短片、GPS 導航、收發電子郵件及瀏覽網頁等。智能手機也可用於下載流動應用程式（如 WhatsApp、Facebook 及 YouTube）；

Brief description of survey method

1.5 In this survey, some 10 000 households within a scientifically selected sample of households were successfully enumerated, constituting a response rate of 75%.

1.6 The household head or a knowledgeable person about the subject was first selected for interview. The selected respondent was asked whether there were any PCs in the household and if so, whether the PCs at home were connected to the Internet. Then, all persons aged 10 and over (excluding foreign domestic helpers) in the enumerated households were selected for interview in respect of the number and type of PCs they had, their knowledge of using PC as well as their usage of PC, Internet service, electronic Government services and smartphone during the 12 months before enumeration. Finally, some questions about adoption of information security measures were also asked. Persons aged 15 and over were further asked about their usage of online purchasing services for personal matters during the 12 months before enumeration.

1.7 More detailed descriptions of the population coverage and methodology of the survey are given in Appendix 1.

Concepts and definitions

1.8 The definitions of the key terms used in the survey are given below :-

- PC included desktop computer, laptop and tablet, but excluded palm top/Personal Digital Assistant (PDA), digital diary and electronic dictionary;
- Smartphone referred to a mobile phone offering more advanced features than a cell phone which is mainly for making phone call, sending SMS and taking picture. Some advanced features/functions found in smartphone include touchscreen interface, Internet access via mobile network (such as Wi-Fi connection, 4G LTE connection), video and music player, video recording, GPS navigation, send and receive e-mail and web browsing. The smartphone can also be used to download mobile apps (such as WhatsApp, Facebook and YouTube);

- 「香港政府一站通」指透過互聯網提供公共資訊和服務予市民使用的一站式入門網站(例如：市民可透過該網站遞交報稅表)；
 - 「流動電子政府服務」指透過流動裝置(例如：智能手機或平板電腦)提供公共資訊和服務予市民使用；及
 - 網上政府服務指透過互聯網上的「香港政府一站通」網站及其他政府網站提供公共資訊和服務予市民使用。
- GovHK referred to the one-stop portal for the delivery of public information and services to the community through the Internet (e.g. people may submit tax returns through the website);
 - Mobile E-Government Services (MEGS) referred to the delivery of public information and services to the community via mobile devices (e.g. smartphone or tablet); and
 - Online Government services referred to the delivery of public information and services to the community through GovHK website and other Government websites on the Internet.

數字進位

1.9 由於進位關係，統計圖表內個別項目加起來可能與總數略有出入。統計圖表內有關百分比分布的數字則是根據未經進位的實際數字計算。

代號

1.10 本報告書的統計表內的代號應用如下：

- § 由於抽樣誤差甚大，數目少於 1 000 的估計(包括數值為零的數字)或基於這些估計而編製的相關統計數字(如百分比和比率)，在本報告書的統計表內不予公布。

N.A. 沒有數字。

Rounding of figures

1.9 Owing to rounding, there may be a slight discrepancy between the sum of individual items and the total as shown in charts and tables. It should also be noted that actual figures without rounding are used in compiling the percentage shares in charts and tables.

Symbol

1.10 Symbols in the tables of this report are applied as follows:

- § Estimates less than 1 000 (including zero figures) and related statistics derived based on such estimates (e.g. percentages and rates) are not released in the tables of this report due to very large sampling errors.

N.A. Not available.

2 統計調查結果摘要 Summary of survey findings

第一部分 Part 1

2014 年統計調查的主要結果 Key survey findings for 2014

主要指標	Key indicators	2014 年統計調查結果* 2014 Survey findings*
個人電腦在住戶中的普及程度	Personal computer (PC) penetration in households	
• 家中有個人電腦的住戶數目	• Number of households with PC at home	1 992 700 (1 921 000)
• 家中有個人電腦的住戶佔所有住戶的百分比	• Percentage of households with PC at home among all households	81.3% (80.0%)
互聯網在住戶中的普及程度	Internet penetration in households	
• 家中有個人電腦接駁互聯網的住戶數目	• Number of households with PC at home connected to the Internet	1 929 300 (1 871 200)
• 家中有個人電腦接駁互聯網的住戶佔所有家中有個人電腦的住戶的百分比	• Percentage of households with PC at home connected to the Internet among all households with PC at home	96.8% (97.4%)
• 家中有個人電腦接駁互聯網的住戶佔所有住戶的百分比	• Percentage of households with PC at home connected to the Internet among all households	78.7% (77.9%)
個人電腦的使用情況	Usage of personal computer	
• 懂得使用個人電腦的 10 歲及以上人士數目	• Number of persons aged 10 and over who had knowledge of using PC	4 897 500 (4 690 700)

註釋：* 括號內的數字顯示於 2012 年進行一項類近統計調查所得的相應數字。

Note: * Figures in brackets denote the corresponding figures obtained from a similar survey conducted in 2012.

主要指標	Key indicators	2014 年統計調查結果* 2014 Survey findings*
<ul style="list-style-type: none"> 按年齡劃分懂得使用個人電腦的 10 歲及以上人士的百分比[^] 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had knowledge of using PC by age[^] 	
<p>年齡組別</p> <p>- 10 - 24</p> <p>- 25 - 44</p> <p>- 45 - 64</p> <p>- ≥ 65</p> <p>合計</p>	<p>Age group</p> <p>- 10 - 24</p> <p>- 25 - 44</p> <p>- 45 - 64</p> <p>- ≥ 65</p> <p>Overall</p>	<p>99.6%</p> <p>(99.6%)</p> <p>96.8%</p> <p>(95.5%)</p> <p>73.9%</p> <p>(67.0%)</p> <p>23.5%</p> <p>(16.2%)</p> <p>77.4%</p> <p>(74.6%)</p>
<ul style="list-style-type: none"> 在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had used PC during the 12 months before enumeration 	<p>4 651 600</p> <p>(4 577 800)</p>
<ul style="list-style-type: none"> 按年齡劃分在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比[^] 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used PC during the 12 months before enumeration by age[^] 	
<p>年齡組別</p> <p>- 10 - 24</p> <p>- 25 - 44</p> <p>- 45 - 64</p> <p>- ≥ 65</p> <p>合計</p>	<p>Age group</p> <p>- 10 - 24</p> <p>- 25 - 44</p> <p>- 45 - 64</p> <p>- ≥ 65</p> <p>Overall</p>	<p>98.0%</p> <p>(99.5%)</p> <p>93.3%</p> <p>(94.3%)</p> <p>68.4%</p> <p>(64.2%)</p> <p>19.8%</p> <p>(13.7%)</p> <p>73.5%</p> <p>(72.8%)</p>

註釋：[^] 在個別年齡組別中佔所有人士的百分比。以所有 10 - 24 歲的人士為例，99.6% 懂得使用個人電腦。

* 括號內的數字顯示於 2012 年進行一項類近統計調查所得的相應數字。

Notes : [^] As a percentage of all persons in the respective age groups. For example, among all persons aged 10 - 24, 99.6% had knowledge of using PC.

* Figures in brackets denote the corresponding figures obtained from a similar survey conducted in 2012.

主要指標

Key indicators

2014 年統計調查結果*
2014 Survey findings*

- | | | |
|--|--|----------------------------|
| <ul style="list-style-type: none"> 在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士佔所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used PC at least once a week during the 12 months before enumeration among all persons aged 10 and over who had used PC during the 12 months before enumeration | 91.2%
(95.0%) |
| <ul style="list-style-type: none"> 在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士每星期用於個人電腦的平均時間 | <ul style="list-style-type: none"> Average time spent in using PC per week for persons aged 10 and over who had used PC at least once a week during the 12 months before enumeration | 29.5 hours
(30.0 hours) |

互聯網服務的使用情況

Usage of Internet service

- | | | |
|---|---|--------------------------|
| <ul style="list-style-type: none"> 在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目 | <ul style="list-style-type: none"> Number of persons aged 10 and over who had used Internet service during the 12 months before enumeration | 5 052 500
(4 580 100) |
| <ul style="list-style-type: none"> 按年齡劃分在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比[^] | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used Internet service during the 12 months before enumeration by age[^] | |
| <i>年齡組別</i>
- 10 - 24 | <i>Age group</i>
- 10 - 24 | 99.5%
(99.5%) |
| - 25 - 44 | - 25 - 44 | 97.8%
(94.7%) |
| - 45 - 64 | - 45 - 64 | 79.7%
(64.2%) |
| - ≥ 65 | - ≥ 65 | 24.0%
(13.1%) |
| <i>合計</i> | <i>Overall</i> | 79.9%
(72.9%) |

註釋：[^] 在個別年齡分組中佔所有人士的百分比。以所有 10 - 24 歲的人士為例，99.5% 在統計前 12 個月內曾使用互聯網服務。

* 括號內的數字顯示於 2012 年進行一項類近統計調查所得的相應數字。

Notes: [^] As a percentage of all persons in the respective age groups. For example, among all persons aged 10 - 24, 99.5% had used Internet service during the 12 months before enumeration.

* Figures in brackets denote the corresponding figures obtained from a similar survey conducted in 2012.

主要指標

Key indicators

2014 年統計調查結果*
2014 Survey findings*

- | | | |
|--|--|--|
| <ul style="list-style-type: none"> • 按曾使用的選定上網設備類別劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比 <ul style="list-style-type: none"> - 智能手機 - 個人電腦 | <ul style="list-style-type: none"> • Percentage of persons aged 10 and over who had used Internet service during the 12 months before enumeration by selected type of web device used for connection to the Internet <ul style="list-style-type: none"> - <i>Smartphone</i> 94.7%
(68.9%)+ - <i>PC</i> 84.2%
(99.0%) | |
| <ul style="list-style-type: none"> • 在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士佔所有曾使用互聯網服務的 10 歲及以上人士的百分比 | <ul style="list-style-type: none"> • Percentage of persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration among all persons aged 10 and over who had used Internet service 97.9%
(95.9%) | |
| <ul style="list-style-type: none"> • 在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士每星期使用互聯網服務的平均時間 | <ul style="list-style-type: none"> • Average time spent in using Internet service per week for persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration 30.5 hours
(28.7 hours) | |
| <ul style="list-style-type: none"> • 在統計前 12 個月內因以下主要目的而使用互聯網服務的 10 歲及以上人士佔所有在曾使用互聯網服務的 10 歲及以上人士數目的百分比 <ul style="list-style-type: none"> - 進行社交網絡活動[@] - 上網聽歌／收聽電台節目／觀看影視節目 | <ul style="list-style-type: none"> • Percentage of persons aged 10 and over who had used Internet service for the following major purposes during the 12 months before enumeration among all persons aged 10 and over who had used Internet service <ul style="list-style-type: none"> - <i>Carrying out online social activities[@]</i> 90.7%
(77.7%) - <i>Listening to online music/radio programmes/watching online video programmes</i> 73.9%
(59.1%) | |

註釋：+ 數字包括 2012 年曾使用手提電話上網的 10 歲及以上人士。

[@] 包括即時網上通訊、WhatsApp、微信、Line、網誌、網上論壇、網上社群、交友網等。

* 括號內的數字顯示於 2012 年進行一項類近統計調查所得的相應數字。

Notes：+ Figure includes persons aged 10 and over who had used mobile phone for connection to the Internet in 2012.

[@] Including instant online communication, WhatsApp, WeChat, Line, blog, forum, cyber communities, social networking site, etc.

* Figures in brackets denote the corresponding figures obtained from a similar survey conducted in 2012.

主要指標	Key indicators	2014 年統計調查結果* 2014 Survey findings*
- 上網閱讀報章／新聞(時事、財經、娛樂、體育)／雜誌	- Online reading newspapers/news (current affairs, finance, entertainment, sports)/magazines	70.7% (82.9%)
網上購物服務的使用情況	Usage of online purchasing services	
• 在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目	• Number of persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration	1 415 600 (1 460 100)
• 在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士佔所有 15 歲及以上人士的百分比	• Percentage of persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration among all persons aged 15 and over	23.4% (24.4%)
• 在統計前 6 個月內曾為個人事務而使用以下網上購物服務的 15 歲及以上人士的百分比	• Percentage of persons aged 15 and over who had used the following online purchasing services for personal matters during the 6 months before enumeration	
- 網上購買日用品、衣服鞋襪	- Online purchase of daily necessities, clothes and footwear	56.4% (35.4%)
- 網上安排旅遊事宜	- Online travel arrangement	26.7% (15.5%)
- 網上訂票(例如購買戲票、演唱會門票或講座門票)	- Online ticket reservation (e.g. buying movie, concert or seminar tickets)	25.4% (33.5%)
對「香港政府一站通」的認識	Awareness of GovHK	
• 認識「香港政府一站通」的 10 歲及以上人士數目	• Number of persons aged 10 and over who were aware of the GovHK	3 691 500 (3 694 300)
• 認識「香港政府一站通」的 10 歲及以上人士佔所有 10 歲及以上人士的百分比	• Percentage of persons aged 10 and over who were aware of the GovHK among all persons aged 10 and over	58.4% (58.8%)

註釋：* 括號內的數字顯示於 2012 年進行一項類近統計調查所得的相應數字。

Note: * Figures in brackets denote the corresponding figures obtained from a similar survey conducted in 2012.

主要指標	Key indicators	2014 年統計調查結果* 2014 Survey findings*
使用網上政府服務的情況	Usage of online Government services	
<ul style="list-style-type: none"> 在統計前 12 個月內曾為個人事務而透過「香港政府一站通」的網站及／或其他政府網站使用網上政府服務的 10 歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had used online Government services through GovHK website and/or other Government websites for personal matters during the 12 months before enumeration 	3 555 400 (3 821 500)
<ul style="list-style-type: none"> 在統計前 12 個月內曾為個人事務而透過「香港政府一站通」的網站及／或其他政府網站使用網上政府服務的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who had used online Government services through GovHK website and/or other Government websites for personal matters during the 12 months before enumeration among all persons aged 10 and over 	56.2% (60.8%)
對「流動電子政府服務」的認識	Awareness of Mobile E-Government Services (MEGS)	
<ul style="list-style-type: none"> 認識「流動電子政府服務」的 10 歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who were aware of the MEGS 	4 339 000 (2 070 000)
<ul style="list-style-type: none"> 認識「流動電子政府服務」的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 	<ul style="list-style-type: none"> Percentage of persons aged 10 and over who were aware of the MEGS among all persons aged 10 and over 	68.6% (32.9%)
資訊保安	Information security	
<ul style="list-style-type: none"> 為桌面電腦／手提電腦執行保安措施的 10 歲及以上人士數目 	<ul style="list-style-type: none"> Number of persons aged 10 and over who had carried out security measures for their desktop computers/laptops 	2 407 800 (N.A.) [#]

註釋：# 在 2012 年統計調查，只搜集以住戶為單位的資訊保安的資料。

* 括號內的數字顯示於 2012 年進行一項類近統計調查所得的相應數字。

Notes : # In 2012 survey, information about information security was collected on a household basis.

* Figures in brackets denote the corresponding figures obtained from a similar survey conducted in 2012.

主要指標

Key indicators

2014 年統計調查結果*
2014 Survey findings*

- | | | |
|---|--|------------------------------|
| <ul style="list-style-type: none"> 為桌面電腦／手提電腦執行保安措施的 10 歲及以上人士佔所有家中有桌面電腦／手提電腦的 10 歲及以上人士的百分比 | <ul style="list-style-type: none"> Percentage of persons aged 10 and over which had carried out security measures for their desktop computer/laptop among all persons aged 10 and over with desktop computers/laptops | 85.3%
(N.A.) [#] |
|---|--|------------------------------|

智能手機的使用情況

Usage of smartphone

- | | | |
|---|--|--------------------------|
| <ul style="list-style-type: none"> 在統計前 12 個月內擁有智能手機的 10 歲及以上人士數目 | <ul style="list-style-type: none"> Number of persons aged 10 and over who had smartphone during the 12 months before enumeration | 4 886 000
(3 395 900) |
| <ul style="list-style-type: none"> 按年齡劃分在統計前 12 個月內擁有智能手機的 10 歲及以上人士的百分比[^] | <ul style="list-style-type: none"> Percentage of persons aged 10 and over who had smartphone during the 12 months before enumeration by age[^] | |
| <i>年齡組別</i>
- 10 - 24 | <i>Age group</i>
- 10 - 24 | 89.5%
(71.2%) |
| - 25 - 44 | - 25 - 44 | 95.9%
(80.5%) |
| - 45 - 64 | - 45 - 64 | 78.6%
(40.8%) |
| - ≥ 65 | - ≥ 65 | 24.3%
(6.9%) |
| <i>合計</i> | <i>Overall</i> | 77.2%
(54.0%) |

註釋：# 在 2012 年統計調查，只搜集以住戶為單位的資訊保安的資料。

[^] 在個別年齡分組中佔所有人士的百分比。以所有 10 - 24 歲的人士為例，89.5% 在統計前 12 個月內擁有智能手機。

* 括號內的數字顯示於 2012 年進行一項類近統計調查所得的相應數字。

Notes : # In 2012 survey, information about information security was collected on a household basis.

[^] As a percentage of all persons in the respective age groups. For example, among all persons aged 10 - 24, 89.5% had smartphone during the 12 months before enumeration.

* Figures in brackets denote the corresponding figures obtained from a similar survey conducted in 2012.

第二部分 Part 2

主要觀察 - 與 2012 年統計調查結果比較

以下陳述 2014 年及 2012 年統計調查結果的顯著變化：

(註釋：除另有註明外，個人電腦、互聯網服務、網上購物服務及智能手機的使用情況的統計期是指在統計前 12 個月內。)

個人電腦的使用持續增長

- 懂得使用個人電腦的 10 歲及以上人士的百分比由 2012 年的 74.6% 上升至 2014 年的 77.4%。該增長在長者(即 65 歲及以上人士)中特別明顯，由 16.2% 上升至 23.5%。
- 曾使用個人電腦的 10 歲及以上人士的百分比由 2012 年的 72.8% 上升至 2014 年的 73.5%。長者的相應百分比由 13.7% 顯著上升至 19.8%。

使用個人電腦的模式有所改變

- 曾使用個人電腦最少每星期一次的 10 歲及以上人士的百分比由 2012 年的 95.0% 下降至 2014 年的 91.2%。
- 曾使用個人電腦接駁互聯網的 10 歲及以上人士的百分比由 2012 年的 99.0% 顯著下降至 2014 年的 84.2%。這或與使用智能手機接駁互聯網人士有所增加有關。

Key observations as compared to 2012

Salient changes in findings of the 2014 round of the survey as compared to the 2012 round are given below:

(Note: Unless otherwise specified, the reference period on usage of personal computer (PC), Internet service, online purchase service and smartphone refers to 12 months before enumeration.)

Continual increase in PC usage

- The percentage of persons aged 10 and over who had knowledge of using PC was 77.4% in 2014, up from 74.6% in 2012. The increase was particularly remarkable among the elderly, i.e. persons aged 65 and over, from 16.2% to 23.5%.
- The percentage of persons aged 10 and over who had used PC was 73.5% in 2014, up from 72.8% in 2012. The corresponding percentage of the elderly rose significantly from 13.7% to 19.8%.

Changes in PC usage pattern

- The percentage of persons aged 10 and over who had used PC at least once a week dropped from 95.0% in 2012 to 91.2% in 2014.
- The percentage of persons aged 10 and over who had used PC for connection to the Internet dropped markedly from 99.0% in 2012 to 84.2% in 2014. This may be related to increase in use of smartphone for connection to the Internet.

主要觀察 - 與 2012 年統計調查結果比較

互聯網服務的使用顯著增長

- 曾使用互聯網服務的 10 歲及以上人士的百分比由 2012 年的 72.9% 上升至 2014 年的 79.9%。該增長在 45 - 64 歲人士(由 64.2% 上升至 79.7%)及長者(即 65 歲及以上人士) (由 13.1% 上升至 24.0%) 中特別明顯。
- 與 2012 年比較, 2014 年明顯有較多的 10 歲及以上人士使用互聯網聽歌/收聽電台節目/觀看影視節目(2014 年的 73.9% 相對 2012 年的 59.1%) 及進行社交網絡活動(例如 WhatsApp、微信及 Line) (2014 年的 90.7% 相對 2012 年的 77.7%)。

網上購物服務模式大幅改變

- 56.4% 的 15 歲及以上人士曾於統計前 6 個月內在網上購買日用品、衣服鞋襪。2012 年的相應數字為 35.4%。
- 曾在網上安排旅遊事宜的 15 歲及以上人士由 2012 年的 15.5% 上升至 2014 年的 26.7%，但網上訂票(例如戲票、演唱會門票、講座門票)的比率卻出現下跌情況，由 33.5% 下降至 25.4%。

認識「流動電子政府服務」急劇增加

- 認識「流動電子政府服務」的 10 歲及以上人士由 2012 年的 32.9% 大幅上升至 2014 年的 68.6%。

Key observations as compared to 2012

Notable increase in usage of Internet service

- The percentage of persons aged 10 and over who had used Internet service increased from 72.9% in 2012 to 79.9% in 2014. The increase was particularly remarkable among persons aged 45 - 64 (from 64.2% to 79.7%) and the elderly, i.e. persons aged 65 and over, (from 13.1% to 24.0%).
- When compared to 2012, there were significantly more persons aged 10 and over who had used Internet service in 2014 for listening to online music / radio programmes / watching online video programmes (73.9% in 2014 vs. 59.1% in 2012) and for carrying out online social activities (such as WhatsApp, WeChat and Line) (90.7% in 2014 vs. 77.7% in 2012).

Substantial changes in online purchase pattern

- 56.4% of persons aged 15 and over had purchased daily necessities, clothes and footwear online during the 6 months before enumeration. The corresponding figure was 35.4% in 2012.
- While the percentage of persons aged 15 and over who had made online travel arrangement increased from 15.5% in 2012 to 26.7% in 2014, a drop was seen in reservation of tickets online (e.g. buying movie, concert or seminar tickets), from 33.5% to 25.4%.

Sharp increase in awareness of Mobile E-Government Services (MEGS)

- The percentage of persons aged 10 and over who were aware of MEGS rose substantially from 32.9% in 2012 to 68.6% in 2014.

主要觀察 - 與 2012 年統計調查結果比較**Key observations as compared to 2012****智能手機的使用更趨流行****Usage of smartphone getting more popular**

- 在 2014 年，有接近 500 萬名 10 歲及以上人士有智能手機，較 2012 年的人數多出約 150 萬人。智能手機的滲透率大幅上升，由 54.0% 升至 77.2%。
 - 智能手機的使用增長在長者中特別明顯。在 2014 年，大約每 4 名 65 歲及以上人士中便有 1 名有智能手機，相比 2012 年約 100 名 65 歲及以上人士中只有 7 名有智能手機。
 - 智能手機的使用情況在 45 - 64 歲人士中亦越趨流行，滲透率由 2012 年的 40.8% 上升至 2014 年的 78.6%。
 - 使用智能手機上網的情況日趨普及。2014 年使用智能手機接駁互聯網的 10 歲及以上人士達 94.7%。而在 2012 年使用手提電話／智能手機的相應百分比為 68.9%。
- Close to 5 million persons aged 10 and over had smartphone in 2014, around 1.5 million more than that in 2012. The smartphone penetration rate rose sharply, from 54.0% to 77.2%.
 - The increase in usage of smartphone was particularly remarkable among the elderly. About 1 in 4 persons aged 65 and over had smartphone in 2014, compared to only around 7 in 100 persons aged 65 and over in 2012.
 - Usage of smartphone among persons aged 45 - 64 was also getting more popular, with the penetration rate increased from 40.8% in 2012 to 78.6% in 2014.
 - Access to the Internet using smartphone became more popular. The percentage of persons aged 10 and over who had used smartphone for connection to the Internet reached 94.7% in 2014. The corresponding percentage for using mobile phone/smartphone for connection was 68.9% in 2012.

3 個人電腦及互聯網的普及程度

Personal computer and Internet penetration

個人電腦及互聯網的普及程度

3.1 在統計時，約 1 992 700 個住戶家中有個人電腦，佔全香港所有住戶的 81.3%。當中，約有 1 929 300 個住戶(96.8%)家中有個人電腦接駁互聯網。換言之，在全港所有住戶中，有 78.7%家中有個人電腦接駁互聯網。(圖 3.1 和 3.2 及表 3.1、3.2 和 3.5)

3.2 家中有個人電腦的住戶百分比及家中有個人電腦接駁互聯網的住戶百分比在過去 10 年間顯著增加，而在近年則漸趨平穩。與在 2004 年進行的類似統計調查結果比較，家中有個人電腦的住戶百分比由 71.1% 上升至 2014 年的 81.3%；而家中有個人電腦接駁互聯網的住戶百分比則由 64.9% 上升至 78.7%。而且，家中有個人電腦的住戶百分比及家中有個人電腦接駁互聯網的住戶百分比之間的差距正逐步收窄；換言之，愈來愈多住戶將其家中的個人電腦接駁互聯網。(圖 3.3 及表 3.1 和 3.5)

家中有個人電腦的住戶

房屋類型

3.3 在該 1 992 700 個家中有個人電腦的住戶中，56.4% 住在私人房屋；27.3% 住在公營租住房屋；而 16.2% 則住在資助自置居所房屋。住在資助自置居所房屋的住戶，家中有個人電腦的比率最高，達 86.3%，緊隨的是住在私人房屋的住戶，達 84.8%。(表 3.3a)

Personal computer (PC) and Internet penetration

3.1 Some 1 992 700 households had PC at home at the time of enumeration, constituting 81.3% of all households in Hong Kong. Among them, some 1 929 300 households (96.8%) had their PC at home connected to the Internet. In other words, 78.7% of all households in Hong Kong had their PC at home connected to the Internet.

(Charts 3.1 and 3.2, and Tables 3.1, 3.2 and 3.5)

3.2 Both the percentage of households with PC at home and the percentage of households with their PC at home connected to the Internet had increased significantly over the past 10 years, but had stabilised in recent years. As compared to the results of a similar survey conducted in 2004, the percentages of all households with PC at home increased from 71.1% to 81.3% in 2014; the corresponding percentage of all households with their PC at home connected to the Internet increased from 64.9% to 78.7%. In addition, the gap between the percentage of households with PC at home and the percentage of households with their PC at home connected to the Internet was becoming narrower; in other words, there were more and more households connected their PC at home to the Internet.

(Chart 3.3 and Tables 3.1 and 3.5)

Households with PC at home

Type of housing

3.3 Of the 1 992 700 households with PC at home, 56.4% were residing in private housing; 27.3%, public rental housing; and 16.2%, subsidised home ownership housing. Households resided in subsidised home ownership housing had the highest rate of having PC at home, at 86.3%, followed by those in private housing, at 84.8%. (Table 3.3a)

住戶每月入息

3.4 該 1 992 700 個家中有個人電腦的住戶的每月入息中位數為\$28,500。住戶每月入息與住戶家中有個人電腦的比率似乎有密切關係，每月入息較高的住戶一般有較高的比率。住戶家中有個人電腦的比率介乎 40.6% (每月入息少於\$10,000 的住戶) 至 98.7% (每月入息為\$50,000 及以上的住戶)。 (表 3.3b)

Monthly household income

3.4 The median monthly household income of those 1 992 700 households with PC at home was \$28,500. The monthly household income seemed to bear a close relationship with the rate of households having PC at home. Households with higher monthly household income generally had a higher rate. The rate of households having PC at home ranged from 40.6% for households with monthly household income of less than \$10,000 to 98.7% for those with monthly household income of \$50,000 and over. (Table 3.3b)

家中個人電腦的數目

3.5 在該 1 992 700 個家中有個人電腦的住戶中，34.8%擁有 1 部個人電腦；26.1%擁有 2 部；39.1%擁有 3 部或以上。 (表 3.3c)

Number of PC at home

3.5 Of those 1 992 700 households with PC at home, 34.8% had 1 PC; 26.1%, 2 PCs; and 39.1%, 3 or more PCs. (Table 3.3c)

家中個人電腦的類別

3.6 該些住戶中大部分(72.6%)家中擁有桌面電腦，而 59.1%擁有手提電腦及 49.6%擁有平板電腦。 (表 3.3d)

Type of PC at home

3.6 The majority (72.6%) of those households had desktop computer at home, while 59.1% had laptop and 49.6% had tablet. (Table 3.3d)

家中沒有個人電腦的住戶*家中沒有個人電腦的原因*

3.7 在統計時，約有 458 900 個住戶家中沒有個人電腦。其中 64.5%表示由於「不懂得使用電腦」而沒有安裝個人電腦，其次為「無需要使用電腦」(31.2%) 及「可以在其他地方使用電腦」(8.1%)。 (表 3.4)

Households without PC at home*Reason for not having PC at home*

3.7 Some 458 900 households did not have PC at home at the time of enumeration. Some 64.5% of these households cited “did not know how to use computer” as the reason for not having PC at home, followed by “no specific application” (31.2%) and “could access computer at other places” (8.1%). (Table 3.4)

家中有個人電腦接駁互聯網的住戶

3.8 約 1 929 300 個住戶家中的個人電腦有接駁互聯網，佔全港所有住戶的 78.7%。(表 3.5)

Households with PC at home connected to the Internet

3.8 Some 1 929 300 households had their PC at home connected to the Internet, constituting 78.7% of all households in Hong Kong. (Table 3.5)

房屋類型

3.9 在該 1 929 300 個家中有個人電腦接駁互聯網的住戶中，56.7%住在私人房屋；27.0%住在公營租住房屋；而 16.3%則住在資助自置居所房屋。住在資助自置居所房屋的住戶，家中有個人電腦接駁互聯網的比率最高，達 83.9%，緊隨的是住在私人房屋的住戶，達 82.4%。（表 3.6a）

住戶每月入息

3.10 該 1 929 300 個住戶每月入息中位數為 \$28,800。住戶每月入息與住戶家中有個人電腦接駁互聯網的比率似乎有密切關係，每月入息較高的住戶一般有較高的比率。住戶家中有個人電腦接駁互聯網的比率介乎 36.2%（每月入息少於 \$10,000 的住戶）至 97.8%（每月入息為 \$50,000 及以上的住戶）。（表 3.6b）

接駁互聯網的方法

3.11 在該 1 929 300 個住戶中，大部分（99.3%）是透過固網寬頻接駁互聯網（包括使用路由器在家中建立無線網絡），5.7%透過共用手機的 3G/4G 流動寬頻網絡，2.4%經上網卡使用 3G/4G 流動寬頻網絡（例如電腦插入 SIM card、流動寬頻手指、隨身寬頻 Wi-Fi），0.5%透過住宅電話線及 0.1%透過其他方法（例如 2G/2.5G (GPRS)/2.75G (EDGE)電訊網絡）接駁互聯網。（表 3.6c）

家中有個人電腦而沒有接駁互聯網的住戶*家中個人電腦沒有接駁互聯網的原因*

3.12 約 63 400 個住戶家中的個人電腦沒有接駁互聯網，當中 39.5%認為他們家中有其他設備可以上網（例如智能手機）。其他較普遍提及的原因包括「沒有需要使用互聯網服務／可以

Type of housing

3.9 Of the 1 929 300 households with PC at home connected to the Internet, 56.7% were residing in private housing; 27.0%, public rental housing; and 16.3%, subsidised home ownership housing. Households in subsidised home ownership housing had the highest rate of having PC at home connected to the Internet, at 83.9%, followed by those in private housing, at 82.4%. (Table 3.6a)

Monthly household income

3.10 The median monthly household income of those 1 929 300 households was \$28,800. The monthly household income seemed to bear a close relationship with the rate of households having PC at home connected to the Internet. Households with higher monthly household income generally had a higher rate. The rate of households having PC at home connected to the Internet ranged from 36.2% for households with monthly household income of less than \$10,000 to 97.8% for those with monthly household income of \$50,000 and over. (Table 3.6b)

Mode of connection to the Internet

3.11 The majority (99.3%) of those 1 929 300 households connected their PC to the Internet via broadband (including wireless network setup at home via a router), 5.7% via sharing the 3G/4G mobile broadband network of handset, 2.4% using 3G/4G mobile broadband network through SIM card (e.g. SIM card inserted into computers, USB modem, Pocket Wi-Fi), 0.5% via household telephone line and 0.1% via other mode of connection (e.g. 2G/2.5G (GPRS)/2.75G (EDGE) telecom network). (Table 3.6c)

Households with PC at home not connected to the Internet*Reason for not having the PC at home connected to the Internet*

3.12 Of the some 63 400 households with PC at home not connected to the Internet, 39.5% considered that they had other facilities at home for connecting to the Internet (e.g. smartphone). Other more commonly cited reasons were “no

在其他地方上網」(35.9%)及「上網費用貴」(14.2%)。(表 3.7)

need to use the Internet service/could access the Internet at other places” (35.9%) and “expensive Internet fee” (14.2%). (Table 3.7)

曾購買智能手機／個人電腦及有關產品／服務的住戶

Households which had purchased smartphone/PC and related products/services

購買智能手機／個人電腦及有關產品／服務的開支

Expenditure on purchasing smartphone/PC and related products/services

3.13 約 1 287 700 個住戶在統計前 12 個月內曾購買智能手機／個人電腦及有關產品／服務，佔全港所有住戶的 52.5%。在該些住戶中，52.3%在統計前 12 個月內的有關開支為\$5,000 及以上；31.2%，\$1,000 至少於\$5,000；及 16.4%，少於\$1,000。整體而言，該些住戶有關的開支中位數為\$5,000。按房屋類型分析，居於私人房屋的住戶的相關消費較高，其開支中位數為\$5,100。(表 3.8)

3.13 Some 1 287 700 households had purchased smartphone/PC and related products/services during the 12 months before enumeration, constituting 52.5% of all households in Hong Kong. Among them, 52.3% had expenditure of \$5,000 and more during the 12 months before enumeration; 31.2%, \$1,000 to less than \$5,000; and 16.4%, less than \$1,000. Overall speaking, the median expenditure of those households was \$5,000. Analysed by type of housing, households in private housing spent more on purchasing smartphone/PC and related products/services, with the corresponding median expenditure at \$5,100. (Table 3.8)

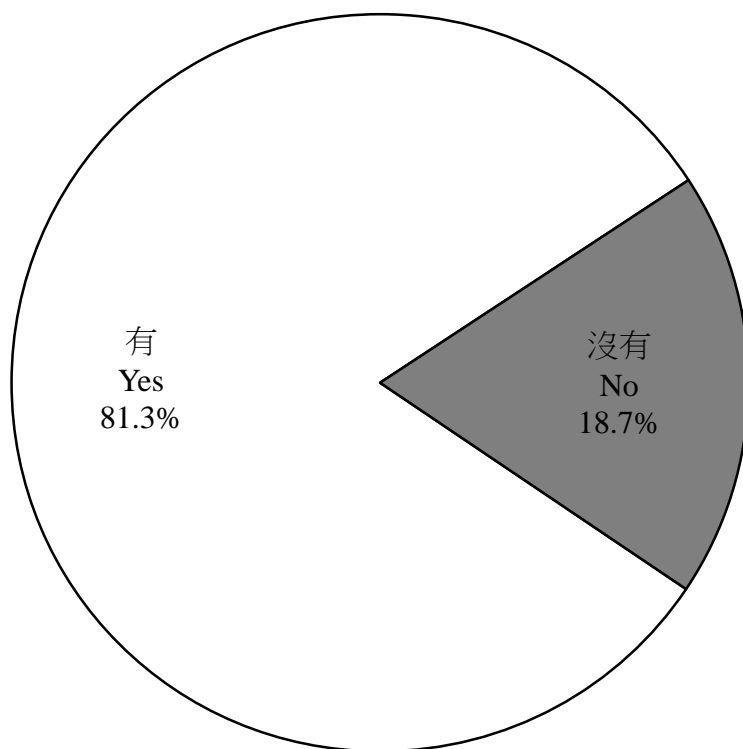
所購買的智能手機／個人電腦及有關產品／服務的類別

Type of smartphone/PC and related products/services purchased

3.14 在該 1 287 700 個住戶中，89.0%在統計前 12 個月內曾購買「智能手機及有關產品／服務」及 50.9%曾購買「個人電腦及有關產品／服務」。(表 3.9)

3.14 Of those 1 287 700 households, 89.0% had purchased “smartphone and related products/services” during the 12 months before enumeration and 50.9% had purchased “PC and related products/services”. (Table 3.9)

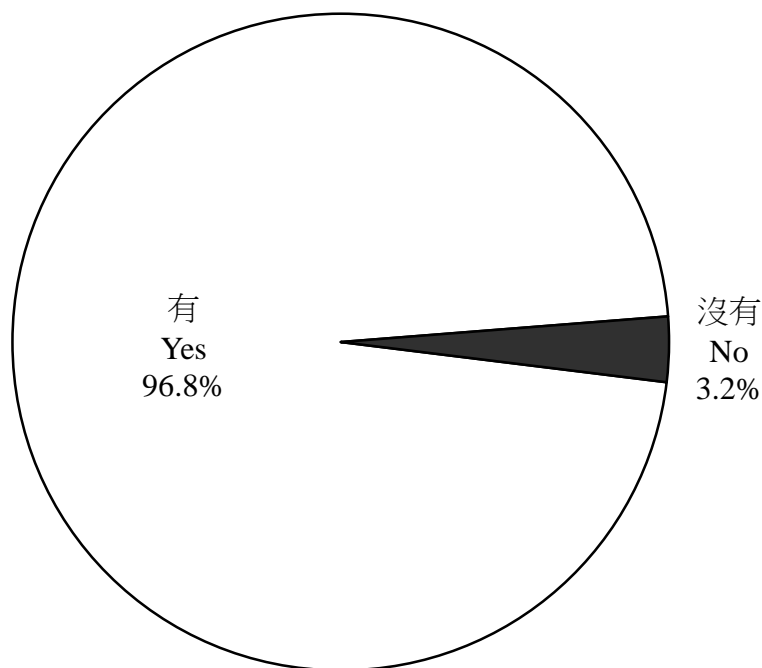
圖 3.1 按家中有否個人電腦劃分的住戶的百分比分布
Chart 3.1 Percentage distribution of households by whether had personal computer at home



註釋：在統計時，全香港約有 2 451 600 個住戶。

Note: There were 2 451 600 households in Hong Kong at the time of enumeration.

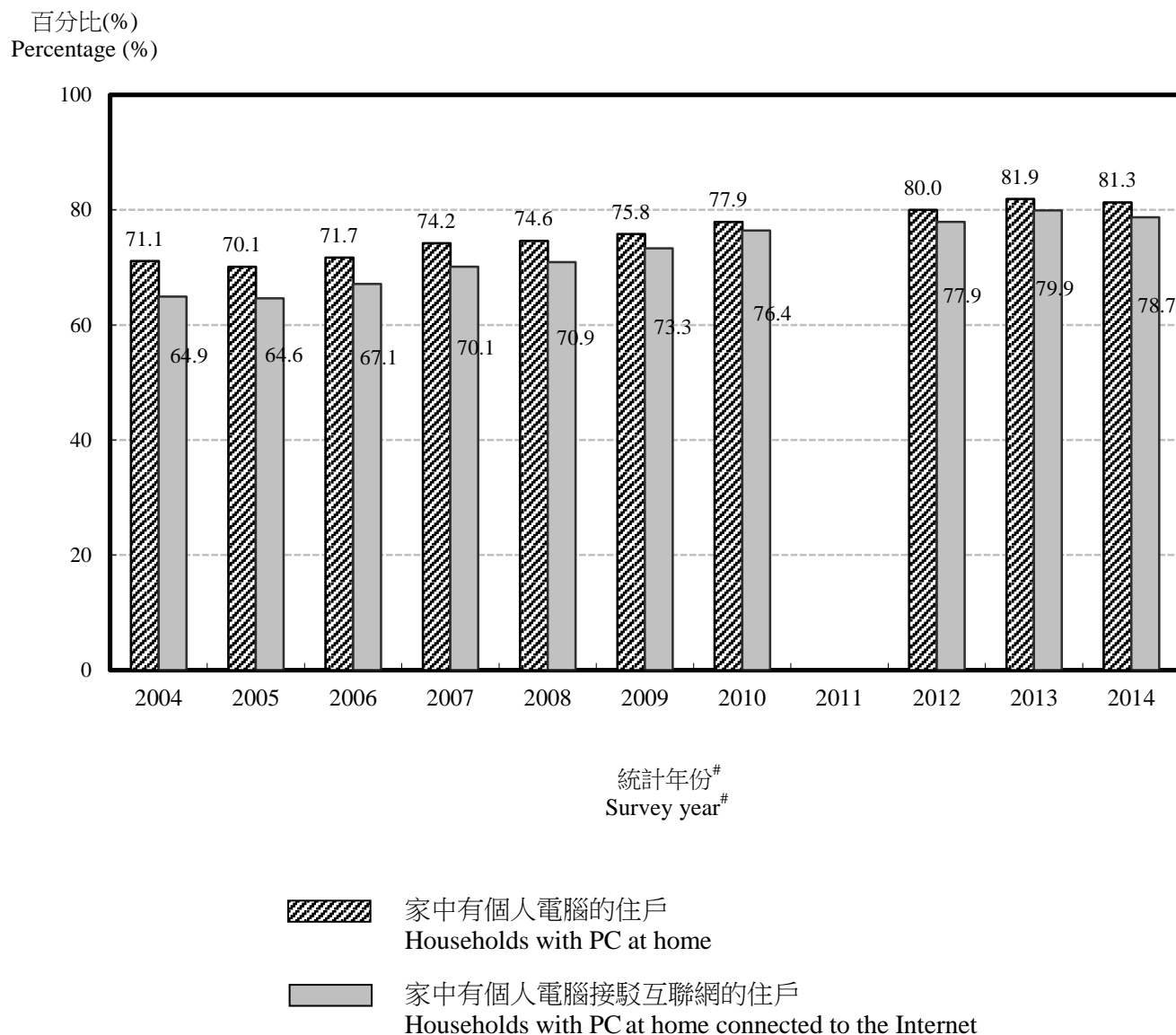
圖 3.2 按家中有否個人電腦接駁互聯網劃分的家中有個人電腦的住戶的百分比分布
Chart 3.2 Percentage distribution of households with personal computer (PC) at home by whether had PC at home connected to the Internet



註釋：在統計時，全香港約有 1 992 700 個家中有個人電腦的住戶。

Note: There were 1 992 700 households with PC at home in Hong Kong at the time of enumeration.

圖 3.3 2004年至2014年家中有個人電腦的住戶及家中有個人電腦接駁互聯網的住戶佔所有住戶的百分比
Chart 3.3 Percentage of households with personal computer (PC) at home and households with PC at home connected to the Internet among all households, 2004 to 2014



註釋：# 沒有 2011 年的數字。

Note：# Figures for 2011 are not available.

表 3.1 2004 年至 2014 年家中有個人電腦的住戶數目
Table 3.1 Households with personal computer at home, 2004 to 2014

統計期間 Survey period	住戶數目 No. of households ('000)	比率* Rate*
2004 年 6 月至 8 月 June - August 2004	1 581.9	71.1
2005 年 5 月至 8 月 May - August 2005	1 601.3	70.1
2006 年 6 月至 8 月 June - August 2006	1 662.2	71.7
2007 年 7 月至 9 月 July - September 2007	1 671.6	74.2
2008 年 7 月至 9 月 July - September 2008	1 710.1	74.6
2009 年 6 月至 8 月 June - August 2009	1 756.3	75.8
2010 年 10 月至 12 月 October - December 2010	1 832.2	77.9
2012 年 6 月至 8 月 June - August 2012	1 921.0	80.0
2013 年 1 月至 4 月 January - April 2013	1 968.7	81.9
2014 年 6 月至 8 月 June - August 2014	1 992.7	81.3

註釋：上表中 2004 年至 2006 年、2007 年至 2010 年及 2012 年至 2014 年的數據乃分別基於以 2001 年人口普查、2006 年中期人口統計及 2011 年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

* 在有關統計期間佔所有住戶的百分比。

Notes: Data of 2004-2006, 2007-2009 and 2012-2014 in the above table were compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* As a percentage of all households in the respective survey periods.

表 3.2 按家中個人電腦有否接駁互聯網劃分的家中有個人電腦的住戶數目
Table 3.2 Households with personal computer (PC) at home by whether had PC at home connected to the Internet

家中個人電腦有否接駁互聯網 Whether had PC at home connected to the Internet	住戶數目 No. of households ('000)	百分比 %
有 Yes	1 929.3	96.8
沒有 No	63.4	3.2
總計 Total	1 992.7	100.0

表 3.3a 按房屋類型劃分的家中有個人電腦的住戶數目
Table 3.3a Households with personal computer (PC) at home by type of housing

房屋類型 Type of housing	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
公營租住房屋 Public rental housing	544.9	27.3	72.6
資助自置居所房屋 [#] Subsidised home ownership housing [#]	323.0	16.2	86.3
私人房屋 [@] Private housing [@]	1 124.9	56.4	84.8
合計 Overall	1 992.7	100.0	81.3

註釋：* 在個別房屋類型中佔所有住戶的百分比。以所有居住在公營租住房屋的住戶為例，72.6%家中有個人電腦。

Notes : * As a percentage of all households in the respective types of housing. For example, among all households residing in public rental housing, 72.6% had PC at home.

[#] 包括香港房屋委員會的居者有其屋計劃、中等入息家庭房屋計劃、私人機構參建居屋計劃、可租可買計劃及重建置業計劃下興建的屋宇單位，以及租者置其屋計劃下出售的屋宇單位。亦包括香港房屋協會的住宅發售計劃及夾心階層住屋計劃下興建的屋宇單位。可在公開市場買賣的資助出售單位則不包括在內。

[#] Includes flats built under the Home Ownership Scheme, Middle Income Housing Scheme, Private Sector Participation Scheme, Buy or Rent Option Scheme and Mortgage Subsidy Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority. Also includes flats built under the Flat for Sale Scheme and Sandwich Class Housing Scheme of the Hong Kong Housing Society. Subsidised sale flats that can be traded in the open market are excluded.

[@] 包括私人房屋、香港房屋協會的市區改善計劃下興建的屋宇單位、別墅／平房／新型村屋、簡單磚石蓋搭建築物、非住宅樓宇內的屋宇單位及臨時房屋。可在公開市場買賣的資助出售單位亦包括在內。

[@] Includes private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas/bungalows/modern village houses, simple stone structures, quarters in non-residential buildings and temporary housing. Subsidised sale flats that can be traded in the open market are also included.

表 3.3b 按住戶每月入息劃分的家中有個人電腦的住戶數目
Table 3.3b Households with personal computer (PC) at home by monthly household income

住戶每月入息(港元) Monthly household income (HK\$)	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
< 10,000	208.6	10.5	40.6
10,000 - 19,999	440.1	22.1	81.4
20,000 - 29,999	398.7	20.0	93.0
30,000 - 39,999	294.6	14.8	96.3
40,000 - 49,999	207.6	10.4	97.2
≥ 50,000	443.1	22.2	98.7
合計 Overall	1 992.7	100.0	81.3
住戶每月入息中位數(港元) Median monthly household income (HK\$)		28,500	

註釋：* 在個別住戶每月入息組別中佔所有住戶的百分比。以所有住戶每月入息少於\$10,000的住戶為例，40.6%家中有個人電腦。

Note: * As a percentage of all households in the respective monthly household income groups. For example, among all households with monthly household income of less than \$10,000, 40.6% had PC at home.

表 3.3c 按家中個人電腦的數目劃分的家中有個人電腦的住戶數目
Table 3.3c Households with personal computer (PC) at home by number of PC at home

家中個人電腦的數目 Number of PC at home	住戶數目 No. of households ('000)	百分比 %
1	694.4	34.8
2	520.2	26.1
3	380.2	19.1
4	186.1	9.3
≥ 5	211.9	10.6
總計 Total	1 992.7	100.0

表 3.3d 按家中個人電腦的類別劃分的家中有個人電腦的住戶數目
Table 3.3d Households with personal computer (PC) at home by type of PC at home

家中個人電腦的類別 [#] Type of PC at home [#]	住戶數目 No. of households ('000)	百分比 %
桌面電腦 Desktop computer	1 446.7	72.6
手提電腦 Laptop	1 178.6	59.1
平板電腦 Tablet	987.8	49.6
合計 Overall	1 992.7	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 3.4 按家中沒有個人電腦的原因劃分的家中沒有個人電腦的住戶數目
Table 3.4 Households without personal computer (PC) at home by reason for not having PC at home

家中沒有個人電腦的原因 [#] Reason for not having PC at home [#]	住戶數目 No. of households ('000)	百分比 %
不懂得使用電腦 Did not know how to use computer	295.8	64.5
無需要使用電腦 No specific application	143.2	31.2
可以在其他地方使用電腦 Could access computer at other places	37.1	8.1
費用昂貴 Cost too high	20.9	4.6
沒有興趣使用電腦 Lack of interest in using computer	12.5	2.7
使用手機上網 Use handset to connect to the Internet	9.5	2.1
沒有時間／太忙 No time/too busy	1.8	0.4
合計 Overall	458.9	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 3.5 2004 年至 2014 年家中有個人電腦接駁互聯網的住戶數目
Table 3.5 Households with personal computer at home connected to the Internet, 2004 to 2014

統計期間 Survey period	住戶數目 No. of households ('000)	比率* Rate*
2004 年 6 月至 8 月 June - August 2004	1 444.7	64.9
2005 年 5 月至 8 月 May - August 2005	1 476.5	64.6
2006 年 6 月至 8 月 June - August 2006	1 556.3	67.1
2007 年 7 月至 9 月 July - September 2007	1 580.2	70.1
2008 年 7 月至 9 月 July - September 2008	1 625.7	70.9
2009 年 6 月至 8 月 June - August 2009	1 699.4	73.3
2010 年 10 月至 12 月 October - December 2010	1 795.4	76.4
2012 年 6 月至 8 月 June - August 2012	1 871.2	77.9
2013 年 1 月至 4 月 January - April 2013	1 920.5	79.9
2014 年 6 月至 8 月 June - August 2014	1 929.3	78.7

註釋：上表中 2004 年至 2006 年、2007 年至 2010 年及 2012 年至 2014 年的數據乃分別基於以 2001 年人口普查、2006 年中期人口統計及 2011 年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

* 在有關統計期間佔所有住戶的百分比。

Notes : Data of 2004-2006, 2007-2010 and 2012-2014 in the above table were compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* As a percentage of all households in the respective survey periods.

表 3.6a 按房屋類型劃分的家中有個人電腦接駁互聯網的住戶數目
Table 3.6a Households with personal computer (PC) at home connected to the Internet by type of housing

房屋類型 Type of housing	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
公營租住房屋 Public rental housing	521.5	27.0	69.5
資助自置居所房屋 [#] Subsidised home ownership housing [#]	313.9	16.3	83.9
私人房屋 [@] Private housing [@]	1 094.0	56.7	82.4
合計 Overall	1 929.3	100.0	78.7

註釋：* 在個別房屋類型中佔所有住戶的百分比。以所有居住在公營租住房屋的住戶為例，69.5%家中有個人電腦接駁互聯網。

Notes : * As a percentage of all households in the respective types of housing. For example, among all households residing in public rental housing, 69.5% had PC at home connected to the Internet.

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[#] Includes flats built under the Home Ownership Scheme, Middle Income Housing Scheme, Private Sector Participation Scheme, Buy or Rent Option Scheme and Mortgage Subsidy Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority. Also includes flats built under the Flat for Sale Scheme and Sandwich Class Housing Scheme of the Hong Kong Housing Society. Subsidised sale flats that can be traded in the open market are excluded.

[@] 包括私人房屋、香港房屋協會的市區改善計劃下興建的屋宇單位、別墅／平房／新型村屋、簡單磚石蓋搭建築物、非住宅樓宇內的屋宇單位及臨時房屋。可在公開市場買賣的資助出售單位亦包括在內。

[@] Includes private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas/bungalows/modern village houses, simple stone structures, quarters in non-residential buildings and temporary housing. Subsidised sale flats that can be traded in the open market are also included.

表 3.6b 按住戶每月入息劃分的家中有個人電腦接駁互聯網的住戶數目
Table 3.6b Households with personal computer (PC) at home connected to the Internet by monthly household income

住戶每月入息(港元) Monthly household income (HK\$)	住戶數目 No. of households ('000)	百分比 %	比率* Rate*
< 10,000	186.2	9.6	36.2
10,000 - 19,999	416.8	21.6	77.1
20,000 - 29,999	391.2	20.3	91.3
30,000 - 39,999	291.4	15.1	95.3
40,000 - 49,999	204.5	10.6	95.8
≥ 50,000	439.3	22.8	97.8
合計 Overall	1 929.3	100.0	78.7
住戶每月入息中位數(港元) Median monthly household income (HK\$)		28,800	

註釋：* 在個別住戶每月入息組別中佔所有住戶的百分比。以所有住戶每月入息少於\$10,000的住戶為例，36.2%家中有個人電腦接駁互聯網。

Note: * As a percentage of all households in the respective monthly household income groups. For example, among all households with monthly household income of less than \$10,000, 36.2% had PC at home connected to the Internet.

表 3.6c 按接駁互聯網的方法劃分的家中有個人電腦接駁互聯網的住戶數目
Table 3.6c Households with personal computer (PC) at home connected to the Internet by mode of connection to the Internet

接駁互聯網的方法 [#] Mode of connection to the Internet [#]	住戶數目 No. of households ('000)	百分比 %
透過固網寬頻(包括使用路由器在家中 建立無線網絡) Via broadband (including wireless network setup at home via a router)	1 916.2	99.3
共用手機的 3G/4G 流動寬頻網絡 (即網絡共享) Sharing the 3G/4G mobile broadband network of handset (i.e. tethering)	110.0	5.7
經上網卡使用 3G/4G 流動寬頻網絡 (例如電腦插入 SIM card、流動寬頻 手指、隨身寬頻 Wi-Fi) Using 3G/4G mobile broadband network through SIM card (e.g. SIM card inserted into computers, USB modem, Pocket Wi-Fi)	47.0	2.4
透過住宅電話線 Via household telephone line	9.1	0.5
其他(例如 2G/2.5G (GPRS)/2.75G (EDGE)電訊網絡) Others (e.g. 2G/2.5G (GPRS)/2.75G (EDGE) telecom network)	2.1	0.1
合計 Overall	1 929.3	

註釋：# 可選擇多項答案。

Note: # Multiple answers were allowed.

表 3.7 按家中個人電腦沒有接駁互聯網的原因劃分的家中有個人電腦而沒有接駁互聯網的住戶數目
Table 3.7 Households with personal computer (PC) at home not connected to the Internet by reason for not having the PC at home connected to the Internet

家中個人電腦沒有接駁互聯網的原因 [#] Reason for not having the PC at home connected to the Internet [#]	住戶數目 No. of households ('000)	百分比 %
家中有其他設備可以上網(例如智能手機) Had other facilities at home for connecting to the Internet (e.g. smartphone)	25.0	39.5
沒有需要使用互聯網服務／可以在其他地 方上網 No need to use the Internet service/ could access the Internet at other places	22.7	35.9
上網費用貴 Expensive Internet fee	9.0	14.2
無興趣上網 Lack of interest in using the Internet	5.3	8.3
沒有時間／太忙 No time/too busy	3.3	5.2
不太懂得使用電腦 Lack of skills in using computer	2.6	4.1
避免花太多時間上網／浪費時間 Avoid spending too much time on the Internet/waste of time	2.5	4.0
未有時間安裝／等候安裝 No time to install/waiting for installation	1.7	2.6
合計 Overall	63.4	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 3.8 按在統計前 12 個月內有否購買智能手機／個人電腦及有關產品／服務／購買智能手機／個人電腦及有關產品／服務的開支及房屋類型劃分的住戶數目

Table 3.8 Households by whether had purchased smartphone/personal computer (PC) and related products/services during the 12 months before enumeration/expenditure of purchasing smartphone/PC and related products/services and type of housing

在統計前 12 個月內有否購買智能手機／個人電腦及有關產品／服務／開支 (港元) Whether had purchased smartphone/PC and related products/services during the 12 months before enumeration/expenditure (HK\$)	房屋類型 Type of housing			
	公營租住房屋 Public rental housing	資助自置居所 Subsidised home ownership housing [#]	私人房屋 [@] Private housing [@]	合計 Overall
	住戶數目 No. of households ('000)	住戶數目 No. of households ('000)	住戶數目 No. of households ('000)	住戶數目 No. of households ('000)
有 Yes	344.6	212.8	730.2	1 287.7
< 500	[45.9%] 51.2 (14.9%)	[56.9%] 24.0 (11.3%)	[55.0%] 68.6 (9.4%)	[52.5%] 143.8 (11.2%)
500 - 999	22.5 (6.5%)	12.1 (5.7%)	33.1 (4.5%)	67.7 (5.3%)
1,000 - 4,999	126.1 (36.6%)	72.5 (34.1%)	203.6 (27.9%)	402.2 (31.2%)
5,000 - 9,999	87.8 (25.5%)	57.7 (27.1%)	232.0 (31.8%)	377.5 (29.3%)
≥ 10,000	57.0 (16.5%)	46.5 (21.9%)	193.0 (26.4%)	296.5 (23.0%)
開支中位數(港元) Median expenditure (HK\$)	3,700	4,600	5,100	5,000
沒有 No	405.8	161.3	596.9	1 164.0
合計 Overall	[54.1%] 750.4	[43.1%] 374.1	[45.0%] 1 327.1	[47.5%] 2 451.6

註釋：[#] 包括香港房屋委員會的居者有其屋計劃、中等入息家庭房屋計劃、私人機構參建居屋計劃、可租可買計劃及重建置業計劃下興建的屋宇單位，以及租者置其屋計劃下出售的屋宇單位。亦包括香港房屋協會的住宅發售計劃及夾心階層住屋計劃下興建的屋宇單位。可在公開市場買賣的資助出售單位則不包括在內。

[@] 包括私人房屋、香港房屋協會的市區改善計劃下興建的屋宇單位、別墅／平房／新型村屋、簡單磚石蓋搭建築物、非住宅樓宇內的屋宇單位及臨時房屋。可在公開市場買賣的資助出售單位亦包括在內。

方括號內的數字顯示在個別房屋類型中佔所有住戶的百分比。

括號內的數字顯示在個別房屋類型中佔所有曾在統計前 12 個月內有購買智能手機／個人電腦及有關產品／服務的住戶的百分比。

Notes: [#] Includes flats built under the Home Ownership Scheme, Middle Income Housing Scheme, Private Sector Participation Scheme, Buy or Rent Option Scheme and Mortgage Subsidy Scheme, and flats sold under the Tenants Purchase Scheme of the Hong Kong Housing Authority. Also includes flats built under the Flat for Sale Scheme and Sandwich Class Housing Scheme of the Hong Kong Housing Society. Subsidised sales flats that can be traded in the open market are excluded.

[@] Includes private housing blocks, flats built under the Urban Improvement Scheme of the Hong Kong Housing Society, villas/bungalows/modern village houses, simple stone structures, quarters in non-residential buildings and temporary housing. Subsidised sale flats that can be traded in the open market are also included.

Figures in square brackets represent the percentages in respect of all households in the respective types of housing.

Figures in brackets represent the percentages in respect of all households which had purchased smartphone/PC and related products/services during the 12 months before enumeration in the respective types of housing.

表 3.9 按所購買的智能手機／個人電腦及有關產品／服務的類別劃分的在統計前 12 個月內有購買智能手機／個人電腦及有關產品／服務的住戶數目
Table 3.9 Households which had purchased smartphone/personal computer (PC) and related products/services during the 12 months before enumeration by type of smartphone/PC and related products/services purchased

所購買的智能手機／個人電腦及有關產品／服務的類別 [#] Type of smartphone/PC and related products/services purchased [#]	住戶數目 No. of households ('000)	百分比 %
智能手機及有關產品／服務 Smartphone and related products/services	1 146.6	89.0
智能手機及有關週邊設備 Smartphone and related peripherals	1 105.7	85.9
智能手機的下載檔案消費，檔案包括應用程式、電子書、遊戲、音樂或影片 Downloading files, including Apps, eBook, games, music or video, via smartphone	132.0	10.3
智能手機應用程式的內建購買／遊戲點數卡 Smartphone in-app purchase and prepaid game card	68.9	5.3
智能手機的支援／維修服務 Smartphone maintenance	61.4	4.8
個人電腦及有關產品／服務 PC and related products/services	655.2	50.9
電腦及電腦週邊設備 Computer and computer peripherals	473.9	36.8
電腦消耗品 Computer consumables	240.6	18.7
電腦軟件／應用程式 Computer software/applications	106.2	8.2
電腦的支援／維修服務 Computer maintenance	59.9	4.6
電腦應用程式的內建購買／遊戲點數卡 Computer in-app purchase and prepaid game card	37.1	2.9
合計 Overall	1 287.7	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

4 個人電腦的使用情況 Usage of personal computer

懂得使用個人電腦的人士

4.1 在是項統計調查中，10 歲及以上人士被問及他們是否懂得使用個人電腦。統計調查結果顯示，在統計時約有 4 897 500 名 10 歲及以上人士懂得使用個人電腦，佔全港所有 10 歲及以上人士的 77.4%。在 2004 年至 2014 年期間，10 歲及以上懂得使用個人電腦的人士的比率呈上升趨勢，由 61.3% 上升至 77.4%。(表 4.1)

年齡及性別

4.2 按年齡組別分析，10 - 14 歲及 15 - 24 歲人士懂得使用個人電腦的比率最高，均為 99.6%。緊接的是 25 - 34 歲人士(98.9%)及 35 - 44 歲人士(94.8%)。年紀較長的人士的比率較低，其中 55 - 64 歲人士的比率為 62.6%，而 65 歲及以上人士的比率則為 23.5%。(圖 4.1 及表 4.2a)

4.3 再按性別分析，10 - 34 歲的男性及女性懂得使用個人電腦的比率大致相若，介乎 98.5% 至 99.6%。對於 35 歲及以上的人士而言，男性懂得使用個人電腦的比率(介乎 30.6% 至 96.7%)較女性(介乎 17.1% 至 93.2%)為高。(表 4.2a)

教育程度

4.4 在該 4 897 500 名懂得使用個人電腦的 10 歲及以上人士中，59.0% 具中學教育程度。另外 31.7% 具專上教育程度及 9.3% 具小學及以下教育程度。具專上教育程度的人士懂得使用個人電腦的比率最高，達 98.3%。具中學教育程度的人士與具小學及以下教育程度的人士的相應比率分別為 86.3% 及 32.6%。(表 4.2b)

Persons who had knowledge of using personal computer (PC)

4.1 Persons aged 10 and over were asked in the survey whether they had knowledge of using PC. The survey results showed that some 4 897 500 persons aged 10 and over had knowledge of using PC at the time of enumeration, constituting 77.4% of all persons aged 10 and over in Hong Kong. During the period from 2004 to 2014, the rate of persons aged 10 and over having knowledge of using PC was on the increase, from 61.3% to 77.4%. (Table 4.1)

Age and sex

4.2 Analysed by age group, persons aged 10 - 14 and 15 - 24 had the highest rate of having knowledge of using PC, both at 99.6%. This was closely followed by persons aged 25 - 34 (98.9%) and those aged 35 - 44 (94.8%). Lower rates were recorded for elder persons. In particular, the rate was 62.6% for persons aged 55 - 64 and 23.5% for those aged 65 and over. (Chart 4.1 and Table 4.2a)

4.3 Further analysed by sex, males and females aged 10 - 34 had similar rates of having knowledge of using PC, ranging from 98.5% to 99.6%. For persons aged 35 and over, the rate of having knowledge of using PC was higher for males (ranging from 30.6% to 96.7%), than their female counterparts (ranging from 17.1% to 93.2%). (Table 4.2a)

Educational attainment

4.4 Of the 4 897 500 persons aged 10 and over who had knowledge of using PC, 59.0% had attained secondary education. Another 31.7% had attained post-secondary education and 9.3% had attained primary education and below. Persons having attained post-secondary education had the highest rate of having knowledge of using PC, at 98.3%. The corresponding rates for those having attained secondary education and primary education and below were 86.3% and 32.6% respectively. (Table 4.2b)

*經濟活動身分**Economic activity status*

4.5 按經濟活動身分分析，學生懂得使用個人電腦的比率最高，達 99.7%。其次為從事經濟活動人士(88.6%)。料理家務者及退休人士懂得使用個人電腦的比率較低，分別為 70.6% 及 32.5%。(表 4.2c)

4.5 Analysed by economic activity status, students had the highest rate of having knowledge of using PC, at 99.7%. This was followed by economically active persons (88.6%). Home-makers and retired persons had relatively lower rates of having knowledge of using PC, at 70.6% and 32.5% respectively. (Table 4.2c)

曾使用個人電腦的人士**Persons who had used PC**

4.6 約 4 651 600 名 10 歲及以上的人士在統計前 12 個月內曾使用個人電腦。10 歲及以上人士在統計前 12 個月內曾使用個人電腦的整體比率為 73.5%。這比率較 2004 年的相應比率(59.5%)顯著為高。(表 4.3)

4.6 Some 4 651 600 persons aged 10 and over had used PC during the 12 months before enumeration. The overall rate of persons having used PC during the 12 months before enumeration was 73.5% among all persons aged 10 and over. This was significantly higher than the corresponding rate (59.5%) in 2004. (Table 4.3)

*年齡及性別**Age and sex*

4.7 按年齡組別分析，10 - 14 歲人士在統計前 12 個月內曾使用個人電腦的比率最高，達 98.6%。緊接的是 15 - 24 歲人士(97.8%)及 25 - 34 歲人士(95.8%)。年紀較長的人士曾使用個人電腦的比率較低，其中 55 - 64 歲人士的比率為 56.6%，而 65 歲及以上人士的比率則為 19.8%。(圖 4.2 及表 4.4a)

4.7 Analysed by age group, persons aged 10 - 14 had the highest rate of having used PC during the 12 months before enumeration, at 98.6%. This was closely followed by persons aged 15 - 24 (97.8%) and those aged 25 - 34 (95.8%). Lower rates of having used PC were recorded for elder persons. In particular, 56.6% of persons aged 55 - 64 and 19.8% of those aged 65 and over had used PC during the 12 months before enumeration. (Chart 4.2 and Table 4.4a)

4.8 再按性別分析，10 - 34 歲的男性及女性在統計前 12 個月內曾使用個人電腦的比率大致相若，介乎 95.1% 至 98.7%。對於 35 歲及以上的人士而言，男性在統計前 12 個月內曾使用個人電腦的比率(介乎 25.3% 至 93.1%)較女性(介乎 14.9% 至 89.3%)為高。(表 4.4a)

4.8 Further analysed by sex, males and females aged 10 - 34 had similar rates of having used PC during the 12 months before enumeration, ranging from 95.1% to 98.7%. For persons aged 35 and over, the rate of having used PC during the 12 months before enumeration was higher for males (ranging from 25.3% to 93.1%) than their female counterparts (ranging from 14.9% to 89.3%). (Table 4.4a)

*教育程度**Educational attainment*

4.9 在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士中，58.3% 具中學教育程度。另外 33.2% 具專上教育程度及 8.6% 具小學及以下教育程度。具專上教育程度的人士在統計前 12 個月內曾使用個人電腦的比率最高，為 97.6%。具中學教育程度的人士與具小學及以下

4.9 Of those persons aged 10 and over who had used PC during the 12 months before enumeration, 58.3% had attained secondary education. Another 33.2% had attained post-secondary education and 8.6% had attained primary education and below. The rate of

教育程度的人士的相應比率分別為 81.0% 及 28.5%。(表 4.4b)

經濟活動身分

4.10 按經濟活動身分分析，學生在統計前 12 個月內曾使用個人電腦的比率最高，達 98.8%。其次為從事經濟活動人士(84.8%)。料理家務者及退休人士在統計前 12 個月內曾使用個人電腦的比率較低，分別為 63.8% 及 28.5%。(表 4.4c)

使用個人電腦的次數

4.11 約 4 240 700 名 10 歲及以上人士最少每星期使用一次個人電腦，佔所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的 91.2%。75.1% 甚至每日最少使用一次個人電腦。(表 4.4d)

4.12 再按經濟活動身分分析，學生使用個人電腦的次數最為頻密。在統計前 12 個月內曾使用個人電腦的 10 歲及以上學生中，79.5% 最少每日使用一次個人電腦。從事經濟活動人士及料理家務者的相應百分比分別為 78.4% 及 58.8%。(表 4.4d)

使用個人電腦最少每星期一次的人士

每星期用於個人電腦的時間

4.13 在該 4 240 700 名在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士中，60.1% 表示每星期使用個人電腦 20 小時及以上。另外 29.7% 每星期使用 5 至少於 20 小時，而 10.2% 每星期使用少於 5 小時。就該 4 240 700 人整體而言，他們每星期用於個人電腦的平均時間為 29.5 小時。(表 4.5a)

having used PC during the 12 months before enumeration was the highest for persons having attained post-secondary education, at 97.6%. The corresponding rates for those having attained secondary education and primary education and below were 81.0% and 28.5% respectively. (Table 4.4b)

Economic activity status

4.10 Analysed by economic activity status, students had the highest rate of having used PC during the 12 months before enumeration, at 98.8%. This was followed by economically active persons (84.8%). Home-makers and retired persons had relatively lower rates of having used PC during the 12 months before enumeration, at 63.8% and 28.5% respectively. (Table 4.4c)

Frequency of using PC

4.11 Some 4 240 700 persons aged 10 and over had used PC at least once a week, constituting 91.2% of all persons aged 10 and over who had used PC during the 12 months before enumeration. 75.1% had even used PC at least once a day. (Table 4.4d)

4.12 Further analysed by economic activity status, students had used PC most frequently. Of all students aged 10 and over who had used PC during the 12 months before enumeration, 79.5% had used PC at least once a day. The corresponding percentages for economically active persons and home-makers were 78.4% and 58.8% respectively. (Table 4.4d)

Persons who had used PC at least once a week

Time spent in using PC per week

4.13 Of those 4 240 700 persons aged 10 and over who had used PC at least once a week during the 12 months before enumeration, 60.1% reported that they had used PC for 20 hours and more per week. Another 29.7% had done so for 5 to less than 20 hours per week, while 10.2% for less than 5 hours per week. For those 4 240 700 persons taken together, their average time spent in using PC per week was 29.5 hours. (Table 4.5a)

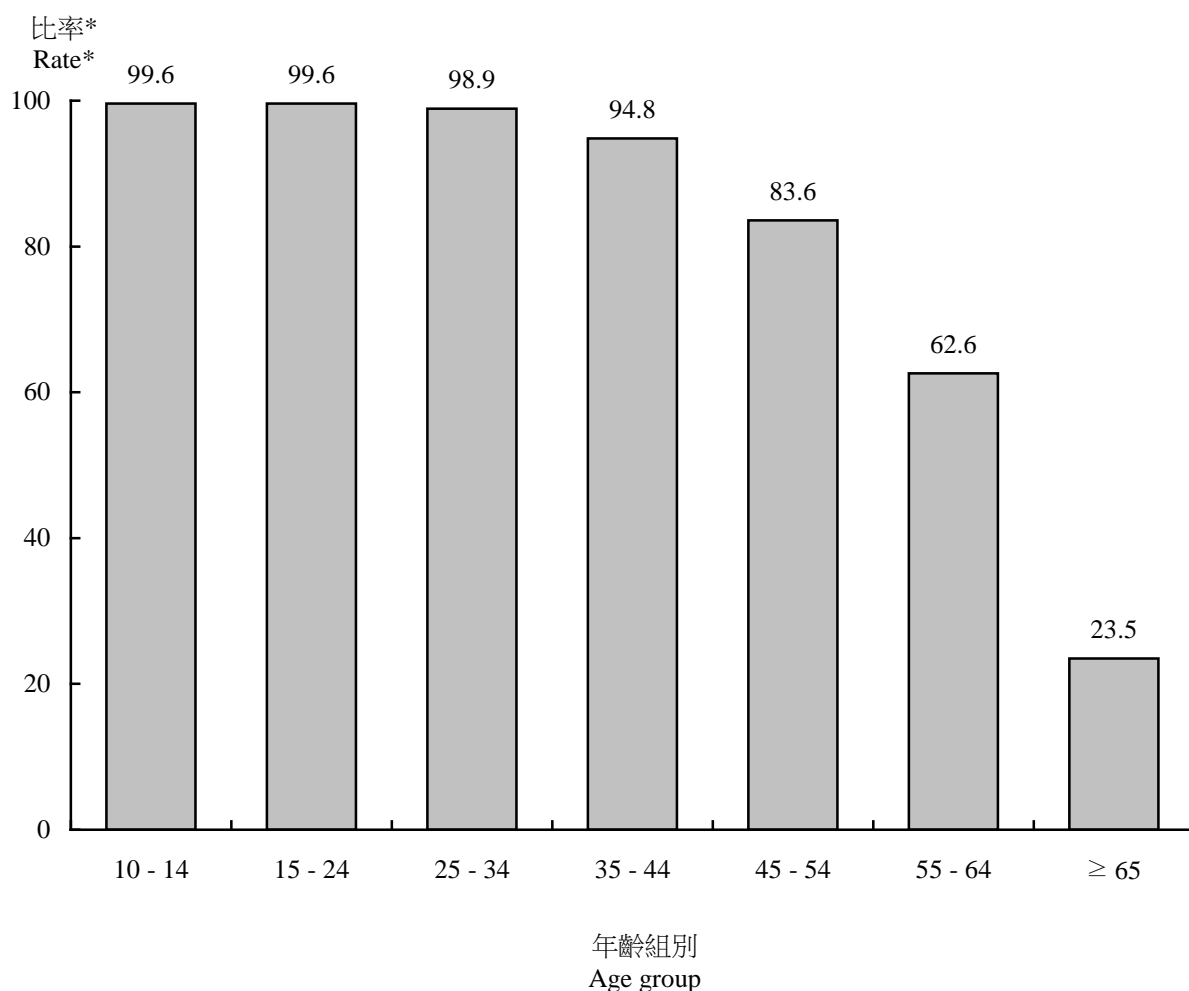
4.14 按年齡組別分析，25 - 34 歲人士每星期使用個人電腦的平均時間最長，他們每星期用於個人電腦的平均時間為 35.8 小時。其次為 35 - 44 歲人士及 45 - 54 歲人士，每星期用於個人電腦的平均時間分別為 32.7 小時及 29.7 小時。（表 4.5a）

4.15 按經濟活動身分分析，從事經濟活動人士每星期平均使用個人電腦 33.1 小時，較學生及料理家務者所用於個人電腦的時間顯著為長。學生及料理家務者的相應數字分別為 24.7 小時及 19.0 小時。（表 4.5b）

4.14 Analysed by age group, persons aged 25 - 34 had spent the longest time in using PC per week on average. Their average time spent in using PC was 35.8 hours per week. This was followed by persons aged 35 - 44 and those aged 45 - 54, the average time spent in using PC per week was 32.7 hours and 29.7 hours respectively. (Table 4.5a)

4.15 Analysed by economic activity status, economically active persons had used PC for an average of 33.1 hours per week, significantly longer than the time spent by students and home-makers. The corresponding figures for students and home-makers were 24.7 hours and 19.0 hours respectively. (Table 4.5b)

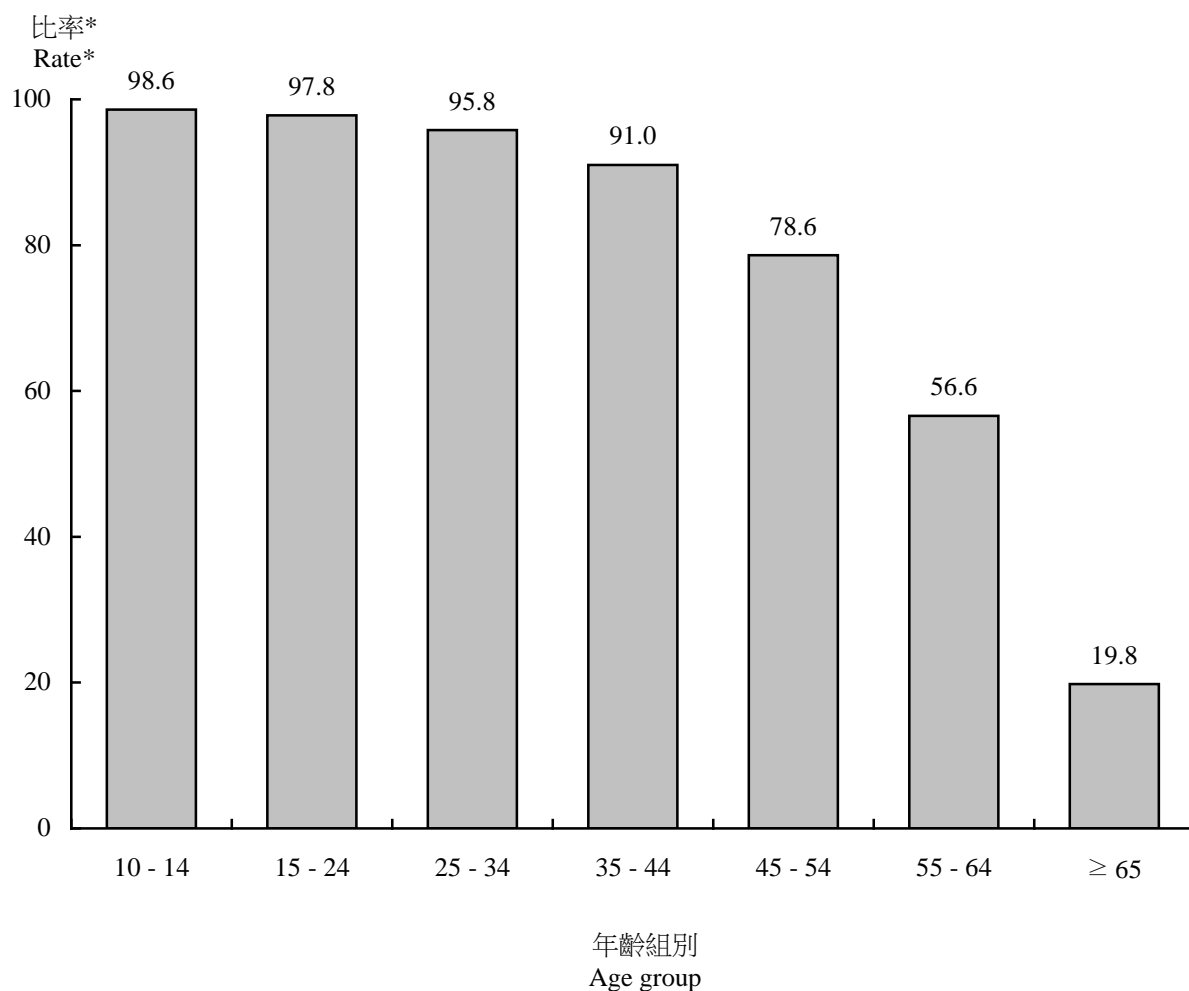
圖 4.1 按年齡劃分的懂得使用個人電腦的 10 歲及以上人士的比率
Chart 4.1 Rate of persons aged 10 and over who had knowledge of using personal computer by age



註釋： * 在個別年齡組別中佔所有人士的百分比。

Note : * As a percentage of all persons in the respective age groups.

圖 4.2 按年齡劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的比率
Chart 4.2 Rate of persons aged 10 and over who had used personal computer during the 12 months before enumeration by age



註釋： * 在個別年齡組別中佔所有人士的百分比。

Note: * As a percentage of all persons in the respective age groups.

表 4.1 2004 年至 2014 年懂得使用個人電腦的 10 歲及以上人士數目
Table 4.1 Persons aged 10 and over who had knowledge of using personal computer, 2004 to 2014

統計期間 Survey period	人數 No. of persons ('000)	比率* Rate*
2004 年 6 月至 8 月 June - August 2004	3 781.0	61.3
2005 年 5 月至 8 月 May - August 2005	3 740.3	60.3
2006 年 6 月至 8 月 June - August 2006	4 064.4	65.6
2007 年 7 月至 9 月 July - September 2007	4 240.7	69.3
2008 年 7 月至 9 月 July - September 2008	4 384.2	70.9
2009 年 6 月至 8 月 June - August 2009	4 475.2	72.2
2012 年 6 月至 8 月 June - August 2012	4 690.7	74.6
2013 年 1 月至 4 月 January - April 2013	4 816.3	76.5
2014 年 6 月至 8 月 June - August 2014	4 897.5	77.4

註釋：上表中 2004 年至 2006 年、2007 年至 2009 年及 2012 年至 2014 年的數據乃分別基於以 2001 年人口普查、2006 年中期人口統計及 2011 年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

* 在有關統計期間佔所有 10 歲及以上人士的百分比。

Notes : Data of 2004-2006, 2007-2009 and 2012-2014 in the above table were compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* As a percentage of all persons aged 10 and over in the respective survey periods.

表 4.2a 按年齡及性別劃分的懂得使用個人電腦的 10 歲及以上人士數目
Table 4.2a Persons aged 10 and over who had knowledge of using personal computer (PC) by age and sex

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
10 - 14	137.8	5.7	99.6	130.4	5.3	99.6	268.3	5.5	99.6
15 - 24	409.3	16.8	99.5	392.6	15.9	99.6	801.9	16.4	99.6
25 - 34	451.3	18.5	99.3	498.4	20.2	98.5	949.7	19.4	98.9
35 - 44	448.8	18.4	96.7	527.0	21.4	93.2	975.7	19.9	94.8
45 - 54	493.5	20.3	87.2	518.3	21.0	80.4	1 011.8	20.7	83.6
55 - 64	346.5	14.2	66.9	306.2	12.4	58.4	652.8	13.3	62.6
≥ 65	146.5	6.0	30.6	90.9	3.7	17.1	237.4	4.8	23.5
合計# Overall#	2 433.7	100.0	80.3	2 463.8	100.0	74.8	4 897.5	100.0	77.4
		(49.7)			(50.3)			(100.0)	

註釋：* 在個別年齡及性別分組中佔所有人士的百分比。以所有 10 - 14 歲的男性為例，99.6% 懂得使用個人電腦。

括號內的數字顯示在所有懂得使用個人電腦的 10 歲及以上人士中所佔的百分比。

Notes: * As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10 - 14, 99.6% had knowledge of using PC.

Figures in brackets represent the percentage in respect of all persons aged 10 and over who had knowledge of using PC.

表 4.2b 按教育程度劃分的懂得使用個人電腦的 10 歲及以上人士數目
Table 4.2b Persons aged 10 and over who had knowledge of using personal computer (PC) by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	456.7	9.3	32.6
中學# Secondary#	2 887.5	59.0	86.3
專上教育 Post-secondary	1 553.3	31.7	98.3
合計 Overall	4 897.5	100.0	77.4

註釋：* 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，98.3% 懂得使用個人電腦。

指具中一至中七教育程度或同等學歷的人士。

Notes: * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 98.3% had knowledge of using PC.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 4.2c 按經濟活動身分劃分的懂得使用個人電腦的 10 歲及以上人士數目
Table 4.2c Persons aged 10 and over who had knowledge of using personal computer (PC) by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	3 281.8	67.0	88.6
非從事經濟活動 Economically inactive	1 615.7	33.0	61.6
學生 Students	709.9	14.5	99.7
料理家務者 Home-makers	476.0	9.7	70.6
退休人士 Retired persons	362.4	7.4	32.5
其他 Others	67.3	1.4	55.7
合計 Overall	4 897.5	100.0	77.4

註釋：* 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動人士為例，88.6% 懂得使用個人電腦。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes: * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 88.6% had knowledge of using PC.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 4.3 2004 年至 2014 年在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.3 Persons aged 10 and over who had used personal computer during the 12 months before enumeration, 2004 to 2014

統計期間 Survey period	人數 No. of persons ('000)	比率* Rate*
2004 年 6 月至 8 月 June - August 2004	3 669.7	59.5
2005 年 5 月至 8 月 May - August 2005	3 645.5	58.8
2006 年 6 月至 8 月 June - August 2006	3 897.9	62.9
2007 年 7 月至 9 月 July - September 2007	4 061.5	66.4
2008 年 7 月至 9 月 July - September 2008	4 221.6	68.2
2009 年 6 月至 8 月 June - August 2009	4 349.4	70.2
2012 年 6 月至 8 月 June - August 2012	4 577.8	72.8
2013 年 1 月至 4 月 January - April 2013	4 714.3	74.9
2014 年 6 月至 8 月 June - August 2014	4 651.6	73.5

註釋：上表中 2004 年至 2006 年、2007 年至 2009 年及 2012 年至 2014 年的數據乃分別基於以 2001 年人口普查、2006 年中期人口統計及 2011 年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

* 在有關統計期間佔所有 10 歲及以上人士的百分比。

Notes : Data of 2004-2006, 2007-2009 and 2012-2014 in the above table were compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* As a percentage of all persons aged 10 and over in the respective survey periods.

表 4.4a 按年齡及性別劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.4a Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by age and sex

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
10 - 14	136.3	5.9	98.5	129.2	5.5	98.7	265.5	5.7	98.6
15 - 24	402.1	17.4	97.8	385.3	16.5	97.8	787.4	16.9	97.8
25 - 34	439.1	19.0	96.6	481.2	20.6	95.1	920.3	19.8	95.8
35 - 44	432.3	18.7	93.1	504.6	21.6	89.3	936.9	20.1	91.0
45 - 54	465.7	20.1	82.3	485.6	20.8	75.4	951.3	20.5	78.6
55 - 64	315.2	13.6	60.8	274.9	11.7	52.4	590.1	12.7	56.6
≥ 65	120.8	5.2	25.3	79.1	3.4	14.9	200.0	4.3	19.8
合計# Overall#	2 311.5	100.0 (49.7)	76.3	2 340.1	100.0 (50.3)	71.0	4 651.6	100.0 (100.0)	73.5

註釋： * 在個別年齡及性別分組中佔所有人士的百分比。以所有 10 - 14 歲的男性為例，98.5% 在統計前 12 個月內曾使用個人電腦。

Notes : * As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10 - 14, 98.5% had used PC during the 12 months before enumeration.

括號內的數字顯示在所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士中所佔的百分比。

Figures in brackets represent the percentage in respect of all persons aged 10 and over who had used PC during the 12 months before enumeration.

表 4.4b 按教育程度劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.4b Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	399.2	8.6	28.5
中學# Secondary#	2 710.3	58.3	81.0
專上教育 Post-secondary	1 542.1	33.2	97.6
合計 Overall	4 651.6	100.0	73.5

註釋：* 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，97.6%在統計前 12 個月內曾使用個人電腦。

指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 97.6% had used PC during the 12 months before enumeration.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 4.4c 按經濟活動身分劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.4c Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	3 140.9	67.5	84.8
非從事經濟活動 Economically inactive	1 510.7	32.5	57.6
學生 <i>Students</i>	704.0	15.1	98.8
料理家務者 <i>Home-makers</i>	430.5	9.3	63.8
退休人士 <i>Retired persons</i>	317.4	6.8	28.5
其他 <i>Others</i>	58.7	1.3	48.6
合計 Overall	4 651.6	100.0	73.5

註釋： * 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動人士為例，84.8%在統計前 12 個月內曾使用個人電腦。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 84.8% had used PC during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 4.4d 按使用個人電腦的次數及經濟活動身分劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目
Table 4.4d Persons aged 10 and over who had used personal computer (PC) during the 12 months before enumeration by frequency of using PC and economic activity status

使用個人電腦的次數 Frequency of using PC	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
少於 1 個月 1 次 Less than once a month	104.8 (3.3%)	5.6 (0.8%)	36.2 (8.4%)	35.7 (9.5%)	182.3 (3.9%)
少於 1 星期 1 次但最少 1 個月 1 次 Less than once a week but at least once a month	147.0 (4.7%)	14.6 (2.1%)	37.7 (8.7%)	29.4 (7.8%)	228.6 (4.9%)
最少每星期 1 次 At least once a week	2 889.1 (92.0%)	683.8 (97.1%)	356.7 (82.9%)	311.0 (82.7%)	4 240.7 (91.2%)
最少每日 1 次 At least once a day	2 463.0 (78.4%)	559.6 (79.5%)	252.9 (58.8%)	219.5 (58.4%)	3 495.1 (75.1%)
2 至 7 日 1 次 Once every 2 to 7 days	426.1 (13.6%)	124.2 (17.6%)	103.8 (24.1%)	91.5 (24.3%)	745.6 (16.0%)
總計 Total	3 140.9 (100.0%)	704.0 (100.0%)	430.5 (100.0%)	376.1 (100.0%)	4 651.6 (100.0%)

註釋：* 從事經濟活動人士包括就業人士及失業人士。

Notes : * Economically active persons comprise employed persons and unemployed persons.

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC during the 12 months before enumeration in the respective economic activity status groups.

表 4.5a 按每星期用於個人電腦的時間及年齡劃分的在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士數目

Table 4.5a Persons aged 10 and over who had used personal computer (PC) at least once a week during the 12 months before enumeration by time spent in using PC per week and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
每星期用於個人電腦的時間(小時) Time spent in using PC per week (hours)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
< 5	45.8 (18.0%)	46.7 (6.1%)	50.8 (5.8%)	78.4 (9.2%)	93.1 (11.2%)	116.6 (17.6%)	431.5 (10.2%)
5 - < 10	49.0 (19.2%)	83.6 (10.9%)	75.1 (8.6%)	100.0 (11.7%)	106.4 (12.8%)	131.9 (19.9%)	545.9 (12.9%)
10 - < 20	64.6 (25.4%)	146.9 (19.2%)	116.6 (13.4%)	129.5 (15.2%)	133.5 (16.0%)	123.5 (18.7%)	714.5 (16.8%)
20 - < 30	49.0 (19.3%)	168.0 (22.0%)	147.1 (16.8%)	118.5 (13.9%)	124.1 (14.9%)	109.6 (16.6%)	716.2 (16.9%)
30 - < 40	23.4 (9.2%)	117.9 (15.4%)	122.6 (14.0%)	100.7 (11.8%)	107.9 (13.0%)	67.8 (10.3%)	540.3 (12.7%)
40 - < 50	13.9 (5.5%)	90.3 (11.8%)	125.9 (14.4%)	120.9 (14.2%)	116.9 (14.0%)	58.2 (8.8%)	526.2 (12.4%)
≥ 50	9.0 (3.5%)	111.7 (14.6%)	234.8 (26.9%)	205.7 (24.1%)	151.0 (18.1%)	53.9 (8.1%)	766.1 (18.1%)
總計 Total	254.7 (100.0%)	765.1 (100.0%)	872.8 (100.0%)	853.8 (100.0%)	832.8 (100.0%)	661.5 (100.0%)	4 240.7 (100.0%)
平均時間(小時) Average duration (hours)	18.3	29.1	35.8	32.7	29.7	21.5	29.5

註釋：括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士的百分比。

Note: Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC at least once a week during the 12 months before enumeration in the respective age groups.

表 4.5b 按每星期用於個人電腦的時間及經濟活動身分劃分的在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士數目
Table 4.5b Persons aged 10 and over who had used personal computer (PC) at least once a week during the 12 months before enumeration by time spent in using PC per week and economic activity status

	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
每星期用於個人電腦的時間(小時) Time spent in using PC per week (hours)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
< 5	230.6 (8.0%)	72.1 (10.5%)	66.5 (18.6%)	62.3 (20.0%)	431.5 (10.2%)
5 - < 10	318.7 (11.0%)	91.5 (13.4%)	71.6 (20.1%)	64.1 (20.6%)	545.9 (12.9%)
10 - < 20	420.3 (14.5%)	151.7 (22.2%)	77.8 (21.8%)	64.6 (20.8%)	714.5 (16.8%)
20 - < 30	445.9 (15.4%)	146.8 (21.5%)	63.9 (17.9%)	59.5 (19.1%)	716.2 (16.9%)
30 - < 40	379.3 (13.1%)	92.8 (13.6%)	40.9 (11.5%)	27.3 (8.8%)	540.3 (12.7%)
40 - < 50	423.0 (14.6%)	62.1 (9.1%)	22.5 (6.3%)	18.6 (6.0%)	526.2 (12.4%)
≥ 50	671.3 (23.2%)	66.9 (9.8%)	13.4 (3.7%)	14.6 (4.7%)	766.1 (18.1%)
總計 Total	2 889.1 (100.0%)	683.8 (100.0%)	356.7 (100.0%)	311.0 (100.0%)	4 240.7 (100.0%)
平均時間(小時) Average duration (hours)	33.1	24.7	19.0	18.7	29.5

註釋：* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用個人電腦最少每星期一次的 10 歲及以上人士的百分比。

Notes : * Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used PC at least once a week during the 12 months before enumeration in the respective economic activity status groups.

5 互聯網服務的使用情況 Usage of Internet service

曾使用互聯網服務的人士

5.1 約 5 052 500 名 10 歲及以上的人士在統計前 12 個月內曾使用互聯網服務，佔所有 10 歲及以上人士的 79.9%。在 2004 年至 2014 年期間，10 歲及以上曾使用互聯網服務的人士的比率呈上升趨勢，由 56.4% 上升至 79.9%。
(表 5.1)

5.2 在統計前 12 個月內曾使用互聯網服務的 5 052 500 名人士中，94.7% 曾使用智能手機上網；66.8% 曾使用桌面電腦；42.1% 曾使用手提電腦；38.8% 曾使用平板電腦；以及 5.3% 曾使用其他設備。
(表 5.2)

年齡及性別

5.3 按年齡組別分析，15 - 24 歲人士在統計前 12 個月內曾使用互聯網服務的比率最高，達 99.6%。其次是 10 - 14 歲人士(99.4%)及 25 - 34 歲人士(99.0%)。年紀較長的人士使用互聯網服務的比率較其他年齡組別低，其中 69.9% 的 55 - 64 歲人士及 24.0% 的 65 歲及以上人士在統計前 12 個月內曾使用互聯網服務。
(圖 5.1 及表 5.3a)

5.4 再按性別分析，10 - 34 歲的男性及女性在統計前 12 個月內曾使用互聯網服務的比率大致相若，介乎 98.8% 至 99.6%。對於 35 歲及以上的人士而言，男性在統計前 12 個月內曾使用互聯網服務的比率(介乎 29.6% 至 97.5%)較女性(介乎 19.0% 至 95.8%)為高。
(表 5.3a)

Persons who had used Internet service

5.1 Some 5 052 500 persons aged 10 and over had used Internet service during the 12 months before enumeration, constituting 79.9% of all persons aged 10 and over. During the period from 2004 to 2014, the rate of persons aged 10 and above who had used Internet service was on the increase, from 56.4% to 79.9%.
(Table 5.1)

5.2 Of those 5 052 500 persons who had used Internet service during the 12 months before enumeration, 94.7% had used smartphone for Internet connection; 66.8% had used desktop computer; 42.1% had used laptop; 38.8% had used tablet; and 5.3% had used other devices.
(Table 5.2)

Age and sex

5.3 Analysed by age group, persons aged 15 - 24 had the highest rate of having used Internet service during the 12 months before enumeration, at 99.6%. This was followed by persons aged 10 - 14 (99.4%) and those aged 25 - 34 (99.0%). Lower rates of having used Internet service were recorded for elder persons as compared with other age groups. In particular, 69.9% of persons aged 55 - 64 and 24.0% of those aged 65 and over had used Internet service during the 12 months before enumeration.
(Chart 5.1 and Table 5.3a)

5.4 Further analysed by sex, males and females aged 10 - 34 had similar rates of having used Internet service during the 12 months before enumeration, ranging from 98.8% to 99.6%. For persons aged 35 and over, the rate of having used Internet service during the 12 months before enumeration was higher for males (ranging from 29.6% to 97.5%) than their female counterparts (ranging from 19.0% to 95.8%).
(Table 5.3a)

教育程度

5.5 在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士中，58.6%具中學教育程度。另外 30.6%具專上教育程度及 10.8%具小學及以下教育程度。具專上教育程度的人士在統計前 12 個月內曾使用互聯網服務的比率最高，為 97.9%。具中學教育程度的人士與具小學及以下教育程度的人士的相應比率分別為 88.5%及 38.8%。(表 5.3b)

經濟活動身分

5.6 按經濟活動身分分析，學生在統計前 12 個月內曾使用互聯網服務的比率最高，達 99.6%。其次為從事經濟活動人士(91.4%)。退休人士使用互聯網服務的比率為最低(33.6%)。(表 5.3c)

使用互聯網服務的次數

5.7 約 4 944 000 名 10 歲及以上人士在統計前 12 個月內使用互聯網服務最少每星期一次，佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的 97.9%。91.8%甚至最少每日使用一次互聯網服務。(表 5.3d)

5.8 按經濟活動身分分析，學生使用互聯網服務的次數最為頻密。在統計前 12 個月內曾使用互聯網服務的 10 歲及以上學生中，99.2%最少每星期使用一次互聯網服務。從事經濟活動人士及料理家務者的相應百分比分別為 98.3%及 97.0%。(表 5.3d)

Educational attainment

5.5 Of all persons aged 10 and over who had used Internet service during the 12 months before enumeration, 58.6% had attained secondary education. Another 30.6% had attained post-secondary education and 10.8% had attained primary education and below. The rate of having used Internet service during the 12 months before enumeration was the highest for persons having attained post-secondary education, at 97.9%. The corresponding rates for those persons having attained secondary education and primary education and below were 88.5% and 38.8% respectively. (Table 5.3b)

Economic activity status

5.6 Analysed by economic activity status, students had the highest rate of having used Internet service during the 12 months before enumeration, at 99.6%. This was followed by economically active persons (91.4%). Retired persons had the lowest rate of having used Internet service (33.6%). (Table 5.3c)

Frequency of using Internet service

5.7 Some 4 944 000 persons aged 10 and over had used Internet service at least once a week during the 12 months before enumeration, constituting 97.9% of all persons aged 10 and over who had used Internet service during the 12 months before enumeration. 91.8% had even used Internet service at least once a day. (Table 5.3d)

5.8 Analysed by economic activity status, students had used Internet service most frequently. Of all students aged 10 and over who had used Internet service during the 12 months before enumeration, 99.2% had used Internet service at least once a week. The corresponding percentages for economically active persons and home-makers were 98.3% and 97.0% respectively. (Table 5.3d)

*使用互聯網服務的主要目的**Major purpose of using Internet service*

5.9 就該 5 052 500 名在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士而言，他們上網的主要目的為「通訊／互動」（該些人士中 92.6% 提及此目的），當中包括「社交網絡活動」（包括即時網上通訊、WhatsApp、微信、Line、網誌、網上論壇、網上社群、交友網等）（90.7%）及「收發電子郵件」（55.8%）。其次是「資訊查詢」（87.4%）及「網上娛樂」（82.9%）。（表 5.4a）

5.9 For those 5 052 500 persons aged 10 and over who had used Internet service during the 12 months before enumeration, their major purposes of using Internet service were “communication/interaction” (as cited by 92.6% of those persons), including “online social activities” (including instant online communication, WhatsApp, WeChat, Line, blog, forum, cyber communities, social networking site, etc.) (90.7%) and “sending and receiving e-mail” (55.8%). This was followed by “information searching” (87.4%) and “online entertainment” (82.9%). (Table 5.4a)

5.10 按性別分析，除了比例上較多男性使用互聯網服務的目的為「玩網上遊戲、下載遊戲檔案／遊戲軟件」外，男性與女性使用互聯網服務的目的的百分比分布大致相同。（表 5.4a）

5.10 Analysed by sex, the percentage distribution in respect of the usage of Internet service for various purposes was broadly the same between males and females, except that proportionally more males had used Internet service for “playing online games, downloading game files/software for games”. (Table 5.4a)

5.11 相對其他年齡組別人士，15 - 44 歲人士中有較高百分比為了「通訊／互動」而使用互聯網服務。另一方面，10 - 34 歲人士中則有顯著較高的百分比為了「網上娛樂」而使用互聯網服務。（表 5.4b）

5.11 As compared to persons in other age groups, persons aged 15 - 44 had higher percentages using Internet service for “communication/interaction”. On the other hand, persons aged 10 - 34 had much higher percentages using Internet service for “online entertainment”. (Table 5.4b)

5.12 按教育程度分析，具中學及以上教育程度的人士較普遍為了「通訊／互動」及「資訊查詢」而使用互聯網服務。（表 5.4c）

5.12 Analysed by educational attainment, persons having attained secondary education and above had used Internet service extensively for “communication/interaction” and “information searching”. (Table 5.4c)

5.13 按經濟活動身分分析，從事經濟活動人士及學生中有較高百分比為了「通訊／互動」而使用互聯網服務。特別就學生而言，他們顯著有較高的百分比為了「網上娛樂」而使用互聯網服務。（表 5.4d）

5.13 Analysed by economic activity status, economically active persons and students had comparatively higher percentages using Internet service for “communication/interaction”. For students in particular, a much higher percentage of them had used Internet service for “online entertainment”. (Table 5.4d)

使用互聯網服務最少每星期一次的人士*每星期使用互聯網服務的時間*

5.14 在該 4 944 000 名在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士中，7.8% 表示每星期使用互聯網服務少於 5 小時。另外 31.5% 每星期使用 5 至少於 20 小時，而 60.8% 每星期使用 20 小時及以上。就該 4 944 000 人整體而言，他們每星期使用互聯網服務的平均時間為 30.5 小時。（表 5.5a）

5.15 按年齡組別分析，25 - 34 歲人士每星期使用互聯網服務的平均時間最長，他們每星期平均使用互聯網服務 38.1 小時。其次為 15 - 24 歲人士 (35.8 小時) 及 35 - 44 歲人士 (32.8 小時)。（表 5.5a）

5.16 按經濟活動身分分析，從事經濟活動人士每星期平均使用互聯網服務 33.1 小時。學生及料理家務者的相應數字分別為 30.4 小時及 22.2 小時。（表 5.5b）

為社交網絡活動而使用互聯網服務的人士

5.17 約 4 580 500 名 10 歲及以上人士曾在統計前 12 個月內為社交網絡活動而使用互聯網服務，佔所有曾在統計前 12 個月內使用互聯網服務的 10 歲及以上人士的 90.7%。（表 5.4d）

每星期為社交網絡活動而使用互聯網服務的時間

5.18 在該 4 580 500 名在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的 10 歲及以上人士中，69.7% 表示每星期為該目的使用互聯網服務少於 10 小時。另外 17.0% 每星期使用 10 至少於 20 小時。就該 4 580 500 人整體而言，他們每星期為社交網絡活動而使用互聯網服務

Persons who had used Internet service at least once a week*Time spent in using Internet service per week*

5.14 Of the 4 944 000 persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration, 7.8% reported that they had used Internet service for less than 5 hours per week. Another 31.5% had done so for 5 to less than 20 hours per week, while 60.8% for 20 hours and more per week. For those 4 944 000 persons taken together, their average time spent in using Internet service per week was 30.5 hours. (Table 5.5a)

5.15 Analysed by age group, persons aged 25 - 34 spent the longest time in using Internet service per week on average. Their average time spent in using Internet service was 38.1 hours per week. This was followed by persons aged 15 - 24 (35.8 hours) and those aged 35 - 44 (32.8 hours). (Table 5.5a)

5.16 Analysed by economic activity status, economically active persons had used Internet service for an average of 33.1 hours per week. The corresponding figures for students and home-makers were 30.4 hours and 22.2 hours respectively. (Table 5.5b)

Persons who had used Internet service for online social activities

5.17 Some 4 580 500 persons aged 10 and over had used Internet service for online social activities during the 12 months before enumeration, constituting 90.7% of all persons aged 10 and over who had used Internet service during the 12 months before enumeration. (Table 5.4d)

Time spent in using Internet service for online social activities per week

5.18 Of those 4 580 500 persons aged 10 and over who had used Internet service for online social activities during the 12 months before enumeration, 69.7% reported that they had used Internet service for such purpose for less than 10 hours per week. Another 17.0% had done so for 10 to less than 20 hours per week. For those

的平均時間為 10.4 小時。(表 5.6a)

5.19 按性別分析，在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的女性中，她們平均每星期為該目的而使用互聯網服務 10.6 小時，較男性的相應數字 10.1 小時稍高。(表 5.6a)

5.20 按年齡組別分析，在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的 15 - 24 歲人士中，他們為該目的而使用互聯網服務的時間最長，平均每星期 14.0 小時。其次是 25 - 34 歲人士(12.8 小時)及 35 - 44 歲人士(9.8 小時)。(表 5.6b)

5.21 按教育程度分析，在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的具專上教育程度的人士中，他們平均每星期為該目的而使用互聯網服務的時間最長，達 12.6 小時。(表 5.6c)

5.22 按經濟活動身分分析，在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的學生中，他們平均每星期為該目的而使用互聯網服務的時間最長，達 11.7 小時。從事經濟活動人士及料理家務者的相應數字分別為 10.8 小時及 8.2 小時。(表 5.6d)

擁有資訊科技設備的人士

5.23 約 6 036 300 名 10 歲及以上人士擁有資訊科技設備，當中 80.9% 擁有智能手機；28.9% 擁有桌面電腦及 26.2% 擁有手提電腦。擁有手提電話(不包括智能手機)及平板電腦的人士的百分比同為 21.5%，而另有 5.9% 擁有其他有 Wi-Fi 功能的設備。(表 5.7)

4 580 500 persons taken together, their average time spent in using Internet service for online social activities per week was 10.4 hours. (Table 5.6a)

5.19 Analysed by sex, of those females who had used Internet service for online social activities during the 12 months before enumeration, their average time spent for such purpose per week was 10.6 hours, this was slightly longer than the corresponding figure of males, which was 10.1 hours. (Table 5.6a)

5.20 Analysed by age group, of those persons aged 15 - 24 who had used Internet service for online social activities during the 12 months before enumeration, they had the longest time in using Internet service for such purpose, at an average of 14.0 hours per week. This was followed by persons aged 25 - 34 (12.8 hours) and those aged 35 - 44 (9.8 hours). (Table 5.6b)

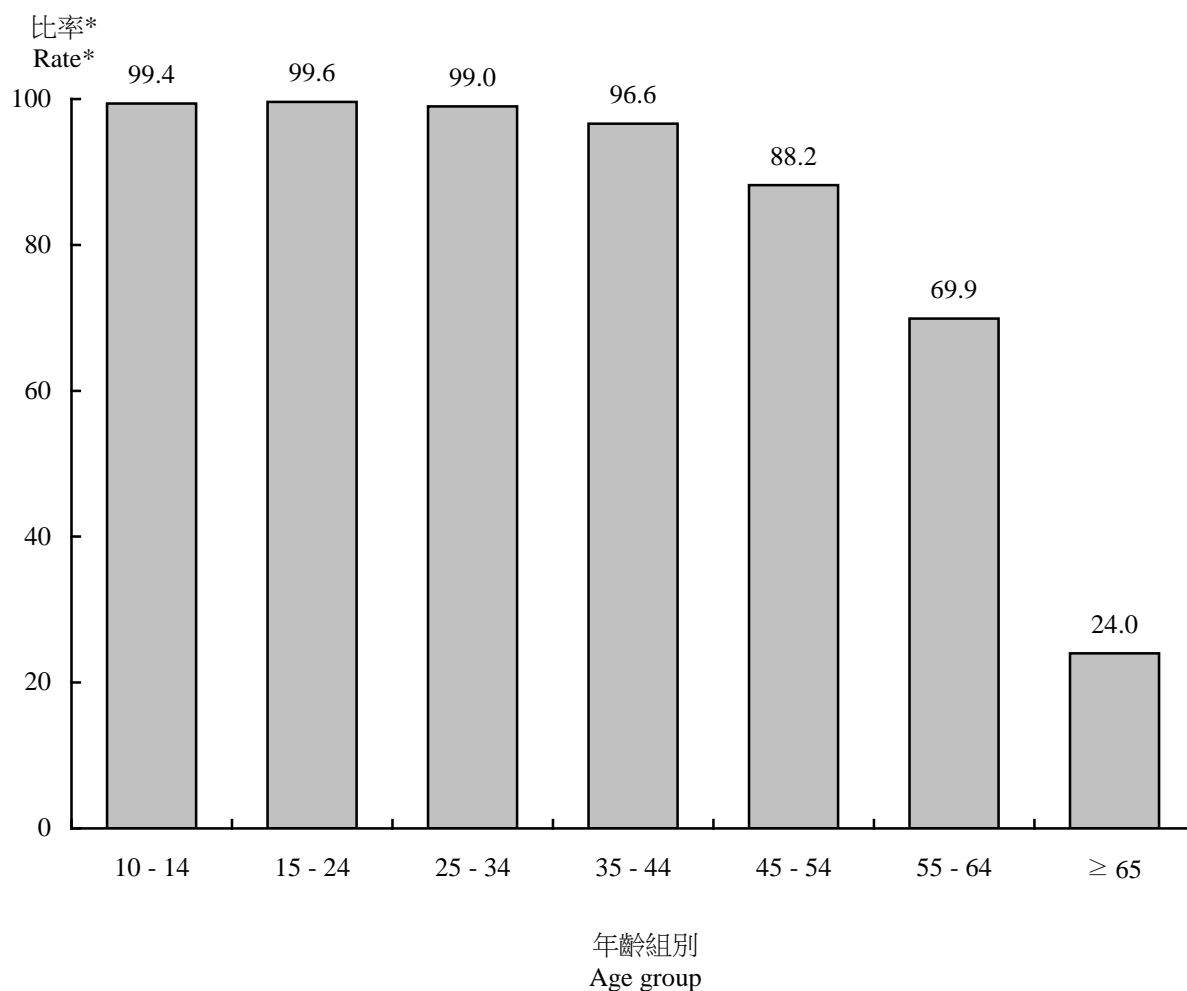
5.21 Analysed by educational attainment, of those persons having attained post-secondary education who had used Internet service for online social activities during the 12 months before enumeration, their average time spent in using Internet service for such purpose per week was the longest, at 12.6 hours. (Table 5.6c)

5.22 Analysed by economic activity status, of those students who had used Internet service for online social activities during the 12 months before enumeration, their average time spent in using Internet service for such purpose per week was the longest, at 11.7 hours. The corresponding figures for economically active persons and home-makers were 10.8 hours and 8.2 hours respectively. (Table 5.6d)

Persons who had IT device

5.23 Some 6 036 300 persons aged 10 and over had IT device. Among them, 80.9% had smartphone; 28.9% had desktop computer and 26.2% had laptop. The percentage of those having mobile phone (excluding smartphone) and tablet were both at 21.5%, while another 5.9% had other devices with Wi-Fi function. (Table 5.7)

圖 5.1 按年齡劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的比率
Chart 5.1 Rate of persons aged 10 and over who had used Internet service during the 12 months before enumeration by age



註釋： * 在個別年齡組別中佔所有人士的百分比。

Note : * As a percentage of all persons in the respective age groups.

表 5.1 2004 年至 2014 年在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.1 Persons aged 10 and over who had used Internet service during the 12 months before enumeration, 2004 to 2014

統計期間 Survey period	人數 No. of persons ('000)	比率* Rate*
2004 年 6 月至 8 月 June - August 2004	3 479.7	56.4
2005 年 5 月至 8 月 May - August 2005	3 526.2	56.9
2006 年 6 月至 8 月 June - August 2006	3 770.4	60.8
2007 年 7 月至 9 月 July - September 2007	3 961.4	64.8
2008 年 7 月至 9 月 July - September 2008	4 123.9	66.7
2009 年 6 月至 8 月 June - August 2009	4 300.0	69.4
2012 年 6 月至 8 月 June - August 2012	4 580.1	72.9
2013 年 1 月至 4 月 January - April 2013	4 671.8	74.2
2014 年 6 月至 8 月 June - August 2014	5 052.5	79.9

註釋：上表中 2004 年至 2006 年、2007 年至 2009 年及 2012 年至 2014 年的數據乃分別基於以 2001 年人口普查、2006 年中期人口統計及 2011 年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

* 在有關統計期間佔所有 10 歲及以上人士的百分比。

Notes : Data of 2004-2006, 2007-2009 and 2012-2014 in the above table were compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* As a percentage of all persons aged 10 and over in the respective survey periods.

表 5.2 按曾使用的上網設備類別劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.2 Persons aged 10 and over who had used Internet service during the 12 months before enumeration by type of web device used for connection to the Internet

曾使用的上網設備類別 [#] Type of web device used for connection to the Internet [#]	人數 No. of persons ('000)	百分比 %
智能手機 Smartphone	4 782.8	94.7
桌面電腦 Desktop computer	3 376.4	66.8
手提電腦 Laptop	2 125.5	42.1
平板電腦 Tablet	1 960.1	38.8
其他設備 Other devices	269.1	5.3
合計 Overall	5 052.5	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 5.3a 按年齡及性別劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
 Table 5.3a Persons aged 10 and over who had used Internet service during the 12 months before enumeration by age and sex

年齡組別 Age group	男 Male			女 Female			合計 Overall		
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*
10 - 14	137.3	5.5	99.2	130.5	5.1	99.6	267.7	5.3	99.4
15 - 24	409.1	16.5	99.5	392.6	15.3	99.6	801.7	15.9	99.6
25 - 34	451.4	18.2	99.4	499.8	19.4	98.8	951.2	18.8	99.0
35 - 44	452.6	18.2	97.5	541.4	21.1	95.8	994.0	19.7	96.6
45 - 54	511.0	20.6	90.3	555.9	21.6	86.3	1 066.9	21.1	88.2
55 - 64	377.9	15.2	72.9	350.8	13.6	66.9	728.7	14.4	69.9
≥ 65	141.4	5.7	29.6	100.8	3.9	19.0	242.2	4.8	24.0
合計# Overall#	2 480.7	100.0 (49.1)	81.9	2 571.8	100.0 (50.9)	78.0	5 052.5	100.0 (100.0)	79.9

註釋：* 在個別年齡及性別分組中佔所有人士的百分比。以所有 10 - 14 歲的男性為例，99.2% 在統計前 12 個月內曾使用互聯網服務。

括號內的數字顯示在所有曾使用互聯網服務的 10 歲及以上人士中所佔的百分比。

Notes: * As a percentage of all persons in the respective age and sex sub-groups. For example, among all males aged 10 - 14, 99.2% had used Internet service during the 12 months before enumeration.

Figures in brackets represent the percentage in respect of all persons aged 10 and over who had used Internet service.

表 5.3b 按教育程度劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.3b Persons aged 10 and over who had used Internet service during the 12 months before enumeration by educational attainment

教育程度 Educational attainment	人數 No. of persons (’000)	百分比 %	比率* Rate*
小學及以下 Primary and below	544.2	10.8	38.8
中學# Secondary#	2 961.6	58.6	88.5
專上教育 Post-secondary	1 546.7	30.6	97.9
合計 Overall	5 052.5	100.0	79.9

註釋：* 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，97.9% 在統計前 12 個月內曾使用互聯網服務。

指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 97.9% had used Internet service during the 12 months before enumeration.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 5.3c 按經濟活動身分劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.3c Persons aged 10 and over who had used Internet service during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	3 386.1	67.0	91.4
非從事經濟活動 Economically inactive	1 666.4	33.0	63.5
學生 Students	709.5	14.0	99.6
料理家務者 Home-makers	513.1	10.2	76.1
退休人士 Retired persons	374.6	7.4	33.6
其他 Others	69.2	1.4	57.3
合計 Overall	5 052.5	100.0	79.9

註釋：* 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動人士為例，91.4% 在統計前 12 個月內曾使用互聯網服務。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 91.4% had used Internet service during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 5.3d 按使用互聯網服務的次數及經濟活動身分劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.3d Persons aged 10 and over who had used Internet service during the 12 months before enumeration by frequency of using Internet service and economic activity status

	經濟活動身分				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
		人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	
使用互聯網服務的次數 Frequency of using Internet service					
少於 1 個月 1 次 Less than once a month	18.8 (0.6%)	1.1 (0.2%)	6.2 (1.2%)	14.0 (3.1%)	40.0 (0.8%)
少於 1 星期 1 次但 最少 1 個月 1 次 Less than once a week but at least once a month	38.4 (1.1%)	4.5 (0.6%)	9.0 (1.8%)	16.5 (3.7%)	68.5 (1.4%)
最少每星期 1 次 At least once a week	3 328.8 (98.3%)	703.9 (99.2%)	498.0 (97.0%)	413.3 (93.1%)	4 944.0 (97.9%)
最少每日 1 次 At least once a day	3 179.6 (93.9%)	658.5 (92.8%)	451.1 (87.9%)	349.8 (78.8%)	4 639.0 (91.8%)
2 至 7 日 1 次 Once every 2 to 7 days	149.3 (4.4%)	45.4 (6.4%)	46.9 (9.1%)	63.5 (14.3%)	305.0 (6.0%)
總計 Total	3 386.1 (100.0%)	709.5 (100.0%)	513.1 (100.0%)	443.8 (100.0%)	5 052.5 (100.0%)

註釋：* 從事經濟活動人士包括就業人士及失業人士。

Notes: * Economically active persons comprise employed persons and unemployed persons.

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective economic activity status groups.

表 5.4a 按使用互聯網服務的主要目的及性別劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.4a Persons aged 10 and over who had used Internet service during the 12 months before enumeration by major purpose of using Internet service and sex

使用互聯網服務的主要目的 [#] Major purpose of using Internet service [#]	男 Male		女 Female		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
通訊／互動 Communication/interaction	2 288.1	92.2	2 392.4	93.0	4 680.5	92.6
社交網絡活動 [^] Online social activities [^]	2 230.6	89.9	2 350.0	91.4	4 580.5	90.7
收發電子郵件 Sending and receiving e-mail	1 406.2	56.7	1 413.5	55.0	2 819.7	55.8
資訊查詢 Information searching	2 195.6	88.5	2 222.7	86.4	4 418.3	87.4
上網閱讀報章／新聞(時事、 財經、娛樂、體育)／雜誌 Online reading newspapers/news (current affairs, finance, entertainment, sports)/ magazines	1 786.7	72.0	1 785.8	69.4	3 572.5	70.7
瀏覽政府網頁或使用政府網上 服務 Browsing Government webpages or using Government online services	1 564.8	63.1	1 599.1	62.2	3 164.0	62.6
其他 Others	1 408.9	56.8	1 398.5	54.4	2 807.4	55.6

註釋：[#] 可選擇多項答案。

Notes: [#] Multiple answers were allowed.

[^] 包括即時網上通訊、WhatsApp、微信、Line、網誌、網上論壇、網上社群、交友網等。

[^] Including instant online communication, WhatsApp, WeChat, Line, blog, forum, cyber communities, social networking site, etc.

(待續)
(To be cont'd)

表 5.4a(續) 按使用互聯網服務的主要目的及性別劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目

Table 5.4a Persons aged 10 and over who had used Internet service during the (Cont'd) 12 months before enumeration by major purpose of using Internet service and sex

使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd)	男 Male		女 Female		合計 Overall	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
網上娛樂 Online entertainment	2 077.4	83.7	2 113.2	82.2	4 190.6	82.9
上網聽歌／收聽電台節目／觀看 影視節目 <i>Listening to online music/radio programmes/watching online video programmes</i>	1 826.1	73.6	1 905.9	74.1	3 732.0	73.9
玩網上遊戲、下載遊戲檔案／ 遊戲軟件 <i>Playing online games, downloading game files/ software for games</i>	1 451.3	58.5	1 274.9	49.6	2 726.2	54.0
上網看書／小說／漫畫 <i>Online reading books/fiction/ comic</i>	513.4	20.7	413.9	16.1	927.3	18.4
辦公室／學校／個人事務及其他 Office/school/personal affairs and others	1 059.9	42.7	1 065.1	41.4	2 125.0	42.1
網上購物／處理金融交易 Online shopping/finance transaction	954.0	38.5	1 038.7	40.4	1 992.7	39.4
網上銀行服務／繳付賬單／金融 交易 <i>Online banking service/bill payment/finance transaction</i>	735.4	29.6	724.7	28.2	1 460.0	28.9
網上購物 <i>Online shopping</i>	589.8	23.8	716.3	27.9	1 306.1	25.9
合計 Overall	2 480.7		2 571.8		5 052.5	

註釋：# 可選擇多項答案。

Note: # Multiple answers were allowed.

表 5.4b 按使用互聯網服務的主要目的及年齡劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.4b Persons aged 10 and over who had used Internet service during the 12 months before enumeration by major purpose of using Internet service and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
使用互聯網服務的主要目的 [#] Major purpose of using Internet service [#]	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
通訊／互動 Communication/interaction	227.6 (85.0%)	791.2 (98.7%)	939.0 (98.7%)	961.1 (96.7%)	979.2 (91.8%)	782.4 (80.6%)	4 680.5 (92.6%)
社交網絡活動 [^] Online social activities [^]	218.9 (81.7%)	785.8 (98.0%)	934.6 (98.3%)	947.3 (95.3%)	952.9 (89.3%)	741.0 (76.3%)	4 580.5 (90.7%)
收發電子郵件 Sending and receiving e-mail	98.1 (36.6%)	496.0 (61.9%)	646.4 (68.0%)	639.0 (64.3%)	580.8 (54.4%)	359.4 (37.0%)	2 819.7 (55.8%)
資訊查詢 Information searching	186.2 (69.5%)	719.3 (89.7%)	873.9 (91.9%)	904.8 (91.0%)	943.6 (88.4%)	790.4 (81.4%)	4 418.3 (87.4%)
上網閱讀報章／新聞(時事、 財經、娛樂、體育)／ 雜誌 Online reading newspapers/ news (current affairs, finance, entertainment, sports)/magazines	111.5 (41.6%)	563.0 (70.2%)	727.8 (76.5%)	746.7 (75.1%)	777.9 (72.9%)	645.6 (66.5%)	3 572.5 (70.7%)
瀏覽政府網頁或使用政府 網上服務 Browsing Government webpages or using Government online services	123.8 (46.3%)	549.3 (68.5%)	687.2 (72.2%)	691.9 (69.6%)	675.9 (63.4%)	435.9 (44.9%)	3 164.0 (62.6%)
其他 Others	120.5 (45.0%)	476.7 (59.5%)	589.2 (61.9%)	581.0 (58.4%)	601.3 (56.4%)	438.6 (45.2%)	2 807.4 (55.6%)

註釋：[#] 可選擇多項答案。

Notes: [#] Multiple answers were allowed.

[^] 包括即時網上通訊、WhatsApp、微信、Line、網誌、網上論壇、網上社群、交友網等。

[^] Including instant online communication, WhatsApp, WeChat, Line, blog, forum, cyber communities, social networking site, etc.

括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective age groups.

(待續)
(To be cont'd)

表 5.4b(續) 按使用互聯網服務的主要目的及年齡劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目

Table 5.4b Persons aged 10 and over who had used Internet service during the (Cont'd) 12 months before enumeration by major purpose of using Internet service and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
使用互聯網服務的主要目的#(續) Major purpose of using Internet service# (Cont'd)	人數 No. of persons	人數 No. of persons	人數 No. of persons	人數 No. of persons	人數 No. of persons	人數 No. of persons	人數 No. of persons
	('000)	('000)	('000)	('000)	('000)	('000)	('000)
網上娛樂 Online entertainment	244.6 (91.3%)	766.1 (95.6%)	867.0 (91.1%)	834.4 (83.9%)	820.4 (76.9%)	658.2 (67.8%)	4 190.6 (82.9%)
上網聽歌/收聽電台節目/ 觀看影視節目 Listening to online music/ radio programmes/ watching online video programmes	202.1 (75.5%)	700.3 (87.4%)	796.5 (83.7%)	754.9 (75.9%)	720.2 (67.5%)	558.0 (57.5%)	3 732.0 (73.9%)
玩網上遊戲、下載遊戲 檔案/遊戲軟件 Playing online games, downloading game files/ software for games	216.7 (80.9%)	614.4 (76.6%)	610.9 (64.2%)	503.8 (50.7%)	440.0 (41.2%)	340.4 (35.1%)	2 726.2 (54.0%)
上網看書/小說/漫畫 Online reading books/ fiction/comic	62.6 (23.4%)	259.1 (32.3%)	231.3 (24.3%)	182.9 (18.4%)	130.5 (12.2%)	60.8 (6.3%)	927.3 (18.4%)
辦公室/學校/個人事務及 其他 Office/school/personal affairs and others	166.0 (62.0%)	422.6 (52.7%)	484.5 (50.9%)	459.2 (46.2%)	389.2 (36.5%)	203.6 (21.0%)	2 125.0 (42.1%)
網上購物/處理金融交易 Online shopping/finance transaction	11.6 (4.3%)	301.5 (37.6%)	543.2 (57.1%)	503.2 (50.6%)	413.8 (38.8%)	219.4 (22.6%)	1 992.7 (39.4%)
網上銀行服務/繳付賬單/ 金融交易 Online banking service/bill payment/finance transaction	3.1 (1.2%)	146.2 (18.2%)	401.5 (42.2%)	389.7 (39.2%)	330.5 (31.0%)	189.0 (19.5%)	1 460.0 (28.9%)
網上購物 Online shopping	10.0 (3.7%)	246.0 (30.7%)	409.1 (43.0%)	332.8 (33.5%)	232.8 (21.8%)	75.4 (7.8%)	1 306.1 (25.9%)
合計 Overall	267.7	801.7	951.2	994.0	1 066.9	970.9	5 052.5

註釋：# 可選擇多項答案。

括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Notes: # Multiple answers were allowed.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective age groups.

表 5.4c 按使用互聯網服務的主要目的及教育程度劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.4c Persons aged 10 and over who had used Internet service during the 12 months before enumeration by major purpose of using Internet service and educational attainment

	教育程度 Educational attainment			
	小學及以下 Primary and below	中學* Secondary*	專上教育 Post-secondary	合計 Overall
使用互聯網服務的主要目的# Major purpose of using Internet service#	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
通訊／互動 Communication/interaction	416.9 (76.6%)	2 741.8 (92.6%)	1 521.7 (98.4%)	4 680.5 (92.6%)
社交網絡活動 Online social activities [^]	399.0 (73.3%)	2 693.7 (91.0%)	1 487.8 (96.2%)	4 580.5 (90.7%)
收發電子郵件 Sending and receiving e-mail	117.4 (21.6%)	1 427.6 (48.2%)	1 274.6 (82.4%)	2 819.7 (55.8%)
資訊查詢 Information searching	370.2 (68.0%)	2 584.3 (87.3%)	1 463.7 (94.6%)	4 418.3 (87.4%)
上網閱讀報章／新聞(時事、 財經、娛樂、體育)／雜誌 Online reading newspapers/news (current affairs, finance, entertainment, sports)/magazines	282.7 (51.9%)	2 084.2 (70.4%)	1 205.6 (77.9%)	3 572.5 (70.7%)
瀏覽政府網頁或使用政府網上 服務 Browsing Government webpages or using Government online services	166.9 (30.7%)	1 783.2 (60.2%)	1 213.9 (78.5%)	3 164.0 (62.6%)
其他 Others	201.9 (37.1%)	1 571.9 (53.1%)	1 033.6 (66.8%)	2 807.4 (55.6%)

註釋：# 可選擇多項答案。

* 指具中一至中七教育程度或同等學歷的人士。

[^] 包括即時網上通訊、WhatsApp、微信、Line、網誌、網上論壇、網上社群、交友網等。

括號內的數字顯示在個別教育程度組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

[^] Including instant online communication, WhatsApp, WeChat, Line, blog, forum, cyber communities, social networking site, etc.

Figures in brackets represent the percentages in respect of persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective educational attainment groups.

(待續)
(To be cont'd)

表 5.4c(續) 按使用互聯網服務的主要目的及教育程度劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目

Table 5.4c Persons aged 10 and over who had used Internet service during the 12 months before enumeration by major purpose of using Internet service and educational attainment

	教育程度 Educational attainment			
	小學及以下 Primary and below	中學* Secondary*	專上教育 Post-secondary	合計 Overall
使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
網上娛樂 Online entertainment	407.5 (74.9%)	2 491.2 (84.1%)	1 291.9 (83.5%)	4 190.6 (82.9%)
上網聽歌／收聽電台節目／觀看 影視節目 <i>Listening to online music/radio programmes/watching online video programmes</i>	334.2 (61.4%)	2 186.8 (73.8%)	1 211.0 (78.3%)	3 732.0 (73.9%)
玩網上遊戲、下載遊戲檔案／遊戲 軟件 <i>Playing online games, downloading game files/software for games</i>	265.3 (48.8%)	1 696.6 (57.3%)	764.3 (49.4%)	2 726.2 (54.0%)
上網看書／小說／漫畫 <i>Online reading books/fiction/comic</i>	39.8 (7.3%)	480.3 (16.2%)	407.2 (26.3%)	927.3 (18.4%)
辦公室／學校／個人事務及其他 Office/school/personal affairs and others	114.1 (21.0%)	974.9 (32.9%)	1 036.0 (67.0%)	2 125.0 (42.1%)
網上購物／處理金融交易 Online shopping/finance transaction	38.2 (7.0%)	912.9 (30.8%)	1 041.6 (67.3%)	1 992.7 (39.4%)
網上銀行服務／繳付賬單／金融 交易 <i>Online banking service/bill payment /finance transaction</i>	32.6 (6.0%)	616.6 (20.8%)	810.8 (52.4%)	1 460.0 (28.9%)
網上購物 <i>Online shopping</i>	8.3 (1.5%)	553.1 (18.7%)	744.8 (48.2%)	1 306.1 (25.9%)
合計 Overall	544.2	2 961.6	1 546.7	5 052.5

註釋：# 可選擇多項答案。

* 指具中一至中七教育程度或同等學歷的人士。

括號內的數字顯示在個別教育程度組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Notes: # Multiple answers were allowed.

* Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective educational attainment groups.

表 5.4d 按使用互聯網服務的主要目的及經濟活動身分劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
Table 5.4d Persons aged 10 and over who had used Internet service during the 12 months before enumeration by major purpose of using Internet service and economic activity status

使用互聯網服務的主要目的 [#] Major purpose of using Internet service [#]	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
通訊／互動 Communication/interaction	3 218.8 (95.1%)	663.4 (93.5%)	454.9 (88.7%)	343.4 (77.4%)	4 680.5 (92.6%)
社交網絡活動 [^] Online social activities [^]	3 162.2 (93.4%)	651.1 (91.8%)	445.7 (86.9%)	321.5 (72.4%)	4 580.5 (90.7%)
收發電子郵件 Sending and receiving e-mail	2 094.8 (61.9%)	374.7 (52.8%)	191.4 (37.3%)	158.7 (35.8%)	2 819.7 (55.8%)
資訊查詢 Information searching	3 052.1 (90.1%)	577.8 (81.4%)	433.3 (84.4%)	355.1 (80.0%)	4 418.3 (87.4%)
上網閱讀報章／新聞(時事、財經、娛樂、體育)／雜誌 Online reading newspapers/news (current affairs, finance, entertainment, sports)/magazines	2 512.6 (74.2%)	412.1 (58.1%)	353.8 (68.9%)	294.0 (66.3%)	3 572.5 (70.7%)
瀏覽政府網頁或使用政府網上服務 Browsing Government webpages or using Government online services	2 291.2 (67.7%)	417.2 (58.8%)	270.9 (52.8%)	184.6 (41.6%)	3 164.0 (62.6%)
其他 Others	1 974.5 (58.3%)	386.7 (54.5%)	256.7 (50.0%)	189.5 (42.7%)	2 807.4 (55.6%)

註釋：# 可選擇多項答案。

* 從事經濟活動人士包括就業人士及失業人士。

[^] 包括即時網上通訊、WhatsApp、微信、Line、網誌、網上論壇、網上社群、交友網等。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Notes : # Multiple answers were allowed.

* Economically active persons comprise employed persons and unemployed persons.

[^] Including instant online communication, WhatsApp, WeChat, Line, blog, forum, cyber communities, social networking site, etc.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective economic activity status groups.

(待續)
(To be cont'd)

表 5.4d(續) 按使用互聯網服務的主要目的及經濟活動身分劃分的在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士數目
 Table 5.4d Persons aged 10 and over who had used Internet service during the (Cont'd) 12 months before enumeration by major purpose of using Internet service and economic activity status

使用互聯網服務的主要目的 [#] (續) Major purpose of using Internet service [#] (Cont'd)	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
		人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
網上娛樂 Online entertainment	2 814.7 (83.1%)	665.5 (93.8%)	405.5 (79.0%)	304.9 (68.7%)	4 190.6 (82.9%)
上網聽歌／收聽電台節目／觀看影視節目 Listening to online music/radio programmes/watching online video programmes	2 526.4 (74.6%)	591.5 (83.4%)	352.3 (68.7%)	261.8 (59.0%)	3 732.0 (73.9%)
玩網上遊戲、下載遊戲檔案／遊戲軟件 Playing online games, downloading game files/software for games	1 785.6 (52.7%)	560.8 (79.0%)	227.3 (44.3%)	152.5 (34.4%)	2 726.2 (54.0%)
上網看書／小說／漫畫 Online reading books/fiction/comic	625.4 (18.5%)	217.6 (30.7%)	48.2 (9.4%)	36.1 (8.1%)	927.3 (18.4%)
辦公室／學校／個人事務及其他 Office/school/personal affairs and others	1 540.0 (45.5%)	436.6 (61.5%)	86.5 (16.9%)	61.9 (14.0%)	2 125.0 (42.1%)
網上購物／處理金融交易 Online shopping/finance transaction	1 586.3 (46.8%)	155.1 (21.9%)	154.0 (30.0%)	97.3 (21.9%)	1 992.7 (39.4%)
網上銀行服務／繳付賬單／金融交易 Online banking service/bill payment/finance transaction	1 212.2 (35.8%)	56.5 (8.0%)	108.1 (21.1%)	83.2 (18.8%)	1 460.0 (28.9%)
網上購物 Online shopping	1 046.6 (30.9%)	133.0 (18.7%)	91.4 (17.8%)	35.1 (7.9%)	1 306.1 (25.9%)
合計 Overall	3 386.1	709.5	513.1	443.8	5 052.5

註釋：# 可選擇多項答案。

* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士的百分比。

Notes: # Multiple answers were allowed.

* Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service during the 12 months before enumeration in the respective economic activity status groups.

表 5.5a 按每星期使用互聯網服務的時間及年齡劃分的在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士數目
Table 5.5a Persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration by time spent in using Internet service per week and age

	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
每星期使用互聯網 服務的時間(小時) Time spent in using Internet service per week (hours)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
< 5	34.9 (13.3%)	12.7 (1.6%)	19.5 (2.1%)	58.6 (6.0%)	100.4 (9.7%)	158.8 (17.3%)	385.0 (7.8%)
5 - < 10	40.1 (15.2%)	49.4 (6.2%)	61.8 (6.5%)	113.8 (11.6%)	141.8 (13.7%)	185.4 (20.2%)	592.2 (12.0%)
10 - < 20	67.6 (25.7%)	139.8 (17.5%)	144.6 (15.3%)	177.4 (18.1%)	210.6 (20.3%)	223.1 (24.3%)	963.2 (19.5%)
20 - < 30	51.2 (19.4%)	159.5 (19.9%)	179.6 (19.0%)	174.6 (17.8%)	192.0 (18.5%)	150.1 (16.3%)	906.9 (18.3%)
30 - < 40	31.3 (11.9%)	138.4 (17.3%)	137.9 (14.6%)	119.8 (12.2%)	115.6 (11.1%)	73.8 (8.0%)	616.7 (12.5%)
40 - < 50	16.4 (6.2%)	116.3 (14.5%)	116.3 (12.3%)	105.8 (10.8%)	99.1 (9.5%)	51.7 (5.6%)	505.5 (10.2%)
50 - < 60	8.6 (3.3%)	73.2 (9.2%)	106.2 (11.2%)	78.3 (8.0%)	74.3 (7.2%)	31.9 (3.5%)	372.6 (7.5%)
60 - < 70	5.8 (2.2%)	25.6 (3.2%)	48.5 (5.1%)	46.6 (4.8%)	33.9 (3.3%)	20.0 (2.2%)	180.4 (3.6%)
≥ 70	7.5 (2.9%)	85.0 (10.6%)	131.2 (13.9%)	104.9 (10.7%)	69.5 (6.7%)	23.5 (2.6%)	421.7 (8.5%)
總計 Total	263.3 (100.0%)	799.8 (100.0%)	945.6 (100.0%)	979.8 (100.0%)	1 037.3 (100.0%)	918.3 (100.0%)	4 944.0 (100.0%)
平均時間(小時) Average duration (hours)	22.5	35.8	38.1	32.8	28.2	20.3	30.5

註釋：括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士的百分比。

Note: Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration in the respective age groups.

表 5.5b 按每星期使用互聯網服務的時間及經濟活動身分劃分的在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士數目
Table 5.5b Persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration by time spent in using Internet service per week and economic activity status

	經濟活動身分 Economic activity status				
	從事經濟活動人士* Economically active persons*	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
每星期使用互聯網服務的時間(小時) Time spent in using Internet service per week (hours)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
< 5	204.5 (6.1%)	43.1 (6.1%)	60.7 (12.2%)	76.6 (18.5%)	385.0 (7.8%)
5 - < 10	345.5 (10.4%)	67.1 (9.5%)	97.0 (19.5%)	82.7 (20.0%)	592.2 (12.0%)
10 - < 20	602.7 (18.1%)	141.4 (20.1%)	115.0 (23.1%)	104.1 (25.2%)	963.2 (19.5%)
20 - < 30	599.5 (18.0%)	141.9 (20.2%)	95.6 (19.2%)	69.9 (16.9%)	906.9 (18.3%)
30 - < 40	423.8 (12.7%)	110.0 (15.6%)	53.7 (10.8%)	29.2 (7.1%)	616.7 (12.5%)
40 - < 50	362.8 (10.9%)	85.5 (12.1%)	34.9 (7.0%)	22.3 (5.4%)	505.5 (10.2%)
50 - < 60	292.4 (8.8%)	50.2 (7.1%)	18.0 (3.6%)	11.9 (2.9%)	372.6 (7.5%)
60 - < 70	145.0 (4.4%)	17.5 (2.5%)	9.8 (2.0%)	8.1 (2.0%)	180.4 (3.6%)
≥ 70	352.8 (10.6%)	47.2 (6.7%)	13.2 (2.6%)	8.6 (2.1%)	421.7 (8.5%)
總計 Total	3 328.8 (100.0%)	703.9 (100.0%)	498.0 (100.0%)	413.3 (100.0%)	4 944.0 (100.0%)
平均時間(小時) Average duration (hours)	33.1	30.4	22.2	19.3	30.5

註釋：* 從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾使用互聯網服務最少每星期一次的 10 歲及以上人士的百分比。

Notes : * Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service at least once a week during the 12 months before enumeration in the respective economic activity status groups.

表 5.6a 按每星期為社交網絡活動*而使用互聯網服務的時間及性別劃分的在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的 10 歲及以上人士數目
Table 5.6a Persons aged 10 and over who had used Internet service for online social activities* during the 12 months before enumeration by time spent in using Internet service for online social activities per week and sex

每星期為社交網絡活動*而使用 互聯網服務的時間(小時) Time spent in using Internet service for online social activities* per week (hours)	男 Male		女 Female		合計 Overall	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
< 5	822.0	36.8	828.8	35.3	1 650.8	36.0
5 - < 10	750.9	33.7	791.2	33.7	1 542.1	33.7
10 - < 20	369.8	16.6	407.7	17.3	777.5	17.0
20 - < 30	179.6	8.1	188.8	8.0	368.4	8.0
30 - < 40	59.4	2.7	73.9	3.1	133.3	2.9
40 - < 50	19.3	0.9	20.4	0.9	39.7	0.9
50 - < 60	11.7	0.5	14.6	0.6	26.3	0.6
60 - < 70	2.3	0.1	3.5	0.2	5.9	0.1
≥ 70	15.5	0.7	21.0	0.9	36.6	0.8
總計 Total	2 230.6	100.0	2 350.0	100.0	4 580.5	100.0
平均時間(小時) Average duration (hours)	10.1		10.6		10.4	

註釋：* 包括即時網上通訊、WhatsApp、微信、Line、網誌、網上論壇、網上社群、交友網等。

Note: * Including instant online communication, WhatsApp, WeChat, Line, blog, forum, cyber communities, social networking site, etc.

表 5.6b 按每星期為社交網絡活動*而使用互聯網服務的時間及年齡劃分的在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的 10 歲及以上人士數目
Table 5.6b Persons aged 10 and over who had used Internet service for online social activities* during the 12 months before enumeration by time spent in using Internet service for online social activities per week and age

每星期為社交網絡活動* 而使用互聯網服務的時間(小時) Time spent in using Internet service for online social activities* per week (hours)	年齡組別 Age group						合計 Overall
	10 - 14	15 - 24	25 - 34	35 - 44	45 - 54	≥ 55	
	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)	人數 No. of persons (‘000)
< 5	100.0 (45.7%)	176.2 (22.4%)	223.0 (23.9%)	337.5 (35.6%)	402.8 (42.3%)	411.2 (55.5%)	1 650.8 (36.0%)
5 - < 10	66.9 (30.6%)	250.5 (31.9%)	332.9 (35.6%)	342.8 (36.2%)	321.6 (33.8%)	227.4 (30.7%)	1 542.1 (33.7%)
10 - < 20	29.6 (13.5%)	183.7 (23.4%)	205.0 (21.9%)	160.8 (17.0%)	136.6 (14.3%)	61.7 (8.3%)	777.5 (17.0%)
20 - < 30	15.2 (6.9%)	99.6 (12.7%)	104.0 (11.1%)	64.0 (6.8%)	60.9 (6.4%)	24.8 (3.3%)	368.4 (8.0%)
30 - < 40	4.6 (2.1%)	42.7 (5.4%)	36.3 (3.9%)	24.0 (2.5%)	16.6 (1.7%)	9.1 (1.2%)	133.3 (2.9%)
40 - < 50	1.1 (0.5%)	12.2 (1.6%)	11.6 (1.2%)	8.7 (0.9%)	4.1 (0.4%)	2.1 (0.3%)	39.7 (0.9%)
50 - < 60	§ (§)	7.3 (0.9%)	7.2 (0.8%)	4.1 (0.4%)	4.3 (0.4%)	2.8 (0.4%)	26.3 (0.6%)
60 - < 70	§ (§)	1.4 (0.2%)	2.9 (0.3%)	§ (§)	§ (§)	§ (§)	5.9 (0.1%)
≥ 70	§ (§)	12.3 (1.6%)	11.6 (1.2%)	4.3 (0.5%)	6.0 (0.6%)	1.5 (0.2%)	36.6 (0.8%)
總計 Total	218.9 (100.0%)	785.8 (100.0%)	934.6 (100.0%)	947.3 (100.0%)	952.9 (100.0%)	741.0 (100.0%)	4 580.5 (100.0%)
平均時間(小時) Average duration (hours)	8.6	14.0	12.8	9.8	8.9	6.7	10.4

註釋：* 包括即時網上通訊、WhatsApp、微信、Line、網誌、網上論壇、網上社群、交友網等。

Notes: * Including instant online communication, WhatsApp, WeChat, Line, blog, forum, cyber communities, social networking site, etc.

括號內的數字顯示在個別年齡組別中佔所有在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的 10 歲及以上人士的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service for online social activities during the 12 months before enumeration in the respective age groups.

表 5.6c 按每星期為社交網絡活動*而使用互聯網服務的時間及教育程度劃分的在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的 10 歲及以上人士數目

Table 5.6c Persons aged 10 and over who had used Internet service for online social activities* during the 12 months before enumeration by time spent in using Internet service for online social activities per week and educational attainment

每星期為社交網絡活動*而使用互聯網服務的時間(小時) Time spent in using Internet service for online social activities* per week (hours)	教育程度 Educational attainment			
	小學及以下 Primary and below	中學# Secondary#	專上教育 Post-secondary	合計 Overall
	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
< 5	239.7 (60.1%)	1 085.0 (40.3%)	326.1 (21.9%)	1 650.8 (36.0%)
5 - < 10	104.2 (26.1%)	862.6 (32.0%)	575.3 (38.7%)	1 542.1 (33.7%)
10 - < 20	33.3 (8.3%)	411.4 (15.3%)	332.8 (22.4%)	777.5 (17.0%)
20 - < 30	15.0 (3.7%)	205.2 (7.6%)	148.3 (10.0%)	368.4 (8.0%)
30 - < 40	3.6 (0.9%)	74.2 (2.8%)	55.5 (3.7%)	133.3 (2.9%)
40 - < 50	1.1 (0.3%)	22.8 (0.8%)	15.8 (1.1%)	39.7 (0.9%)
50 - < 60	§ (§)	13.3 (0.5%)	12.5 (0.8%)	26.3 (0.6%)
60 - < 70	§ (§)	2.1 (0.1%)	3.5 (0.2%)	5.9 (0.1%)
≥ 70	1.5 (0.4%)	17.0 (0.6%)	18.0 (1.2%)	36.6 (0.8%)
總計 Total	399.0 (100.0%)	2 693.7 (100.0%)	1 487.8 (100.0%)	4 580.5 (100.0%)
平均時間(小時) Average duration (hours)	6.5	9.7	12.6	10.4

註釋：* 包括即時網上通訊、WhatsApp、微信、Line、網誌、網上論壇、網上社群、交友網等。

指具中一至中七教育程度或同等學歷的人士。

括號內的數字顯示在個別教育程度組別中佔所有在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的 10 歲及以上人士的百分比。

Notes: * Including instant online communication, WhatsApp, WeChat, Line, blog, forum, cyber communities, social networking site, etc.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service for online social activities during the 12 months before enumeration in the respective educational attainment groups.

表 5.6d 按每星期為社交網絡活動*而使用互聯網服務的時間及經濟活動身分劃分的在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的 10 歲及以上人士數目

Table 5.6d Persons aged 10 and over who had used Internet service for online social activities* during the 12 months before enumeration by time spent in using Internet service for online social activities per week and economic activity status

每星期為社交網絡活動*而使用互聯網服務的時間(小時) Time spent in using Internet service for online social activities* per week (hours)	經濟活動身分 Economic activity status				
	從事經濟活動人士# Economically active persons#	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	
< 5	1 058.6 (33.5%)	198.2 (30.4%)	211.6 (47.5%)	182.4 (56.7%)	1 650.8 (36.0%)
5 - < 10	1 101.3 (34.8%)	207.0 (31.8%)	139.6 (31.3%)	94.2 (29.3%)	1 542.1 (33.7%)
10 - < 20	564.8 (17.9%)	134.8 (20.7%)	53.9 (12.1%)	24.0 (7.5%)	777.5 (17.0%)
20 - < 30	263.0 (8.3%)	66.6 (10.2%)	26.1 (5.8%)	12.8 (4.0%)	368.4 (8.0%)
30 - < 40	92.0 (2.9%)	28.3 (4.3%)	8.8 (2.0%)	4.1 (1.3%)	133.3 (2.9%)
40 - < 50	28.6 (0.9%)	7.5 (1.1%)	2.2 (0.5%)	1.4 (0.4%)	39.7 (0.9%)

註釋：* 包括即時網上通訊、WhatsApp、微信、Line、網誌、網上論壇、網上社群、交友網等。

從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的 10 歲及以上人士的百分比。

Notes: * Including instant online communication, WhatsApp, WeChat, Line, blog, forum, cyber communities, social networking site, etc.

Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service for online social activities during the 12 months before enumeration in the respective economic activity status groups.

(待續)
(To be cont'd)

表 5.6d(續) 按每星期為社交網絡活動*而使用互聯網服務的時間及經濟活動身分劃分的在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的 10 歲及以上人士數目

Table 5.6d (Cont'd) Persons aged 10 and over who had used Internet service for online social activities* during the 12 months before enumeration by time spent in using Internet service for online social activities per week and economic activity status

	經濟活動身分 Economic activity status				
	從事經濟活動人士# Economically active persons#	非從事經濟活動人士 Economically inactive persons			合計 Overall
		學生 Students	料理家務者 Home-makers	其他 Others	
每星期為社交網絡活動*而使用互聯網服務的時間(小時) Time spent in using Internet service for online social activities* per week (hours)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)	人數 No. of persons ('000)
50 - < 60	20.4 (0.6%)	3.7 (0.6%)	1.4 (0.3%)	§ (§)	26.3 (0.6%)
60 - < 70	4.5 (0.1%)	§ (§)	§ (§)	§ (§)	5.9 (0.1%)
≥ 70	29.0 (0.9%)	4.8 (0.7%)	1.6 (0.4%)	1.2 (0.4%)	36.6 (0.8%)
總計 Total	3 162.2 (100.0%)	651.1 (100.0%)	445.7 (100.0%)	321.5 (100.0%)	4 580.5 (100.0%)
平均時間(小時) Average duration (hours)	10.8	11.7	8.2	6.9	10.4

註釋：* 包括即時網上通訊、WhatsApp、微信、Line、網誌、網上論壇、網上社群、交友網等。

從事經濟活動人士包括就業人士及失業人士。

括號內的數字顯示在個別經濟活動身分組別中佔所有在統計前 12 個月內曾為社交網絡活動而使用互聯網服務的 10 歲及以上人士的百分比。

Notes: * Including instant online communication, WhatsApp, WeChat, Line, blog, forum, cyber communities, social networking site, etc.

Economically active persons comprise employed persons and unemployed persons.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used Internet service for online social activities during the 12 months before enumeration in the respective economic activity status groups.

表 5.7 按擁有的資訊科技設備類別劃分的擁有資訊科技設備的 10 歲及以上人士數目
Table 5.7 Persons aged 10 and over who had Information Technology (IT) device by type of IT device

擁有的資訊科技設備類別 [#] Type of IT device [#]	人數 No. of persons ('000)	百分比 %
智能手機 Smartphone	4 886.0	80.9
桌面電腦 Desktop computer	1 745.2	28.9
手提電腦 Laptop	1 580.5	26.2
手提電話 (不包括智能手機) Mobile phone (excluding smartphone)	1 298.5	21.5
平板電腦 Tablet	1 297.1	21.5
其他有Wi-Fi功能的設備 [^] Other devices with Wi-Fi function [^]	355.3	5.9
合計 Overall	6 036.3	

註釋：[#] 可選擇多項答案。

[^] 包括電子遊戲機、電子書閱讀器、數碼相機、打印機、智能電視及電視盒。

Notes: [#] Multiple answers were allowed.

[^] Including game consoles, e-book readers, digital cameras, printers, Smart TVs and TV boxes.

6 網上購物服務的使用情況 Usage of online purchasing services

6.1 在是項統計調查中，15 歲及以上人士會被問及他們在統計前 12 個月內有否為個人事務而使用下列各項網上購物服務：

- 網上租用政府的體育場地
- 網上訂票(例如購買戲票、演唱會門票或講座門票等)
- 網上安排旅遊事宜(例如買或訂購車／船／飛機票、買或訂酒店／旅行團及買保險等)
- 網上購買餐廳優惠券
- 網上購買書本、報刊及雜誌
- 網上購買日用品、衣服鞋襪
- 網上購買飾物及配件
- 網上購買電子產品及影音器材
- 網上購買玩具及精品
- 網上購買數碼媒體商品(例如軟件、電子書本、音樂、電影及遊戲軟件等)
- 其他(例如網上購買醫療器材、郵票及傢俬等)

曾為個人事務而使用網上購物服務的人士

6.2 約 1 415 600 名 15 歲及以上人士在統計前 12 個月內曾為個人事務而使用 1 項或多項在上述第 6.1 段提到的網上購物服務，佔全港所有 15 歲及以上人士的 23.4%。在 2012 年 6 月至 8 月期間進行的類似統計調查所得的相應數字分別為 1 460 100 人及 24.4%。(圖 6.1 及表 6.1)

年齡／性別

6.3 按年齡組別分析，在統計前 12 個月內 15 - 54 歲的人士曾為個人事務而使用網上購物

6.1 In the survey, persons aged 15 and over were asked whether they had used the following types of online purchasing services for personal matters during the 12 months before enumeration :

- Online reservation of Government sports venues
- Online ticket reservation (e.g. buying movie, concert or seminar tickets)
- Online travel arrangement (e.g. buying or booking vehicle/ship/air tickets, hotels/tour trips and buying insurance)
- Online purchase of restaurant coupons
- Online purchase of books, newspapers and magazines
- Online purchase of daily necessities, clothes and footwear
- Online purchase of accessories
- Online purchase of electronic appliances and AV products
- Online purchase of toys and gifts
- Online purchase of digital goods (e.g. software, e-books, music and movies and software for games)
- Others (e.g. online purchase of medical equipment, stamps and furniture)

Persons who had used online purchasing services for personal matters

6.2 Some 1 415 600 persons aged 15 and over had used one or more types of online purchasing services mentioned in paragraph 6.1 above for personal matters during the 12 months before enumeration, constituting 23.4% of all persons aged 15 and over in Hong Kong. The corresponding figures from a similar survey conducted during June to August 2012 were 1 460 100 persons and 24.4%. (Chart 6.1 and Table 6.1)

Age/sex

6.3 Analysed by age group, the rate of having used online purchasing services for personal matters ranged from 21.0% to 45.8% for

服務的比率介乎 21.0% 至 45.8%。另一方面，55 歲及以上的人士的相應數字較低，只有 4.1%。（表 6.2a）

6.4 按性別分析，女性曾為個人事務而使用網上購物服務的比率為 24.4%，較男性的比率(22.2%)稍高。（表 6.2a）

教育程度

6.5 15 歲及以上人士曾為個人事務而使用網上購物服務的比率隨着教育程度的水平而增加。具小學及以下教育程度人士的比率為 0.8%，具中學教育程度人士的比率為 18.8%，而具專上教育程度人士的比率則為 51.0%。（表 6.2b）

經濟活動身分

6.6 按經濟活動身分分析，80.4%在統計前 12 個月內曾為個人事務而使用網上購物服務的人士為從事經濟活動人士。另外 9.6%為學生及 7.2%為料理家務者。曾為個人事務而使用網上購物服務的比率在學生及從事經濟活動人士中相對較高，兩者均為 30.8%。（表 6.2c）

在統計前 6 個月內曾為個人事務而使用網上購物服務的人士

6.7 在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士會被問及他們在統計前 6 個月內有否為個人事務而在網上購買任何商品／服務；若有，他們再被問及在網上曾購買的商品／服務類別及其總額。

在網上曾購買的商品／服務類別

6.8 約 1 340 000 人在統計前 6 個月內曾為個人事務而在網上購買商品／服務。他們最普遍使用的網上購物服務為「網上購買日用品、衣服鞋襪」（該些人中有 56.4%提及此服務）。其

persons aged 15 - 54 during the 12 months before enumeration. On the other hand, the corresponding figure for persons aged 55 and over was much lower, at only 4.1%. (Table 6.2a)

6.4 Analysed by sex, the rate of having used online purchasing services for personal matters was slightly higher for females, at 24.4%, than males (22.2%). (Table 6.2a)

Educational attainment

6.5 The rate of persons aged 15 and over having used online purchasing services for personal matters increased with the level of educational attainment. It was 0.8% for persons having attained primary education and below, 18.8% for those having attained secondary education and 51.0% for those having attained post-secondary education. (Table 6.2b)

Economic activity status

6.6 Analysed by economic activity status, 80.4% of the persons who had used online purchasing services for personal matters during the 12 months before enumeration were economically active. Another 9.6% were students and 7.2% were home-makers. The rates of having used online purchasing services for personal matters were relatively higher for students and economically active persons, both at 30.8%. (Table 6.2c)

Persons who had used online purchasing services for personal matters during the 6 months before enumeration

6.7 For persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration, they were asked whether they had purchased any products/services online for personal matters during the 6 months before enumeration; and if so, the types of products/services purchased online and the amount spent.

Type of products/services purchased online

6.8 Some 1 340 000 persons had made online purchase of products/services for personal matters during the 6 months before enumeration. Among them, “online purchase of daily

次為「網上安排旅遊事宜」(26.7%)及「網上訂票」(25.4%)。(表 6.3a)

necessities, clothes and footwear” was most common (as cited by 56.4% of those persons), followed by “online travel arrangement” (26.7%) and “online ticket reservation” (25.4%). (Table 6.3a)

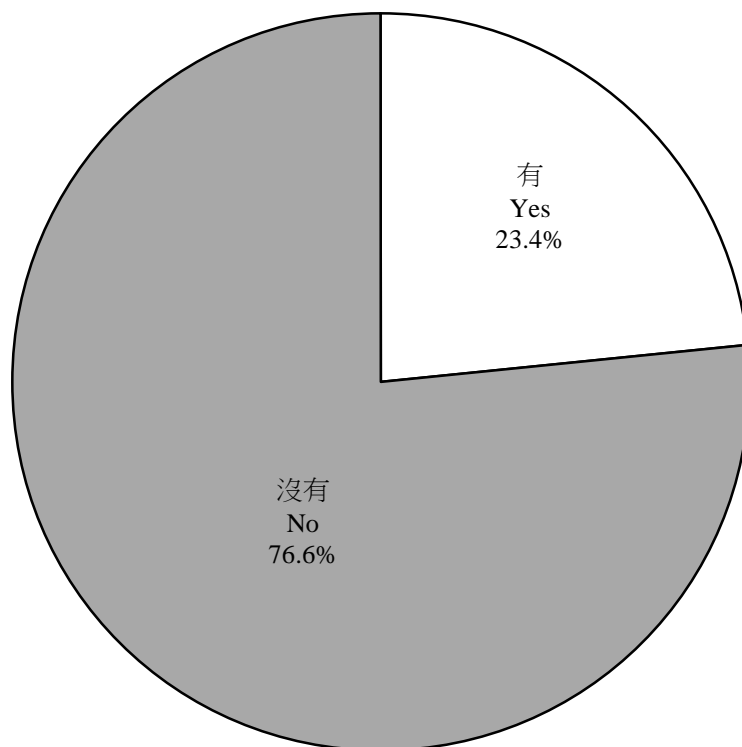
在網上購買的商品／服務總額

Amount spent in purchasing goods/services online

6.9 在統計前 6 個月內曾為個人事務而使用網上購物服務的 1 340 000 人中，18.6%在該期間在網上購買商品／服務的總額少於\$500；16.8%，\$500 - \$999；18.4%，\$1,000 - \$1,999；20.2%，\$2,000 - \$4,999；11.6%，\$5,000 - \$9,999；7.9%，\$10,000 - \$19,999；以及 6.4%，\$20,000 及以上。他們在該 6 個月期間在網上購買的商品／服務總額中位數為\$1,500。(表 6.3b)

6.9 Of those 1 340 000 persons who had used online purchasing services for personal matters during the 6 months before enumeration, 18.6% spent less than \$500 in purchasing products/services online during the period; 16.8%, \$500 - \$999; 18.4%, \$1,000 - \$1,999; 20.2%, \$2,000 - \$4,999; 11.6%, \$5,000 - \$9,999; 7.9%, \$10,000 - \$19,999; and 6.4%, \$20,000 and over. The median amount which they spent in purchasing products/services online during the 6-month period was \$1,500. (Table 6.3b)

圖 6.1 按曾否在統計前 12 個月內為個人事務而使用網上購物服務劃分的 15 歲及以上人士的百分比分布
Chart 6.1 Percentage distribution of persons aged 15 and over by whether had used online purchasing services for personal matters during the 12 months before enumeration



註釋：在統計時，全香港約有 6 056 900 名 15 歲及以上的人士。

Note: There were 6 056 900 persons aged 15 and over in Hong Kong at the time of enumeration.

表 6.1 2004 年至 2014 年在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目
Table 6.1 Persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration, 2004 to 2014

統計期間 Survey period	人數 No. of persons ('000)	比率* Rate*
2004 年 6 月至 8 月 June - August 2004	410.6	7.1
2005 年 5 月至 8 月 May - August 2005	498.2	8.6
2006 年 6 月至 8 月 June - August 2006	508.3	8.8
2007 年 7 月至 9 月 July - September 2007	576.8	10.1
2008 年 7 月至 9 月 July - September 2008	597.7	10.3
2009 年 6 月至 8 月 June - August 2009	923.9	15.9
2012 年 6 月至 8 月 June - August 2012	1 460.1	24.4
2014 年 6 月至 8 月 June - August 2014	1 415.6	23.4

註釋：上表中 2004 年至 2006 年、2007 年至 2009 年及 2012 年至 2014 年的數據乃分別基於以 2001 年人口普查、2006 年中期人口統計及 2011 年人口普查結果為基準的人口估計數列而編製，這些年間的統計數字可作概括比較。

* 在有關統計期間佔所有 15 歲及以上人士的百分比。

Notes : Data of 2004-2006, 2007-2009 and 2012-2014 in the above table were compiled based on the population estimates which used the results of the 2001 Population Census, the 2006 Population By-census and the 2011 Population Census as the basis respectively. These statistics are broadly comparable across years.

* As a percentage of all persons aged 15 and over in the respective survey periods.

表 6.2a 按年齡／性別劃分的在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目
Table 6.2a Persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration by age/sex

年齡組別／性別 Age group/Sex	人數 No. of persons (‘000)	百分比 %	比率* Rate*
年齡組別 Age group			
15 - 24	274.9	19.4	34.1
25 - 34	440.3	31.1	45.8
35 - 44	361.5	25.5	35.1
45 - 54	254.4	18.0	21.0
≥ 55	84.5	6.0	4.1
性別 Sex			
男 Male	643.2	45.4	22.2
女 Female	772.4	54.6	24.4
合計 Overall	1 415.6	100.0	23.4

註釋：* 在個別年齡／性別組別中佔所有人士的百分比。以所有 15 - 24 歲的人士為例，34.1% 在統計前 12 個月內曾為個人事務而使用網上購物服務。

Note: * As a percentage of all persons in the respective age/sex groups. For example, among all persons aged 15 - 24, 34.1% had used online purchasing services for personal matters during the 12 months before enumeration.

表 6.2b 按教育程度劃分的在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目
Table 6.2b Persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	10.3	0.7	0.8
中學# Secondary#	600.3	42.4	18.8
專上教育 Post-secondary	805.0	56.9	51.0
合計 Overall	1 415.6	100.0	23.4

註釋：* 在個別教育程度組別中佔所有 15 歲及以上人士的百分比。以所有具專上教育程度的 15 歲及以上人士為例，51.0% 在統計前 12 個月內曾為個人事務而使用網上購物服務。

指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 15 and over in the respective educational attainment groups. For example, among all persons aged 15 and over with post-secondary education, 51.0% had used online purchasing services for personal matters during the 12 months before enumeration.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 6.2c 按經濟活動身分劃分的在統計前 12 個月內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目
Table 6.2c Persons aged 15 and over who had used online purchasing services for personal matters during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	1 138.8	80.4	30.8
非從事經濟活動 Economically inactive	276.9	19.6	11.8
學生 <i>Students</i>	136.5	9.6	30.8
料理家務者 <i>Home-makers</i>	101.4	7.2	15.0
退休人士 <i>Retired persons</i>	28.0	2.0	2.5
其他 <i>Others</i>	11.0	0.8	9.1
合計 Overall	1 415.6	100.0	23.4

註釋：* 在個別經濟活動身分組別中佔所有 15 歲及以上人士的百分比。以所有從事經濟活動人士為例，30.8%在統計前 12 個月內曾為個人事務而使用網上購物服務。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 15 and over in the respective economic activity status groups. For example, among all economically active persons, 30.8% had used online purchasing services for personal matters during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 6.3a 按在統計前 6 個月內曾在網上購買的主要商品／服務類別劃分的在該期間內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目
Table 6.3a Persons aged 15 and over who had used online purchasing services for personal matters during the 6 months before enumeration by major type of products/services purchased online during the period

在統計前 6 個月內曾在網上購買的主要商品／服務類別 [#] Major type of products/services purchased online during the 6 months before enumeration [#]	人數 No. of persons (‘000)	百分比 %
網上購買日用品、衣服鞋襪 Online purchase of daily necessities, clothes and footwear	756.2	56.4
網上安排旅遊事宜 Online travel arrangement	358.1	26.7
網上訂票 Online ticket reservation	340.4	25.4
網上購買餐廳優惠券 Online purchase of restaurant coupons	201.3	15.0
網上購買飾物及配件 Online purchase of accessories	170.9	12.8
網上購買電子產品及影音器材 Online purchase of electrical appliances and AV products	160.9	12.0
網上購買玩具及精品 Online purchase of toys and gifts	139.7	10.4
網上購買數碼媒體商品 Online purchase of digital goods	132.9	9.9
網上租用政府的體育場地 Online reservation of Government sports venues	130.4	9.7
網上購買書本、報刊及雜誌 Online purchase of books, newspapers and magazines	109.2	8.1
合計 Overall	1 340.0	

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 6.3b 按在統計前 6 個月內在網上購買的商品／服務總額劃分的在該期間內曾為個人事務而使用網上購物服務的 15 歲及以上人士數目
Table 6.3b Persons aged 15 and over who had used online purchasing services for personal matters during the 6 months before enumeration by amount spent in purchasing products/services online during the period

在統計前 6 個月內在網上購買的商品／服務總額(港元) Amount spent in purchasing products/services online during the 6 months before enumeration (HK\$)	人數 No. of persons (‘000)	百分比 %
< 200	69.9	5.2
200 - 499	179.8	13.4
500 - 999	225.7	16.8
1,000 - 1,999	246.3	18.4
2,000 - 4,999	270.8	20.2
5,000 - 9,999	155.4	11.6
10,000 - 19,999	106.2	7.9
≥ 20,000	85.8	6.4
總計 Total	1 340.0	100.0
總額中位數(港元) Median amount (HK\$)		1,500

7 電子政府服務的使用情況 Usage of electronic Government services

7.1 在是項統計調查中，所有 10 歲及以上的人士均被問及他們是否認識「香港政府一站通」及「流動電子政府服務」。此外，他們亦被問及在統計前 12 個月內曾否為個人事務使用網上政府服務及流動電子政府服務。若有，他們再被問及曾使用的電子政府服務類別。

認識「香港政府一站通」的人士

7.2 在統計時約 3 691 500 名 10 歲及以上人士認識「香港政府一站通」，佔全港所有 10 歲及以上人士的 58.4%。（表 7.1）

年齡／性別

7.3 按年齡組別分析，15 - 44 歲人士對「香港政府一站通」有所認識的比率大致相若，介乎 74.7%至 77.6%。年紀較長的人士的認識程度相對較低，其中有 46.6%的 55 - 64 歲人士及 14.3%的 65 歲及以上人士認識「香港政府一站通」。（表 7.2a）

7.4 按性別分析，認識此服務的人士中，男性佔 49.5%，而女性則佔 50.5%。相對而言，男性認識該服務的比率(60.3%)較女性(56.6%)為高。（表 7.2a）

教育程度

7.5 在該 3 691 500 人中，8.2%具小學及以下教育程度，56.1%具中學教育程度及 35.7%具專上教育程度。具專上教育程度的人士認識「香港政府一站通」的比率最高，達 83.3%。（表 7.2b）

7.1 All persons aged 10 and over in the survey were asked whether they were aware of the GovHK and Mobile E-Government Services (MEGS). Besides, they were asked whether they had used online Government services and MEGS for personal matters during the 12 months before enumeration. If yes, they were further asked about the types of electronic Government services that they had used.

Persons who were aware of the GovHK

7.2 Some 3 691 500 persons aged 10 and over were aware of the GovHK at the time of enumeration, constituting 58.4% of all persons aged 10 and over in Hong Kong. (Table 7.1)

Age/sex

7.3 Analysed by age group, persons aged 15 to 44 had similar rates awareness of the GovHK, ranging from 74.7% to 77.6%. The awareness was relatively lower among elder persons. In particular, 46.6% of persons aged 55 - 64 and 14.3% of those aged 65 and over were aware of the GovHK. (Table 7.2a)

7.4 Analysed by sex, 49.5% of the persons who were aware of the GovHK were males and 50.5% were females. Relatively speaking, the rate of being aware of the GovHK was higher for males (60.3%) than their female counterparts (56.6%). (Table 7.2a)

Educational attainment

7.5 Among those 3 691 500 persons, 8.2% had attained primary education and below, 56.1% had attained secondary education and 35.7% had attained post-secondary education. The rate of being aware of the GovHK was the highest for persons having attained post-secondary education, at 83.3%. (Table 7.2b)

經濟活動身分

7.6 按經濟活動身分分析，認識「香港政府一站通」的人士中，70.2%為從事經濟活動人士。另外 13.2%為學生及 9.0%為料理家務者。認識該服務人士的比率在從事經濟活動人士(70.0%)及學生(68.2%)中較高。(表 7.2c)

曾為個人事務使用網上政府服務的人士

7.7 統計調查結果顯示有 3 555 400 名 10 歲及以上人士在統計前 12 個月內曾為個人事務而使用 1 項或多項的網上政府服務，佔全港所有 10 歲及以上人士的 56.2%。他們當中，有 32.9%曾透過「香港政府一站通」的網站使用網上政府服務。(圖 7.1 及表 7.3)

年齡／性別

7.8 按年齡組別分析，15 - 44 歲人士在曾使用網上政府服務的比率大致相若，介乎 74.6% 至 81.6%。年紀較長的人士的使用率相對較低，其中有 37.7%的 55 - 64 歲人士及 8.4%的 65 歲及以上人士曾使用網上政府服務。(表 7.4a)

7.9 按性別分析，男性曾為個人事務使用網上政府服務的比率(58.2%)較女性(54.3%)為高。(表 7.4a)

教育程度

7.10 10 歲及以上人士曾為個人事務使用網上政府服務的比率在具專上教育程度的人士中明顯較高，達 83.6%。具中學教育程度人士的比率為 61.0%，而具小學及以下教育程度人士的比率則為 13.9%。(表 7.4b)

Economic activity status

7.6 Analysed by economic activity status, 70.2% of the persons who were aware of the GovHK were economically active. Another 13.2% were students and 9.0% were home-makers. The rates of being aware of the GovHK were relatively higher for economically active persons (70.0%) and students (68.2%). (Table 7.2c)

Persons who had used online Government services for personal matters

7.7 The survey results showed that some 3 555 400 persons aged 10 and over had used one or more types of online Government services for personal matters during the 12 months before enumeration, constituting 56.2% of all persons aged 10 and over in Hong Kong. Among them, 32.9% had used online Government services via GovHK website. (Chart 7.1 and Table 7.3)

Age/sex

7.8 Analysed by age group, persons aged 15 - 44 had similar rates of having used online Government services, ranging from 74.6% to 81.6%. The usage rate was relatively lower among elder persons. 37.7% of persons aged 55 - 64 and 8.4% of those aged 65 and over had used online Government services. (Table 7.4a)

7.9 Analysed by sex, the rate of having used online Government services for personal matters was higher for males (58.2%) than their female counterparts (54.3%). (Table 7.4a)

Educational attainment

7.10 The rate of persons aged 10 and over having used online Government services for personal matters was substantially higher for persons having attained post-secondary education, at 83.6%. It was 61.0% for persons having attained secondary education and 13.9% for those having attained primary education and below. (Table 7.4b)

經濟活動身分

7.11 按經濟活動身分分析，大部分(72.0%)在統計前12個月內曾為個人事務使用網上政府服務的人士都是從事經濟活動人士。另外13.7%為學生及8.6%為料理家務者。曾為個人事務使用網上政府服務的比率在從事經濟活動人士(69.1%)及學生(68.4%)中顯著較高。(表7.4c)

Economic activity status

7.11 Analysed by economic activity status, the majority (72.0%) of the persons who had used online Government services for personal matters during the 12 months before enumeration were economically active. Another 13.7% were students and 8.6% were home-makers. The rates of having used online Government services for personal matters were considerably higher for economically active persons (69.1%) and students (68.4%). (Table 7.4c)

曾使用的網上政府服務的類別

7.12 就該3 555 400名在統計前12個月內曾為個人事務使用網上政府服務的人士而言，最普遍使用的網上服務為「一般性瀏覽政府網站」(該些人士中88.0%曾使用這服務)。其次為「查詢服務」(87.8%)、「預約申請／申請牌照或證書」(23.0%)、「電子理財」(14.7%)、「下載政府表格」(14.3%)、「圖書館服務(例如預訂／續借書本)」(11.9%)及「求職及招聘」(8.5%)。(表7.4d)

Type of online Government services used

7.12 For those 3 555 400 persons who had used online Government services for personal matters during the 12 months before enumeration, “general browsing of Government websites” (used by 88.0% of those persons) was the most commonly used online service. This was followed by “enquiry services” (87.8%), “appointment booking/application for licences or certificates” (23.0%), “financial management” (14.7%), “downloading Government forms” (14.3%), “library services (e.g. book reservation/renewal)” (11.9%) and “job seeking and recruitment” (8.5%). (Table 7.4d)

沒有為個人事務使用網上政府服務的人士

7.13 根據是項統計調查結果，估計約有2 770 800名在統計前12個月內沒有為個人事務使用網上政府服務的人士，當中首三個沒有使用該服務的原因是「沒有需要」(60.2%)、「不懂得使用電腦」(34.7%)及「不懂得使用互聯網服務」(17.9%)。(表7.5)

Persons who had not used online Government services for personal matters

7.13 It was estimated that there were some 2 770 800 persons who had not used online Government services for personal matters during the 12 months before enumeration in this survey. Among them, the top three reasons for not using these services were “no need” (60.2%), “did not know how to use computer” (34.7%) and “did not know how to use Internet service” (17.9%). (Table 7.5)

認識「流動電子政府服務」的人士

7.14 在統計時約 4 339 000 名 10 歲及以上人士認識「流動電子政府服務」，佔全港所有 10 歲及以上人士的 68.6%。（表 7.6a）

年齡及性別

7.15 在該 4 339 000 人中，40.6%年齡為 35 歲以下，而 19.8%年齡為 35 - 44 歲。年紀較輕的人士對「流動電子政府服務」有所認識的比率相對較高。15 - 44 歲人士的比率介乎 83.4% 至 89.8%，45 - 54 歲人士的比率為 76.3%，而 10 - 14 歲人士的比率為 72.6%。相比之下，在 55 - 64 歲的人士中，只有 56.9%認識「流動電子政府服務」；而年齡在 65 歲及以上的人士中，則只有 20.0%認識此類服務。（表 7.6a）

7.16 按性別分析，認識此服務的人士中，男性佔 49.7%，而女性則佔 50.3%。相對而言，男性認識此類服務的比率 (71.1%) 較女性 (66.3%) 為高。（表 7.6a）

教育程度

7.17 在該 4 339 000 人中，9.3%具小學及以下教育程度，58.3%具中學教育程度及 32.5%具專上教育程度。具專上教育程度的人士認識「流動電子政府服務」的比率最高，達 89.1%。（表 7.6b）

經濟活動身分

7.18 按經濟活動身分分析，認識「流動電子政府服務」的人士中，68.6%為從事經濟活動人士。另外 13.7%為學生及 9.5%為料理家務者。認識該服務的比率在學生(83.3%)及從事經濟活動人士(80.3%)中較高。（表 7.6c）

Persons who were aware of the MEGS

7.14 Some 4 339 000 persons aged 10 and over were aware of the MEGS at the time of enumeration, constituting 68.6% of all persons aged 10 and over in Hong Kong. (Table 7.6a)

Age and sex

7.15 Of those 4 339 000 persons, 40.6% were aged below 35 and 19.8% were aged 35 - 44. Younger persons had relatively higher awareness of the MEGS, ranging from 83.4% to 89.8% for those aged 15 - 44, at 76.3% for those aged 45 - 54 and 72.6% for those aged 10 - 14. In comparison, only 56.9% of persons aged 55 - 64 and 20.0% of those aged 65 and over were aware of the MEGS. (Table 7.6a)

7.16 Analysed by sex, 49.7% of the persons who were aware of the MEGS were males and 50.3% were females. Relatively speaking, the rate of being aware of the MEGS was higher for males (71.1%) than their female counterparts (66.3%). (Table 7.6a)

Educational attainment

7.17 Among those 4 339 000 persons, 9.3% had attained primary education and below, 58.3% had attained secondary education and 32.5% had attained post-secondary education. The rate of being aware of the MEGS was the highest for persons having attained post-secondary education, at 89.1%. (Table 7.6b)

Economic activity status

7.18 Analysed by economic activity status, 68.6% of the persons who were aware of the MEGS were economically active. Another 13.7% were students and 9.5% were home-makers. The rates of being aware of the MEGS were relatively higher for students (83.3%) and economically active persons (80.3%). (Table 7.6c)

沒有使用「流動電子政府服務」的人士

7.19 統計調查結果顯示有 1 605 100 名認識「流動電子政府服務」的 10 歲及以上人士，在統計前 12 個月內沒有使用「流動電子政府服務」，佔全港所有 10 歲及以上人士的 25.4% 或佔所有認識此類服務的人士的 37.0%。（表 7.7）

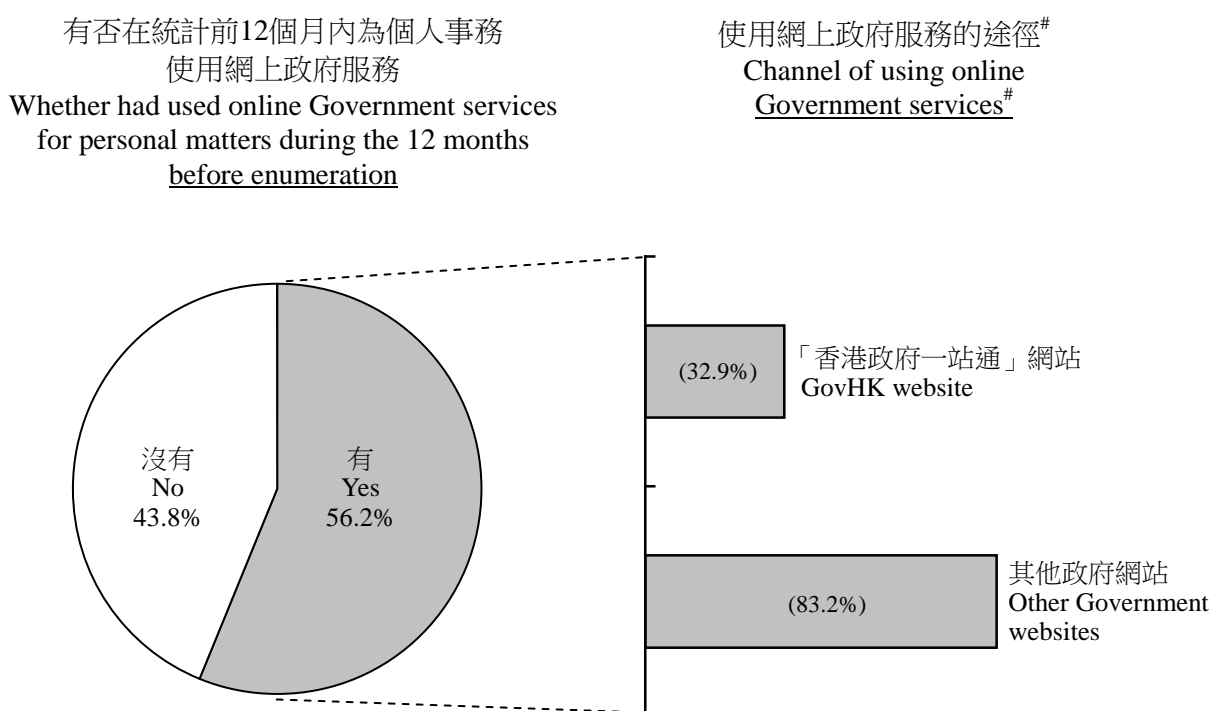
7.20 就該 1 605 100 名認識「流動電子政府服務」但在統計前 12 個月內沒有使用該服務的人士而言，首三個沒有使用該服務的原因是「沒有需要」（88.1%）、「缺乏相關認識」（6.6%）及「使用不方便」（6.3%）。（表 7.7）

Persons who had not used the MEGS

7.19 The survey results showed that some 1 605 100 persons aged 10 and over who was aware of the MEGS but had not used the MEGS during the 12 months before enumeration, constituting 25.4% of all persons aged 10 and over in Hong Kong or 37.0% of those persons who were aware of the MEGS. (Table 7.7)

7.20 For those 1 605 100 persons who were aware of the MEGS but had not used the services during the 12 months before enumeration, the top three reasons for not using these services were “no need” (88.1%), “lack of the relevant knowledge” (6.6%) and “inconvenient to use” (6.3%). (Table 7.7)

圖 7.1 按有否在統計前12個月內為個人事務使用網上政府服務／使用網上政府服務的途徑劃分的10歲及以上人士的百分比分布
Chart 7.1 Percentage distribution of persons aged 10 and over by whether had used online Government services for personal matters during the 12 months before enumeration/channel of using online Government services



註釋：# 可選擇多項答案。

括號內的數字顯示在所有於統計前12個月內曾為個人事務使用網上政府服務的10歲及以上人士中所佔的百分比。

Notes: # Multiple answers were allowed.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration.

表 7.1 按是否認識「香港政府一站通」劃分的 10 歲及以上人士數目
Table 7.1 Persons aged 10 and over by whether aware of the GovHK

是否認識「香港政府一站通」 Whether aware of the GovHK	人數 No. of persons ('000)	百分比 %
認識 Aware	3 691.5	58.4
不認識 Not aware	2 634.7	41.6
總計 Total	6 326.2	100.0

表 7.2a 按年齡／性別劃分的認識「香港政府一站通」的 10 歲及以上人士數目
Table 7.2a Persons aged 10 and over who were aware of the GovHK by age/sex

年齡組別／性別 Age group/Sex	人數 No. of persons (‘000)	百分比 %	比率* Rate*
年齡組別 Age group			
10 - 14	155.8	4.2	57.9
15 - 24	601.6	16.3	74.7
25 - 34	744.9	20.2	77.6
35 - 44	768.8	20.8	74.7
45 - 54	790.4	21.4	65.3
55 - 64	486.1	13.2	46.6
≥ 65	143.9	3.9	14.3
性別 Sex			
男 Male	1 825.8	49.5	60.3
女 Female	1 865.7	50.5	56.6
合計 Overall	3 691.5	100.0	58.4

註釋：* 在個別年齡／性別組別中佔所有人士的百分比。以所有 10 - 14 歲的人士為例，57.9% 認識「香港政府一站通」。

Note: * As a percentage of all persons in the respective age/sex groups. For example, among all persons aged 10 - 14, 57.9% were aware of the GovHK.

表 7.2b 按教育程度劃分的認識「香港政府一站通」的 10 歲及以上人士數目
Table 7.2b Persons aged 10 and over who were aware of the GovHK by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	303.8	8.2	21.7
中學# Secondary#	2 071.7	56.1	61.9
專上教育 Post-secondary	1 316.0	35.7	83.3
合計 Overall	3 691.5	100.0	58.4

註釋： * 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，83.3% 認識「香港政府一站通」。

指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 83.3% were aware of the GovHK.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 7.2c 按經濟活動身分劃分的認識「香港政府一站通」的 10 歲及以上人士數目
Table 7.2c Persons aged 10 and over who were aware of the GovHK by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	2 592.3	70.2	70.0
非從事經濟活動 Economically inactive	1 099.2	29.8	41.9
學生 Students	485.8	13.2	68.2
料理家務者 Home-makers	331.8	9.0	49.2
退休人士 Retired persons	238.4	6.5	21.4
其他 Others	43.1	1.2	35.7
合計 Overall	3 691.5	100.0	58.4

註釋： * 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有 10 歲及以上有從事經濟活動的人士為例，70.0% 認識「香港政府一站通」。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons aged 10 and over, 70.0% were aware of the GovHK.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 7.3 按有否在統計前 12 個月內為個人事務使用網上政府服務／使用網上政府服務的途徑劃分的 10 歲及以上人士數目
Table 7.3 Persons aged 10 and over by whether had used online Government services for personal matters during the 12 months before enumeration/channel of using online Government services

有否在統計前 12 個月內為個人事務使用網上政府服務 Whether had used online Government services for personal matters during the 12 months before enumeration	人數 No. of persons ('000)	百分比 %
有 Yes	3 555.4	56.2
<i>使用網上政府服務的途徑[#]</i> <i>Channel of using online Government services[#]</i>		
「香港政府一站通」網站 GovHK website	1 169.1	(32.9)
其他政府網站 Other Government websites	2 958.9	(83.2)
沒有 No	2 770.8	43.8
合計 Overall	6 326.2	100.0

註釋：# 可選擇多項答案。

括號內的數字顯示在所有於統計前 12 個月內曾為個人事務使用網上政府服務的 10 歲及以上人士中所佔的百分比。

Notes: # Multiple answers were allowed.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration.

表 7.4a 按年齡／性別劃分的在統計前 12 個月內曾為個人事務使用網上政府服務的 10 歲及以上人士數目
Table 7.4a Persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration by age/sex

年齡組別／性別 Age group/Sex	人數 No. of persons ('000)	百分比 %	比率* Rate*
年齡組別 Age group			
10 - 14	145.0	4.1	53.8
15 - 24	632.2	17.8	78.5
25 - 34	783.5	22.0	81.6
35 - 44	767.6	21.6	74.6
45 - 54	748.9	21.1	61.9
55 - 64	393.2	11.1	37.7
≥ 65	85.0	2.4	8.4
性別 Sex			
男 Male	1 764.3	49.6	58.2
女 Female	1 791.1	50.4	54.3
合計 Overall	3 555.4	100.0	56.2

註釋：* 在個別年齡／性別組別中佔所有人士的百分比。以所有 10 - 14 歲的人士為例，53.8%在統計前 12 個月內曾為個人事務使用網上政府服務。

Note : * As a percentage of all persons in the respective age/sex groups. For example, among all persons aged 10 - 14, 53.8% had used online Government services for personal matters during the 12 months before enumeration.

表 7.4b 按教育程度劃分的在統計前 12 個月內曾為個人事務使用網上政府服務的 10 歲及以上人士數目
Table 7.4b Persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	195.5	5.5	13.9
中學# Secondary #	2 039.5	57.4	61.0
專上教育 Post-secondary	1 320.4	37.1	83.6
合計 Overall	3 555.4	100.0	56.2

註釋：* 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，83.6% 在統計前 12 個月內曾為個人事務使用網上政府服務。

指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 83.6% had used online Government services for personal matters during the 12 months before enumeration.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 7.4c 按經濟活動身分劃分的在統計前 12 個月內曾為個人事務使用網上政府服務的 10 歲及以上人士數目
Table 7.4c Persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	2 558.6	72.0	69.1
非從事經濟活動 Economically inactive	996.8	28.0	38.0
學生 Students	487.0	13.7	68.4
料理家務者 Home-makers	307.4	8.6	45.6
退休人士 Retired persons	165.2	4.6	14.8
其他 Others	37.2	1.0	30.8
合計 Overall	3 555.4	100.0	56.2

註釋：* 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有 10 歲及以上從事經濟活動的人士為例，69.1% 在統計前 12 個月內曾為個人事務使用網上政府服務。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons aged 10 and over, 69.1% had used online Government services for personal matters during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 7.4d 按曾使用的網上政府服務的類別劃分的在統計前 12 個月內曾為個人事務使用網上政府服務的 10 歲及以上人士數目
Table 7.4d Persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration by type of online Government services used

曾使用的網上政府服務的類別 [#] Type of online Government services used [#]	人數 No. of persons (‘000)	百分比 %
一般性瀏覽政府網站 General browsing of Government websites	3 128.0	88.0
查詢服務 Enquiry services	3 122.5	87.8
預約申請／申請牌照或證書 Appointment booking/application for licences or certificates	818.8	23.0
電子理財 Financial management	522.2	14.7
下載政府表格 Downloading Government forms	506.9	14.3
圖書館服務(例如預訂／續借書本) Library services (e.g. book reservation/renewal)	423.2	11.9
求職及招聘 Job seeking and recruitment	302.2	8.5
向政府提交資料(例如報稅) Submission of information to Government (e.g. filing of tax return)	294.9	8.3
租用政府場地 Booking of Government venues	118.8	3.3
登記服務 Registration services	52.6	1.5
更改個人資料 Change of personal particulars	50.9	1.4
購買政府刊物 Purchase of Government publications	2.4	0.1
合計 Overall	3 555.4	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 7.5 按沒有使用網上政府服務的原因劃分的在統計前 12 個月內沒有為個人事務使用網上政府服務的 10 歲及以上人士數目
Table 7.5 Persons aged 10 and over who had not used online Government services for personal matters during the 12 months before enumeration by reason for not using online Government services

沒有使用網上政府服務的原因 [#] Reason for not using online Government services [#]	人數 No. of persons ('000)	百分比 %
沒有需要 No need	1 667.6	60.2
不懂得使用電腦 Did not know how to use computer	962.4	34.7
不懂得使用互聯網服務 Did not know how to use Internet service	494.9	17.9
有其他途徑可供選擇 Other channels were available	195.2	7.0
不清楚網上政府服務的範圍 No knowledge of the coverage of online Government services	179.3	6.5
不懂得使用網上政府服務 Did not know how to use online Government services	123.9	4.5
使用不方便 Inconvenient to use	27.6	1.0
其他(例如害怕資料外洩) Others (e.g. fear of information leakage)	14.1	0.5
合計 Overall	2 770.8	

註釋：# 可選擇多項答案。

Note：# Multiple answers were allowed.

表 7.6a 按年齡／性別劃分的認識「流動電子政府服務」的 10 歲及以上人士數目
Table 7.6a Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by age/sex

年齡組別／性別 Age group/Sex	人數 No. of persons (‘000)	百分比 %	比率* Rate*
年齡組別 Age group			
10 - 14	195.5	4.5	72.6
15 - 24	722.9	16.7	89.8
25 - 34	844.6	19.5	88.0
35 - 44	858.1	19.8	83.4
45 - 54	922.8	21.3	76.3
55 - 64	593.5	13.7	56.9
≥ 65	201.6	4.6	20.0
性別 Sex			
男 Male	2 155.0	49.7	71.1
女 Female	2 183.9	50.3	66.3
合計 Overall	4 339.0	100.0	68.6

註釋：* 在個別年齡／性別組別中佔所有人士的百分比。以所有 10 - 14 歲的人士為例，72.6% 認識「流動電子政府服務」。

Note: * As a percentage of all persons in the respective age/sex groups. For example, among all persons aged 10 - 14, 72.6% were aware of the MEGS.

表 7.6b 按教育程度劃分的認識「流動電子政府服務」的 10 歲及以上人士數目
Table 7.6b Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by educational attainment

教育程度 Educational attainment	人數 No. of persons ('000)	百分比 %	比率* Rate*
小學及以下 Primary and below	403.0	9.3	28.8
中學# Secondary #	2 527.6	58.3	75.6
專上教育 Post-secondary	1 408.3	32.5	89.1
合計 Overall	4 339.0	100.0	68.6

註釋： * 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，89.1% 認識「流動電子政府服務」。

指具中一至中七教育程度或同等學歷的人士。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 89.1% were aware of the MEGS.

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 7.6c 按經濟活動身分劃分的認識「流動電子政府服務」的 10 歲及以上人士數目
Table 7.6c Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	2 975.0	68.6	80.3
非從事經濟活動 Economically inactive	1 364.0	31.4	52.0
學生 Students	593.2	13.7	83.3
料理家務者 Home-makers	411.9	9.5	61.1
退休人士 Retired persons	308.0	7.1	27.6
其他 Others	50.9	1.2	42.1
合計 Overall	4 339.0	100.0	68.6

註釋：* 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有 10 歲及以上從事經濟活動的人士為例，80.3% 認識「流動電子政府服務」。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons aged 10 and over, 80.3% were aware of the MEGS.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 7.7 按沒有使用「流動電子政府服務」的原因劃分的認識「流動電子政府服務」但在統計前 12 個月內沒有使用「流動電子政府服務」的 10 歲及以上人士數目

Table 7.7 Persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) but had not used the MEGS during the 12 months before enumeration by reason for not using MEGS

沒有使用「流動電子政府服務」的原因 [#] Reason for not using MEGS [#]	人數 No. of persons ('000)	百分比 %	比率* Rate*
沒有需要 No need	1 414.1	88.1	22.4
缺乏相關認識 Lack of the relevant knowledge	105.2	6.6	1.7
使用不方便 Inconvenient to use	101.6	6.3	1.6
沒有流動上網設備 No mobile device connected to the Internet	34.8	2.2	0.5
沒有想要的服務 The desired services are not available	23.7	1.5	0.4
擔心流動電子政府服務的資訊保安 Concern about the information security of Mobile E-Government	14.9	0.9	0.2
合計 Overall	1 605.1	(37.0)	25.4

註釋：* 佔所有 10 歲及以上人士的百分比。

Notes : * As a percentage of all persons aged 10 and over.

可選擇多項答案。

Multiple answers were allowed.

括號內的數字顯示在所有於統計前 12 個月內認識「流動電子政府服務」的 10 歲及以上人士中所佔的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who were aware of the Mobile E-Government Services (MEGS) during the 12 months before enumeration.

有個人電腦的人士的資訊保安情況

桌面電腦／手提電腦有否執行保安措施

8.1 根據是項統計調查的結果，約 2 407 800 名有桌面電腦／手提電腦的 10 歲及以上人士有為其桌面電腦／手提電腦執行保安措施，佔所有有桌面電腦／手提電腦的 10 歲及以上人士的 85.3%。當中 91.2% 人士有安裝防毒軟件並定期更新有關軟件。其他較普遍被提及的保安措施包括「安裝個人防火牆」(88.2%)及「以防毒軟件定期掃描電腦」(77.0%)。(圖 8.1 及表 8.1)

平板電腦有否執行保安措施

8.2 約 483 900 名有平板電腦的 10 歲及以上人士有為其平板電腦執行保安措施，佔所有有平板電腦的 10 歲及以上人士的 37.3%。當中 65.3% 有定期為資料作備份。其他較普遍被提及的保安措施包括「定期安裝保安修補程式」(56.9%)及「安裝防毒軟件並定期更新有關軟件」(52.3%)。(圖 8.2 及表 8.1)

在統計前 12 個月內個人電腦曾否感染電腦病毒

8.3 在該 3 179 600 名有個人電腦的 10 歲及以上人士中，241 300 人(7.6%)表示在統計前 12 個月內他們的個人電腦曾感染電腦病毒。個人電腦曾感染電腦病毒的 10 歲及以上人士當中，52.3% 表示他們的個人電腦在統計前 12 個月內曾感染電腦病毒 1 次；28.0%，2 次；和 19.7%，3 次及以上。(表 8.2)

Issues relating to information security in respect of persons who had PC

Whether had carried out security measures for desktop computer/laptop

8.1 It was estimated from the survey results that some 2 407 800 persons aged 10 and over with desktop computer/laptop had carried out security measures for their desktop computers/laptops, constituting 85.3% of all persons aged 10 and over with desktop computer/laptop. Among them, 91.2% had installed antivirus software and renewed the software regularly. Other commonly cited security measures included “installed personal firewall” (88.2%) and “regularly scanned computer with antivirus software” (77.0%). (Chart 8.1 and Table 8.1)

Whether had carried out security measures for tablet

8.2 Some 483 900 persons aged 10 and over with tablet had carried out security measures for their tablets, constituting 37.3% of all persons aged 10 and over with tablet. Among them, 65.3% had regularly backed up files. Other commonly cited security measures included “regularly installed security patch” (56.9%) and “installed antivirus software and renewed the software regularly” (52.3%). (Chart 8.2 and Table 8.1)

Whether the PC had been infected by computer virus during the 12 months before enumeration

8.3 Of those 3 179 600 persons aged 10 and over with PC, 241 300 persons (7.6%) reported that their PC had been infected by computer virus during the 12 months before enumeration. Among those persons aged 10 and over with their PC having been infected by computer virus, 52.3% cited that their PC had been infected by computer virus once during the 12 months before enumeration; 28.0%, twice; and 19.7%, 3 times and more. (Table 8.2)

曾使用個人電腦的人士的資訊保安情況

8.4 在統計前 12 個月內曾使用個人電腦的 4 651 600 名 10 歲及以上人士中，他們被問及有否因個人事務而為電腦設定登入密碼、為電腦檔案設定開啟密碼或將電腦檔案加密。有執行相應保安措施的人士的百分比分別為 49.6%、23.7%及 11.2%。 (圖 8.3 及表 8.3)

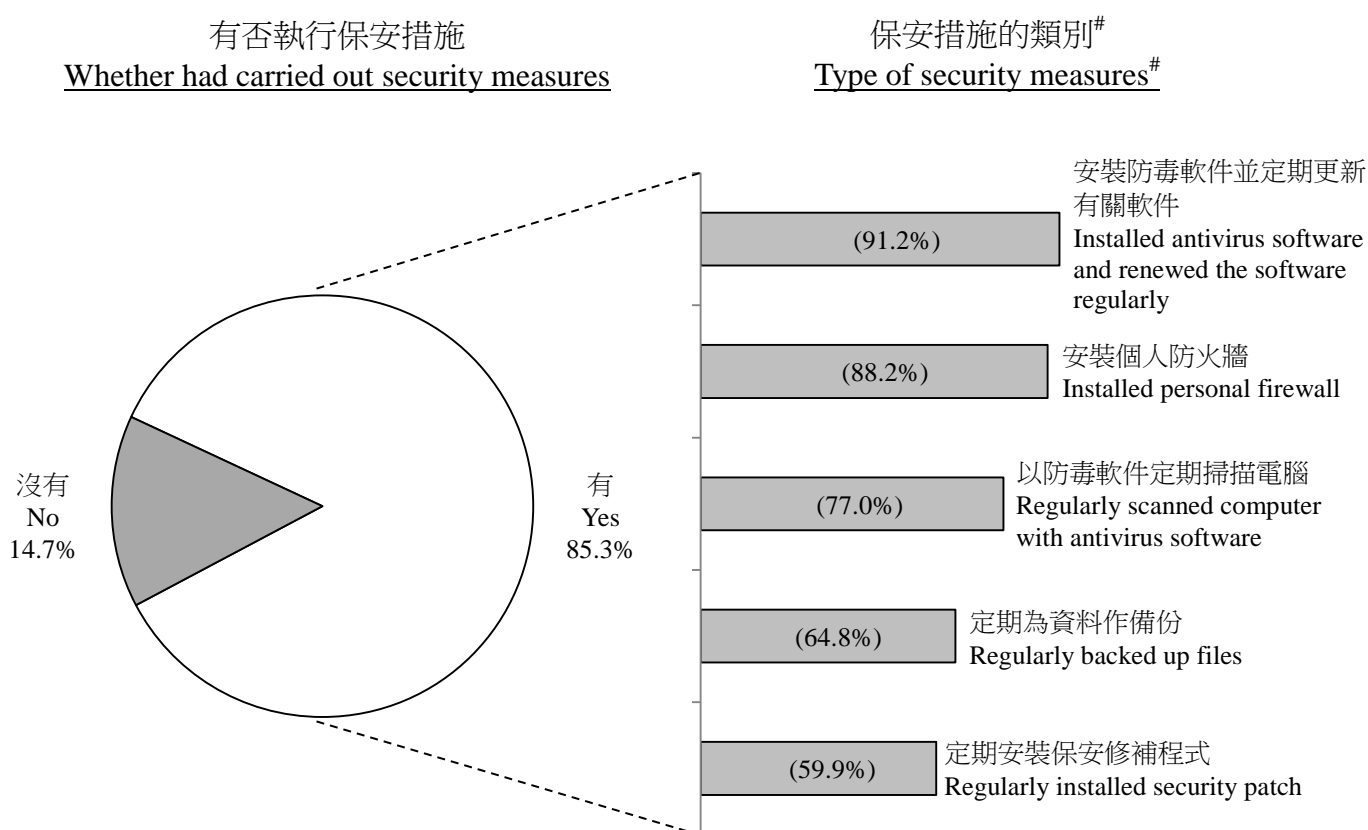
8.5 按經濟活動身分分析，從事經濟活動人士為個人事務而執行在上述第 8.4 段提到的保安措施的比率較非從事經濟活動人士(例如學生及料理家務者)為高。 (表 8.4、8.5 及 8.6)

Issues relating to information security in respect of persons who had used PC

8.4 Among the 4 651 600 persons aged 10 and over who had used PC during the 12 months before enumeration, they were enquired about whether they had set password for logging in to computers, had set password for access to computer files or had encrypted computer files related to personal matters. The proportions of persons who had carried out the corresponding security measures were 49.6%, 23.7% and 11.2% respectively. (Chart 8.3 and Table 8.3)

8.5 Analysed by economic activity status, economically active persons had higher rates of carrying out the security measures related to personal matters as mentioned in paragraph 8.4 than economically inactive persons (e.g. students and home-makers). (Tables 8.4, 8.5 and 8.6)

圖 8.1 按桌面電腦／手提電腦有否執行保安措施／保安措施的類別劃分的有桌面電腦／手提電腦的10歲及以上人士的百分比分布
Chart 8.1 Percentage distribution of persons aged 10 and over who had desktop computer/laptop by whether had carried out security measures/type of security measures for their desktop computers/laptops



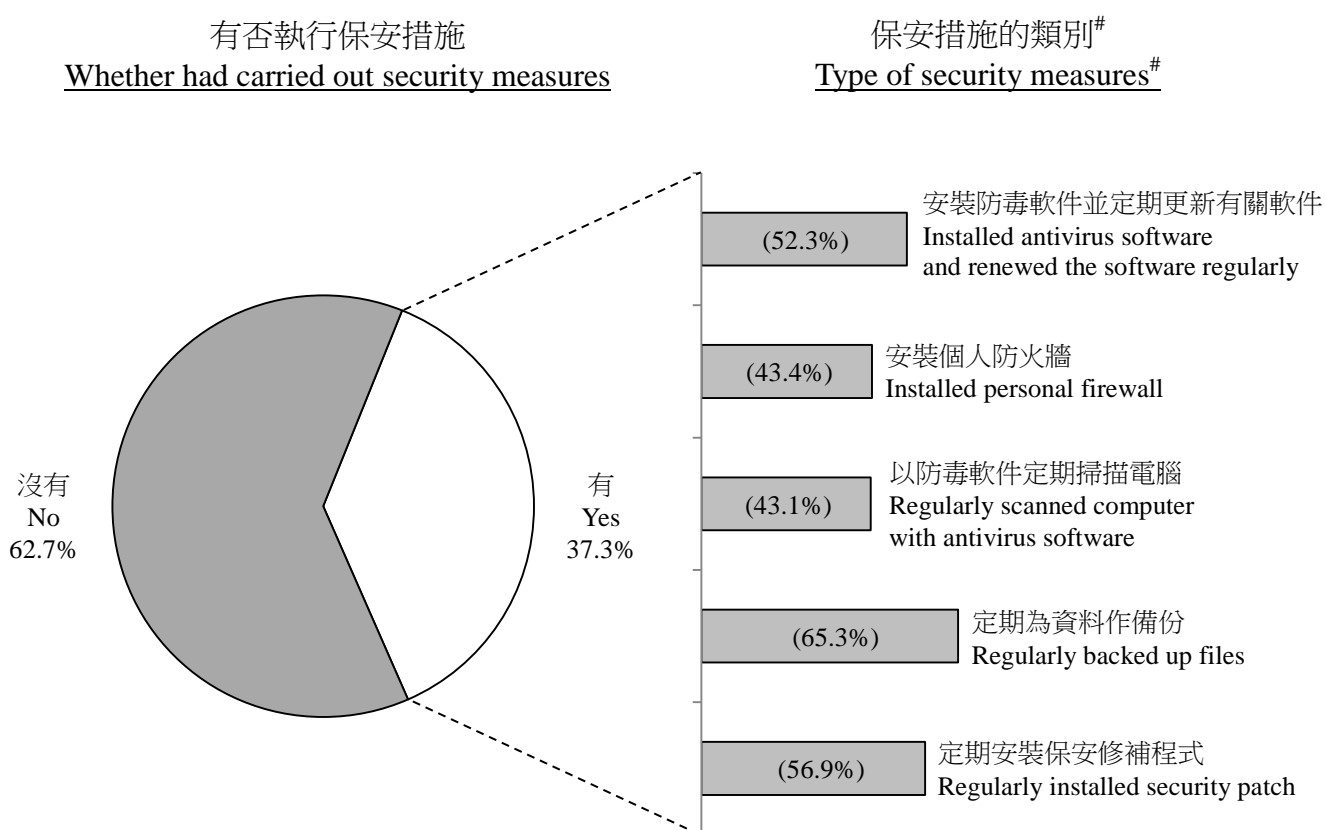
註釋：# 可選擇多項答案。

Notes：# Multiple answers were allowed.

括號內的數字顯示有為其桌面電腦／手提電腦執行保安措施的10歲及以上人士中所佔的百分比。

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had carried out security measures for their desktop computers/laptops.

圖 8.2 按平板電腦有否執行保安措施／保安措施的類別劃分的有平板電腦的10歲及以上人士的百分比分布
 Chart 8.2 Percentage distribution of persons aged 10 and over who had tablets by whether had carried out security measures/type of security measures for their tablets



註釋：# 可選擇多項答案。

括號內的數字顯示有為其平板電腦執行保安措施的10歲及以上人士中所佔的百分比。

Notes : # Multiple answers were allowed.

Figures in brackets represent the percentages in respect of all persons aged 10 and over who had carried out security measures for their tablets.

圖 8.3 按有否為與個人事務有關的電腦設定登入密碼／有否為與個人事務有關的電腦檔案設定開啟密碼／有否將與個人事務有關的電腦檔案加密劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士的百分比分布

Chart 8.3 Percentage distribution of persons aged 10 and over who had used personal computer during the 12 months before enumeration by whether had set password for logging in to computers related to personal matters/whether had set password for access to computer files related to personal matters/whether had encrypted computer files related to personal matters

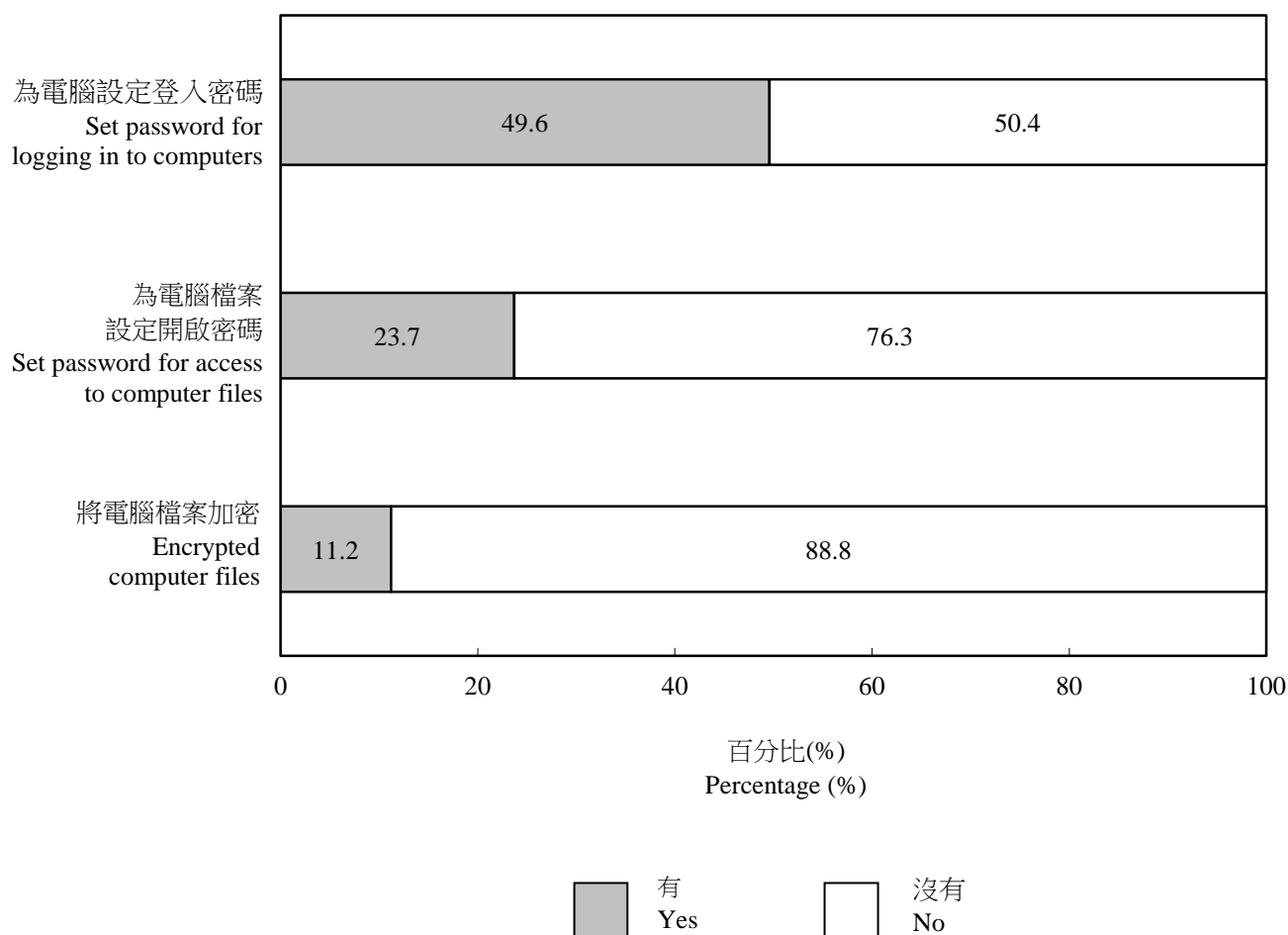


表 8.1 按個人電腦有否執行保安措施／保安措施的類別及電腦的類別劃分的有個人電腦的 10 歲及以上人士數目
Table 8.1 Persons aged 10 and over who had personal computer (PC) by whether had carried out security measures for their PC/type of security measures and type of PC

個人電腦有否執行保安措施 Whether had carried out security measures for their PC	桌面電腦／手提電腦 Desktop computer/laptop		平板電腦 Tablet	
	人數 No. of persons (‘000)	百分比 %	人數 No. of persons (‘000)	百分比 %
有 Yes	2 407.8	85.3	483.9	37.3
<i>保安措施的類別[#]</i> <i>Type of security measures[#]</i>				
安裝防毒軟件並定期更新有關軟件 <i>Installed antivirus software and renewed the software regularly</i>	2 195.3	91.2	253.3	52.3
安裝個人防火牆 <i>Installed personal firewall</i>	2 122.9	88.2	210.1	43.4
以防毒軟件定期掃描電腦 <i>Regularly scanned computer with antivirus software</i>	1 853.9	77.0	208.8	43.1
定期為資料作備份 <i>Regularly backed up files</i>	1 560.7	64.8	315.8	65.3
定期安裝保安修補程式 <i>Regularly installed security patch</i>	1 441.4	59.9	275.1	56.9
沒有 No	416.3	14.7	813.2	62.7
合計 Overall	2 824.1	100.0	1 297.1	100.0

註釋：[#] 可選擇多項答案。

Note: [#] Multiple answers were allowed.

表 8.2 按在統計前 12 個月內個人電腦曾否感染電腦病毒／在統計前 12 個月內個人電腦曾感染電腦病毒的次數劃分的有個人電腦的 10 歲及以上人士數目
Table 8.2 Persons aged 10 and over who had personal computer (PC) by whether their PC had been infected by computer virus during the 12 months before enumeration/frequency of their PC having been infected by computer virus during the 12 months before enumeration

在統計前 12 個月內個人電腦曾否感染 電腦病毒 Whether the PC had been infected by computer virus during the 12 months before enumeration	人數 No. of persons (‘000)	百分比* %*
有 Yes	241.3	7.6
在統計前 12 個月內個人電腦曾感染 電腦病毒的次數 <i>Frequency of the PC having been infected by computer virus during the 12 months before enumeration</i>		
1 次 <i>Once</i>	126.1	(52.3)
2 次 <i>Twice</i>	67.6	(28.0)
3 次及以上 <i>3 times and more</i>	47.6	(19.7)
沒有 No	2 797.0	88.0
不肯定／不知道 Not sure/don't know	141.3	4.4
總計 Total	3 179.6	100.0

註釋：* 括號內的數字顯示在統計前 12 個月內個人電腦曾感染電腦病毒的所有 10 歲及以上人士中所佔的百分比。

Note: * Figures in brackets represent the percentages in respect of all persons aged 10 and over who had PC infected by computer virus during the 12 months before enumeration.

表 8.3 2012 年及 2014 年按在統計前 12 個月內有否為與個人事務有關的電腦設定登入密碼／有否為與個人事務有關的電腦檔案設定開啟密碼／有否將與個人事務有關的電腦檔案加密劃分的在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士數目

Table 8.3 Persons aged 10 and over who had used personal computer during the 12 months before enumeration by whether had set password for logging in to computers related to personal matters/whether had set password for access to computer files related to personal matters/whether had encrypted computer files related to personal matters during the 12 months before enumeration, 2012 and 2014

有否為與個人事務有關的電腦設定登入密碼／有否為與個人事務有關的電腦檔案設定開啟密碼／有否將與個人事務有關的電腦檔案加密 Whether had set password for logging in to computers related to personal matters /Whether had set password for access to computer files related to personal matters /Whether had encrypted computer files related to personal matters	2012 年 6 月至 8 月 June – August 2012		2014 年 6 月至 8 月 June – August 2014	
	人數 No. of persons ('000)	百分比 %	人數 No. of persons ('000)	百分比 %
有否為與個人事務有關的電腦設定登入密碼 Whether had set password for logging in to computers related to personal matters				
有 Yes	N.A.	N.A.	2 306.4	49.6
沒有 No	N.A.	N.A.	2 345.2	50.4
有否為與個人事務有關的電腦檔案設定開啟密碼 Whether had set password for access to computer files related to personal matters				
有 Yes	1 839.1	40.2	1 100.2	23.7
沒有 No	2 738.7	59.8	3 551.4	76.3
有否將與個人事務有關的電腦檔案加密 Whether had encrypted computer files related to personal matters				
有 Yes	614.6	13.4	522.7	11.2
沒有 No	3 963.3	86.6	4 128.9	88.8
總計 Total	4 577.8	100.0	4 651.6	100.0

表 8.4 按經濟活動身分劃分的在統計前 12 個月內有為與個人事務有關的電腦設定登入密碼的 10 歲及以上人士數目
Table 8.4 Persons aged 10 and over who had set password for logging in to computers related to personal matters during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	1 658.3	71.9	52.8
非從事經濟活動 Economically inactive	648.1	28.1	42.9
學生 Students	346.3	15.0	49.2
料理家務者 Home-makers	170.0	7.4	39.5
退休人士 Retired persons	115.0	5.0	36.2
其他 Others	16.8	0.7	28.6
合計 Overall	2 306.4	100.0	49.6

註釋： * 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動的人士為例，52.8%在統計前 12 個月內有為與個人事務有關的電腦設定登入密碼。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 52.8% had set password for logging in to computers related to personal matters during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 8.5 按經濟活動身分劃分的在統計前 12 個月內有為與個人事務有關的電腦檔案設定開啟密碼的 10 歲及以上人士數目
Table 8.5 Persons aged 10 and over who had set password for access to computer files related to personal matters during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	829.5	75.4	26.4
非從事經濟活動 Economically inactive	270.7	24.6	17.9
學生 Students	149.8	13.6	21.3
料理家務者 Home-makers	64.8	5.9	15.0
退休人士 Retired persons	47.4	4.3	14.9
其他 Others	8.7	0.8	14.9
合計 Overall	1 100.2	100.0	23.7

註釋：* 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動的人士為例，26.4%在統計前 12 個月內有為與個人事務有關的電腦檔案設定開啟密碼。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 26.4% had set password for access to computer files related to personal matters during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 8.6 按經濟活動身分劃分的在統計前 12 個月內有將與個人事務有關的電腦檔案加密的 10 歲及以上人士數目
Table 8.6 Persons aged 10 and over who had encrypted computer files related to personal matters during the 12 months before enumeration by economic activity status

經濟活動身分 Economic activity status	人數 No. of persons ('000)	百分比 %	比率* Rate*
從事經濟活動 ⁺ Economically active ⁺	399.9	76.5	12.7
非從事經濟活動 Economically inactive	122.9	23.5	8.1
學生 Students	65.2	12.5	9.3
料理家務者 Home-makers	29.6	5.7	6.9
退休人士 Retired persons	24.6	4.7	7.7
其他 Others	3.5	0.7	6.0
合計 Overall	522.7	100.0	11.2

註釋： * 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動的人士為例，12.7% 在統計前 12 個月內有將與個人事務有關的電腦檔案加密。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 12.7% had encrypted computer files related to personal matters during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

9 智能手機的使用情況

Usage of smartphone

智能手機的使用情況

9.1 統計調查結果顯示約 4 886 000 名 10 歲及以上的人士在統計前 12 個月內擁有智能手機，佔所有 10 歲及以上人士的 77.2%。(表 9.1a)

年齡及性別

9.2 在該 4 886 000 名在統計前 12 個月內擁有智能手機的 10 歲及以上人士中，15 - 54 歲的人士有較大比率擁有智能手機，介乎 87.2% 至 97.5%。男性(78.4%)擁有智能手機的比率較女性(76.1%)為高。在 65 歲及以上的人士中，約四分之一(24.3%)在統計前 12 個月內擁有智能手機。(圖 9.1 及表 9.1a)

教育程度

9.3 按教育程度分析，具專上教育程度的人士在統計前 12 個月內擁有智能手機的比率最高，達 95.3%。具中學教育程度及具小學及以下教育程度的人士的相應比率分別為 85.3% 及 37.6%。(表 9.1b)

經濟活動身分

9.4 按經濟活動身分分析，從事經濟活動人士在統計前 12 個月內擁有智能手機的比率最高，達 90.2%。其次為學生(85.0%)及料理家務者(75.3%)。退休人士擁有智能手機的比率相對較低，為 33.0%。(表 9.1c)

擁有智能手機的數目

9.5 在該 4 886 000 名在統計前 12 個月內擁有智能手機的 10 歲及以上人士中，96.1% 擁有 1 部智能手機；3.5% 擁有 2 部；以及 0.4% 擁有 3 部及以上。(表 9.1d)

Usage of smartphone

9.1 The survey results showed that some 4 886 000 persons aged 10 and over had smartphone during the 12 months before enumeration, constituting 77.2% of all persons aged 10 and over. (Table 9.1a)

Age and Sex

9.2 Of those 4 886 000 persons aged 10 and over who had smartphone during the 12 months before enumeration, persons aged 15 - 54 had higher rates of having smartphone, ranging from 87.2% to 97.5%. The rate of having smartphone for males (78.4%) was higher than their female counterparts (76.1%). For persons aged 65 and over, about one-fourth (24.3%) had smartphone during the 12 months before enumeration. (Chart 9.1 and Table 9.1a)

Educational attainment

9.3 Analysed by educational attainment, persons having attained post-secondary education had the highest rate of having smartphone during the 12 months before enumeration, at 95.3%. The corresponding rates of those having attained secondary education and primary education and below were 85.3% and 37.6% respectively. (Table 9.1b)

Economic activity status

9.4 Analysed by economic activity status, economically active persons had the highest rate of having smartphone during the 12 months before enumeration, at 90.2%. This was followed by students (85.0%) and home-makers (75.3%). Retired persons had a relatively lower rate of having smartphone, at 33.0%. (Table 9.1c)

Number of smartphone owned

9.5 Of those 4 886 000 persons aged 10 and over who had smartphone during the 12 months before enumeration, 96.1% had one; 3.5% had two; and 0.4% had three and more. (Table 9.1d)

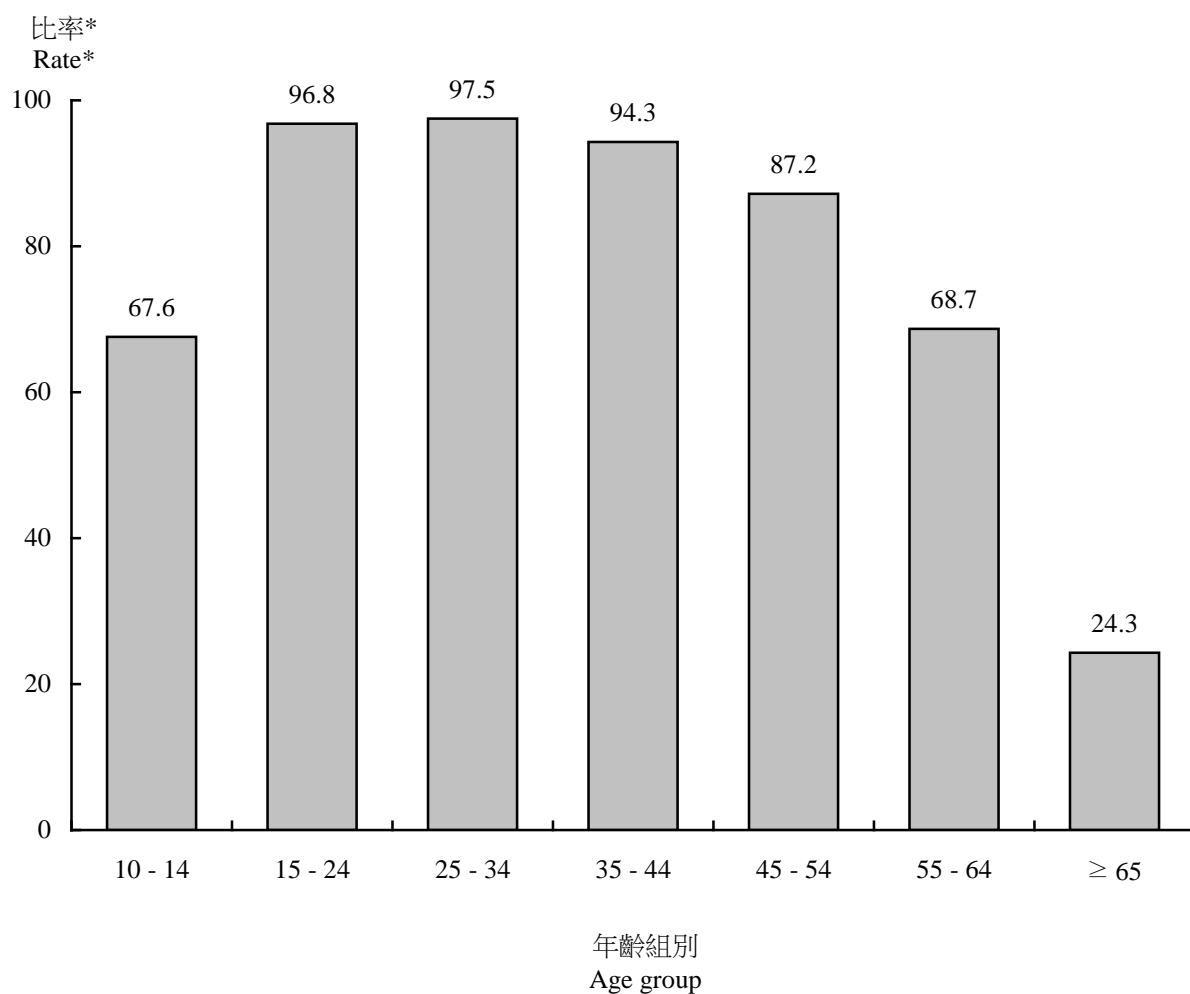
智能手機曾否感染電腦病毒

Whether the smartphone had been infected by computer virus

9.6 在該 4 886 000 名在統計前 12 個月內擁有智能手機的 10 歲及以上人士中，大部分 (95.9%) 表示他們的智能手機沒有感染電腦病毒；1.4% 表示有；以及 2.7% 表示不肯定／不知道。（表 9.1e）

9.6 Of those 4 886 000 persons aged 10 and over who had smartphone during the 12 months before enumeration, the majority (95.9%) of those persons reported that their smartphones had not been infected by computer virus ; 1.4% reported had; and 2.7% reported not sure/don't know. (Table 9.1e)

圖 9.1 按年齡劃分的在統計前 12 個月內擁有智能手機的 10 歲及以上人士的比率
Chart 9.1 Rate of persons aged 10 and over who had smartphone during the 12 months before enumeration by age



註釋： * 在個別年齡組別中佔所有人士的百分比。

Note : * As a percentage of all persons in the respective age groups.

表 9.1a 按年齡／性別及在統計前 12 個月內是否擁有智能手機劃分的 10 歲及以上人士數目
Table 9.1a Persons aged 10 and over by age/sex and whether had smartphone during the 12 months before enumeration

年齡組別／性別 Age group/Sex	是否擁有智能手機 Whether had smartphone							
	有 Yes			沒有 No			合計 Overall	
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %
年齡組別 Age group								
10 - 14	182.0	3.7	67.6	87.3	6.1	32.4	269.3	4.3
15 - 24	779.4	16.0	96.8	25.8	1.8	3.2	805.2	12.7
25 - 34	936.6	19.2	97.5	23.7	1.6	2.5	960.3	15.2
35 - 44	971.0	19.9	94.3	58.4	4.1	5.7	1 029.4	16.3
45 - 54	1 055.5	21.6	87.2	154.6	10.7	12.8	1 210.1	19.1
55 - 64	715.9	14.7	68.7	326.6	22.7	31.3	1 042.5	16.5
≥ 65	245.6	5.0	24.3	763.8	53.0	75.7	1 009.3	16.0
性別 Sex								
男 Male	2 377.0	48.6	78.4	653.3	45.4	21.6	3 030.2	47.9
女 Female	2 509.0	51.4	76.1	786.9	54.6	23.9	3 295.9	52.1
合計 Overall	4 886.0	100.0	77.2	1 440.2	100.0	22.8	6 326.2	100.0

註釋： * 在個別年齡／性別分組中佔所有人士的百分比。以所有男性為例，78.4%在統計前 12 個月內擁有智能手機。

Note: * As a percentage of all persons in the respective age/sex sub-groups. For example, among all males, 78.4% had smartphone during the 12 months before enumeration.

表 9.1b 按教育程度及在統計前 12 個月內是否擁有智能手機劃分的 10 歲及以上人士數目
Table 9.1b Persons aged 10 and over by educational attainment and whether had smartphone during the 12 months before enumeration

教育程度 Educational attainment	是否擁有智能手機 Whether had smartphone							
	有 Yes			沒有 No			合計 Overall	
	人數 No. of persons ('000)	百分比 %	比率* Rate*	人數 No. of persons ('000)	百分比 %	比率* Rate*	人數 No. of persons ('000)	百分比 %
小學及以下 Primary and below	527.7	10.8	37.6	873.9	60.7	62.4	1 401.6	22.2
中學# Secondary#	2 852.9	58.4	85.3	491.8	34.1	14.7	3 344.7	52.9
專上教育 Post-secondary	1 505.4	30.8	95.3	74.5	5.2	4.7	1 579.9	25.0
合計 Overall	4 886.0	100.0	77.2	1 440.2	100.0	22.8	6 326.2	100.0

註釋： * 在個別教育程度組別中佔所有 10 歲及以上人士的百分比。以所有具專上教育程度的 10 歲及以上人士為例，95.3% 在統計前 12 個月內擁有智能手機。

Notes : * As a percentage of all persons aged 10 and over in the respective educational attainment groups. For example, among all persons aged 10 and over with post-secondary education, 95.3% had smartphone during the 12 months before enumeration.

指具中一至中七教育程度或同等學歷的人士。

Referring to those with Secondary 1 to Secondary 7 education or equivalent level.

表 9.1c 按經濟活動身分及在統計前 12 個月內是否擁有智能手機劃分的 10 歲及以上人士數目
Table 9.1c Persons aged 10 and over by economic activity status and whether had smartphone during the 12 months before enumeration

經濟活動身分 Economic activity status	是否擁有智能手機 Whether had smartphone							
	有 Yes			沒有 No			合計 Overall	
	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %	比率* Rate*	人數 No. of persons (‘000)	百分比 %
從事經濟活動 ⁺ Economically active ⁺	3 342.2	68.4	90.2	361.1	25.1	9.8	3 703.3	58.5
非從事經濟活動 Economically inactive	1 543.8	31.6	58.9	1 079.0	74.9	41.1	2 622.8	41.5
學生 Students	605.3	12.4	85.0	106.9	7.4	15.0	712.2	11.3
料理家務者 Home-makers	507.8	10.4	75.3	166.7	11.6	24.7	674.4	10.7
退休人士 Retired persons	368.0	7.5	33.0	747.4	51.9	67.0	1 115.3	17.6
其他 Others	62.8	1.3	51.9	58.1	4.0	48.1	120.9	1.9
合計 Overall	4 886.0	100.0	77.2	1 440.2	100.0	22.8	6 326.2	100.0

註釋： * 在個別經濟活動身分組別中佔所有 10 歲及以上人士的百分比。以所有從事經濟活動人士為例，90.2%在統計前 12 個月內擁有智能手機。

⁺ 從事經濟活動人士包括就業人士及失業人士。

Notes : * As a percentage of all persons aged 10 and over in the respective economic activity status groups. For example, among all economically active persons, 90.2% had smartphone during the 12 months before enumeration.

⁺ Economically active persons comprise employed persons and unemployed persons.

表 9.1d 按在統計前 12 個月內是否擁有智能手機／擁有智能手機的數目劃分的 10 歲及以上人士數目
Table 9.1d Persons aged 10 and over by whether had smartphone during the 12 months before enumeration/number of smartphone

是否擁有智能手機／擁有智能手機的數目 Whether had smartphone/number of smartphone	人數 No. of persons ('000)	百分比 %
有 Yes	4 886.0	77.2
<i>擁有智能手機的數目</i> <i>Number of smartphone</i>		
1	4 697.9	(96.1)
2	169.3	(3.5)
≥ 3	18.9	(0.4)
沒有 No	1 440.2	22.8
總計 Total	6 326.2	100.0

註釋：括號內的數字顯示在統計前 12 個月內擁有智能手機的 10 歲及以上人士的百分比。

Note: Figures in brackets represent the percentages in respect of all persons aged 10 and over who had smartphone during the 12 months before enumeration.

表 9.1e 按在統計前 12 個月內是否擁有智能手機／智能手機曾否感染電腦病毒劃分的 10 歲及以上人士數目
Table 9.1e Persons aged 10 and over by whether had smartphone during the 12 months before enumeration/whether the smartphone had been infected by computer virus

是否擁有智能手機／智能手機曾否感染電腦病毒 Whether had smartphone/whether the smartphone had been infected by computer virus	人數 No. of persons (‘000)	百分比 %
有 Yes	4 886.0	77.2
<i>智能手機曾否感染電腦病毒</i> Whether the smartphone had been infected by computer virus		
有 Yes	66.5	(1.4)
沒有 No	4 686.4	(95.9)
不肯定／不知道 Not sure/don't know	133.1	(2.7)
沒有 No	1 440.2	22.8
總計 Total	6 326.2	100.0

註釋：括號內的數字顯示在統計前 12 個月內擁有智能手機的 10 歲及以上人士的百分比。

Note: Figures in brackets represent the percentages in respect of all persons aged 10 and over who had smartphone during the 12 months before enumeration.

統計調查的涵蓋範圍及樣本設計

1. 主題性住戶統計調查涵蓋全港陸上非住院人口。以下類別人士並不包括在內：

- (a) 公共機構／社團院舍的住院人士；及
- (b) 水上居民。

此外，這項統計調查均涵蓋居港人口(包括常住居民¹及流動居民²)但並不包括外籍家庭傭工。

2. 這項統計調查是以屋宇單位的樣本作依據。該樣本是從全港所有供居住用途及只部分作居住用途的永久性屋宇單位和小區內的屋宇單位中，以一個根據科學方法設計的抽樣系統選出。抽樣單位包括在已建設地區內的永久性屋宇單位及在非建設地區內的小區。

Survey coverage and sample design

1. The Thematic Household Survey (THS) covers the land-based non-institutional population of Hong Kong. The following categories of people are excluded :

- (a) inmates of institutions; and
- (b) persons living on board vessels.

In addition, this survey covered the Hong Kong Resident Population (i.e. including both Usual Residents¹ and Mobile Residents²), but did not include foreign domestic helpers.

2. The THS is based on a sample of quarters selected from all permanent quarters and quarters in segments which are for residential and partially residential purposes in Hong Kong in accordance with a scientifically designed sampling scheme. The sampling units are permanent quarters in built-up areas and segments in non-built-up areas.

¹ 「常住居民」包括兩類人士：(一)在統計時點之前的 6 個月內，在港逗留最少 3 個月，又或在統計時點之後的 6 個月內，在港逗留最少 3 個月的香港永久性居民，不論在統計時點他們是否身在香港；及(二)在統計時點身在香港的香港非永久性居民。

² 至於「流動居民」，是指在統計時點之前的 6 個月內，在港逗留最少 1 個月但少於 3 個月，又或在統計時點之後的 6 個月內，在港逗留最少 1 個月但少於 3 個月的香港永久性居民，不論在統計時點他們是否身在香港。

¹ “Usual Residents” include two categories of people: (1) Hong Kong Permanent Residents who have stayed in Hong Kong for at least 3 months during the 6 months before or for at least 3 months during the 6 months after the reference time-point, regardless of whether they are in Hong Kong or not at the reference time-point; and (2) Hong Kong Non-permanent Residents who are in Hong Kong at the reference time-point.

² As for “Mobile Residents”, they are Hong Kong Permanent Residents who have stayed in Hong Kong for at least 1 month but less than 3 months during the 6 months before or for at least 1 month but less than 3 months during the 6 months after the reference time-point, regardless of whether they are in Hong Kong or not at the reference time-point.

3. 主題性住戶統計調查採用政府統計處設立的屋宇單位框作為抽樣框，當中包括兩部分：(i) 屋宇單位檔案庫和 (ii) 小區檔案庫。屋宇單位檔案庫載有在已建設地區內所有永久性屋宇單位地址的紀錄，包括市區、新市鎮和其他主要發展區。每個屋宇單位均以一個獨有的地址作識別，並詳列街道名稱、大廈名稱、層數和單位號碼。

4. 小區檔案庫載有在未建設地區內的小區的紀錄，有關紀錄以一些自然或容易辨識的分界(例如小溪、行人路、小巷及溝渠)來劃分。每個小區約有 8 至 15 個屋宇單位。由於在未建設地區內的屋宇單位未必有明確的地址，以致未能個別識認，故此以小區作為在未建設地區內的抽樣單位的安排是有必要的。

統計調查問卷

5. 每一輪的主題性住戶統計調查均採用獨立的問卷。就本報告書所包括的專題而言，有關的問卷搜集住戶應用資訊科技的普及程度與住戶成員使用資訊科技情況等資料。

3. The survey made use of the frame of quarters maintained by the Census and Statistics Department as the sampling frame. The frame consists of two parts: (i) Register of Quarters (RQ) and (ii) Register of Segments (RS). The RQ contains records of all addresses of permanent quarters in built-up areas, including urban areas, new towns and other major developed areas. Each unit of quarters is identified by unique address with details such as street name, building name, floor number and flat number.

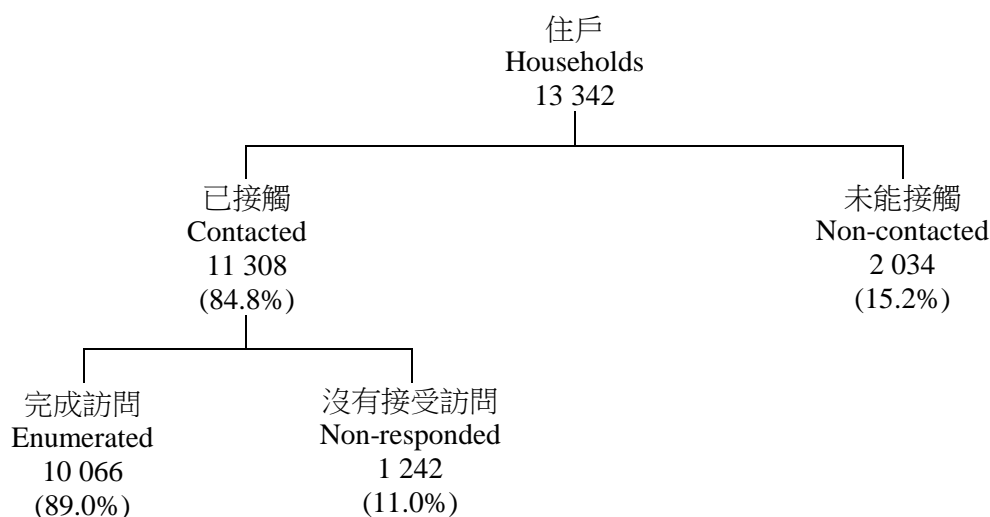
4. The RS contains records of area segments in non-built-up areas which are delineated by some physical or easily identifiable boundaries such as streams, footpaths, lanes, and ditches. Each area segment contains some 8 to 15 quarters. The use of area segments as the sampling unit in non-built-up areas is necessary since the quarters in these areas may not have clear addresses and cannot readily be identified individually.

Survey questionnaire

5. Independent questionnaire was adopted for each round of the THS. Regarding the topic covered in this report, the questionnaire was designed to collect information on the penetration of information technology among households and the usage of information technology among household members.

訪問結果

6. 就 2014 年 6 月至 8 月期間進行的主題性住戶統計調查而言，在有人居住的 13 275 個屋宇單位中，共有 13 342 個住戶。於該 13 342 個住戶中，成功訪問了 10 066 個住戶，回應率為 75%。統計調查的訪問結果概列如下：



估計的可靠性

7. 主題性住戶統計調查的結果受抽樣誤差和非抽樣誤差的影響。本報告書所載的估計是根據一個特定樣本所得的資料編製。以同樣的抽樣方式，可抽選出許多大小相同的可能樣本，而是項統計調查的樣本為眾多樣本的其中之一。由於每次抽選的樣本都會略有不同，因此不同樣本得出的估計亦互有差異。「抽樣誤差」正是計算這些差異的統計量數，可用以量度從一個特定樣本所得的估計，在估算總體數據方面的精確程度。

Enumeration experience

6. Regarding the THS conducted during June to August 2014, a total of 13 342 households were found in the sample of 13 275 occupied quarters. Among those 13 342 households, 10 066 households had been successfully enumerated, constituting an overall response rate of 75%. The enumeration experience of the survey is summarised below :

Reliability of the estimates

7. Results of the THS are subject to sampling error and non-sampling error. The estimates contained in this report were based on information obtained from a particular sample, which was one of a large number of possible samples that could be selected using the same sample design. By chance, estimates derived from different samples would differ from each other. The “sampling error” is a measure of these variations and is thus a measure of the precision with which an estimate derived from a particular sample would approximate the population parameter to be measured.

8. 在比較本報告書所載列各種變數的估計的精確程度時，可採用離中系數。離中系數的計算方法，是將標準誤差除以有關估計，再以百分比表示。標準誤差是根據統計原理所訂的公式計算。一般來說，標準誤差與總體內各元素的變異、樣本規模和樣本設計相關。

8. For comparing the precision of the estimates of various variables in this report, the *coefficient of variation* (CV) can be used. CV is obtained by expressing the *standard error* (SE) as a percentage of the estimate to which it refers. In turn, the SE is computed according to a formula which is established on the basis of statistical theory. Generally speaking, the SE is related to the variability of the elements in the population, the size of the sample and the sample design adopted for the survey.

9. 本報告書所載列的選定變數的估計的離中系數如下：

9. The CV of the estimates of the selected variables presented in this report are given as follows :

變數* <u>Variable*</u>	估計 <u>Estimate</u> (%)	離中系數 <u>CV</u> (%)
家中有個人電腦的住戶佔所有住戶的百分比 Percentage of households with personal computer at home among all households	81.3	0.4
家中有個人電腦接駁互聯網的住戶佔所有住戶的百分比 Percentage of households with personal computer at home connected to the Internet among all households	78.7	0.5
在統計前 12 個月內曾使用個人電腦的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 Percentage of persons aged 10 and over who had used personal computer during the 12 months before enumeration among all persons aged 10 and over	73.5	0.4
在統計前 12 個月內曾使用互聯網服務的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 Percentage of persons aged 10 and over who had used the Internet service during the 12 months before enumeration among all persons aged 10 and over	79.9	0.4
在統計前 12 個月內曾為個人事務而使用網上政府服務的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 Percentage of persons aged 10 and over who had used online Government services for personal matters during the 12 months before enumeration among all persons aged 10 and over	56.2	0.7
在統計前 12 個月內曾擁有智能手機的 10 歲及以上人士佔所有 10 歲及以上人士的百分比 Percentage of persons aged 10 and over who had smartphone during the 12 months before enumeration among all persons aged 10 and over	77.2	0.4

註釋：* 所有數字不包括外籍家庭傭工。

Note : * All figures exclude foreign domestic helpers.

附錄 2：曾出版的主題性住戶統計調查報告書

Appendix 2 : Previously published Thematic Household Survey Reports

主題性住戶統計調查第 1 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：4/2000-6/2000)

- 有關就業機會的關注事項
 - 現職情況
- 有關就業機會的關注事項
 - 對事業的冀望
- 對自己創業的冀望
- 曾參加的培訓/再培訓課程
- 計劃參加的培訓/再培訓課程
- 對政府在經濟轉型時期所擔當角色的期望

主題性住戶統計調查第 2 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：1/2000-3/2000)

- 個人電腦及互聯網的普及程度
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 對中文輸入法的認識及使用情況
- 電子商業服務的使用情況
- 對「公共服務電子化計劃」的認識
- 對資訊科技發展的意見

主題性住戶統計調查第 3 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：9/1999-11/1999)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 牙醫診治情況
- 使用中藥產品和食品情況

Thematic Household Survey Report No. 1

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 4/2000-6/2000)

- Concerns on employment opportunities
 - current situation
- Concerns on employment opportunities
 - career aspirations
- Aspirations for setting up own business
- Training / retraining courses attended
- Plan for attending training / retraining courses
- Expectations for the role of the Government under the economic transformation

Thematic Household Survey Report No. 2

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 1/2000-3/2000)

- Penetration of personal computer and Internet
- Usage of personal computer
- Usage of Internet service
- Knowledge and usage of Chinese input methods
- Usage of electronic business services
- Awareness of Electronic Service Delivery scheme
- Views on the development of information technology

Thematic Household Survey Report No. 3

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 9/1999-11/1999)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- The usage of Chinese medical products and food

主題性住戶統計調查第 4 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：10/1999-1/2000)

- 公眾對樓宇安全檢驗計劃的認識
- 公眾對緊急事故及天災的應變情況
- 公眾對申訴專員公署的認識
- 香港的少數族裔人士的特徵

主題性住戶統計調查第 5 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：10/2000-11/2000)

- 吸煙情況
- 對《基本法》的認識
- 對聘請家庭傭工的意見
- 購買新鮮食品的情況

主題性住戶統計調查第 6 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：4/2001-6/2001)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 對「公共服務電子化計劃」的認識

主題性住戶統計調查第 7 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：4/2001-6/2001)

- 在中國內地居住的意向及情況
- 執行支付贍養費命令的情況

Thematic Household Survey Report No. 4

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 10/1999-1/2000)

- Public awareness of the Building Safety Inspection Scheme
- The public's responses to emergency incidents and natural disasters
- Public awareness of the Office of The Ombudsman
- The characteristics of the ethnic minorities in Hong Kong

Thematic Household Survey Report No. 5

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 10/2000-11/2000)

- Pattern of cigarette smoking
- Understanding of the Basic Law
- Views on employment of domestic helpers
- Pattern of purchasing fresh food produce

Thematic Household Survey Report No. 6

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 4/2001-6/2001)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Awareness of Electronic Service Delivery scheme

Thematic Household Survey Report No. 7

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 4/2001-6/2001)

- Aspiration and experience of taking up residence in the mainland of China
- Enforcement of order for payment of alimony

主題性住戶統計調查第 8 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：1/2001-5/2001)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及個人購買醫療保險的情況

主題性住戶統計調查第 9 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：3/2002-5/2002)

- 在香港以外地方就讀的香港學生
- 對家居廢物分類及回收的認識及參與的情況
- 長者的足部健康情況
- 對保險服務的需求及意見

主題性住戶統計調查第 10 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：5/2002-7/2002)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 網上政府服務的使用情況
- 資訊保安

Thematic Household Survey Report No. 8

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 1/2001-5/2001)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- Provision of medical benefits by employers / companies and purchase of medical insurance by individuals

Thematic Household Survey Report No. 9

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 3/2002-5/2002)

- Hong Kong students studying outside Hong Kong
- Knowledge of and participation in source separation and recycling of domestic wastes
- Foot health of older persons
- Insurance needs and opinions on insurance services

Thematic Household Survey Report No. 10

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 5/2002-7/2002)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of online Government services
- Information security

主題性住戶統計調查第 11 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：8/2001-10/2001)

- 受供養父母的特徵
- 對改善居所的冀望
- 居所按揭利息款項

Thematic Household Survey Report No. 11

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 8/2001-10/2001)

- Characteristics of dependent parents
- Aspiration for improvement in accommodation
- Home mortgage interest payment

主題性住戶統計調查第 12 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：5/2002-7/2002)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及受個人購買的醫療保險保障的情況
- 居於院舍人士的健康狀況及其使用醫護服務的情況

Thematic Household Survey Report No. 12

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 5/2002-7/2002)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- Provision of medical benefits by employers / companies and coverage of medical insurance purchased by individuals
- Health status of institutional residents and their utilization of medical services

主題性住戶統計調查第 13 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：7/2002-9/2002)

- 有關就業機會的關注事項 – 現職情況
- 有關就業機會的關注事項 – 對事業的冀望
- 對自己創業的冀望
- 在內地進行與工作有關的業務的情況
- 對在內地工作的冀望
- 曾參加的培訓/再培訓課程
- 參加培訓/再培訓課程的計劃

Thematic Household Survey Report No. 13

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 7/2002-9/2002)

- Concerns on employment opportunities – current situation
- Concerns on employment opportunities – career aspiration
- Aspiration for setting up own business
- Engagement in job-related business activities in the Mainland
- Aspiration for working in the Mainland
- Training / retraining courses attended
- Plan for attending training / retraining courses

主題性住戶統計調查第 14 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：12/2001-2/2002)

- 運用時間的模式
- 參與無酬活動的情況
- 參與社交活動的情況
- 家務分擔的情況
- 對料理家務者的意見

Thematic Household Survey Report No. 14

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 12/2001-2/2002)

- Time use pattern
- Pattern of participation in unpaid activities
- Pattern of participation in social activities
- Sharing of housework
- Views on home-makers

主題性住戶統計調查第 15 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：5/2003-8/2003)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 網上政府服務的使用情況
- 資訊科技保安

Thematic Household Survey Report No. 15

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 5/2003-8/2003)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of online Government services
- Information technology security

主題性住戶統計調查第 16 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：11/2002-2/2003)

- 對《基本法》的認識
- 出外旅遊的情況
- 吸煙情況

Thematic Household Survey Report No. 16

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 11/2002-2/2003)

- Understanding of the Basic Law
- Pattern of outbound travel
- Pattern of smoking

主題性住戶統計調查第 17 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：3/2003-5/2003)

- 公眾對香港的電力供應的意見
- 公眾對申訴專員公署的工作的認識及看法
- 內地來港定居三年及以下的人士的需要

Thematic Household Survey Report No. 17

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 3/2003-5/2003)

- Public opinions on electricity supply in Hong Kong
- Public awareness of and perception on the work of the Office of The Ombudsman
- Needs of persons from the Mainland having resided in Hong Kong for 3 years and less

主題性住戶統計調查第 18 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：5/2003-8/2003)

- 在內地居住的情況
- 在內地自置/租用住宅物業的情況
- 到內地居住的意向
- 在內地自置/租用住宅物業的意向

主題性住戶統計調查第 19 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：9/2003-11/2003)

- 公眾對行人環境的意見
- 公眾對教育改革的意見
- 執行支付贍養費命令的情況

主題性住戶統計調查第 20 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：6/2004-8/2004)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 網上政府服務的使用情況
- 資訊科技保安

Thematic Household Survey Report No. 18

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 5/2003-8/2003)

- Experience of taking up residence in the Mainland
- Pattern of owning / renting residential properties in the Mainland
- Aspiration for taking up residence in the Mainland
- Aspiration for owning / renting residential properties in the Mainland

Thematic Household Survey Report No. 19

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 9/2003-11/2003)

- Public views on pedestrian environment
- Public views on education reform
- Enforcement of order for payment of alimony

Thematic Household Survey Report No. 20

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 6/2004-8/2004)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of online Government services
- Information technology security

主題性住戶統計調查第 21 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：6/2004-8/2004)

- 修讀高等教育的情況
- 居於家庭住戶的長者的社會與人口狀況、健康狀況及長期護理的需要
- 居於院舍的長者的社會與人口狀況、健康狀況及長期護理的需要

主題性住戶統計調查第 22 號報告書

中英文對照版

(售罄。請參考 2007 年香港統計月刊專題文章)

(統計期間：11/2004-1/2005)

- 居住或長期逗留在內地的香港居民的特徵

主題性住戶統計調查第 23 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：5/2005-8/2005)

- 個人電腦及互聯網的普及程度
- 對使用個人電腦及中文輸入法的認識
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 電子政府服務的使用情況
- 資訊科技保安
- 玩電子遊戲的情況

主題性住戶統計調查第 24 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：11/2004-1/2005)

- 使用非專營巴士服務的情況
- 對《基本法》的認識

Thematic Household Survey Report No. 21

Bilingual version

Print version: Out of stock

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(Survey period: 6/2004-8/2004)

- Pattern of study in higher education
- Socio-demographic profile, health status and long-term care needs of older persons residing in domestic households
- Socio-demographic profile, health status and long-term care needs of older persons residing in institutions

Thematic Household Survey Report No. 22

Bilingual version

(Out of stock. Please refer to the Feature Articles of Hong Kong Monthly Digest of Statistics 2007)

(Survey period: 11/2004-1/2005)

- Characteristics of Hong Kong residents having resided / having stayed substantially in the Mainland

Thematic Household Survey Report No. 23

Bilingual version

Print version: Out of stock

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(Survey period: 5/2005-8/2005)

- Penetration of personal computer and Internet
- Knowledge of using personal computer and Chinese input methods
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of electronic Government services
- Information technology security
- Pattern of playing electronic games

Thematic Household Survey Report No. 24

Bilingual version

Print version: Out of stock

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(Survey period: 11/2004-1/2005)

- Pattern of using non-franchised bus services
- Understanding of the Basic Law

主題性住戶統計調查第 25 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：5/2005-7/2005)

- 在內地居住的情況
- 在內地自置/租用住宅物業的情況
- 到內地居住的意向
- 在內地自置/租用住宅物業的意向

主題性住戶統計調查第 26 號報告書

中英文對照版

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- 服用健康產品的情況
- 住戶飼養寵物的情況
- 吸煙情況
- 接受脊醫診治的情況

主題性住戶統計調查第 27 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間：6/2006-8/2006)

- 個人電腦及互聯網的普及程度
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 電子政府服務的使用情況
- 資訊科技保安
- 數碼娛樂

Thematic Household Survey Report No. 25

Bilingual version

Print version: Out of stock

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(Survey period: 5/2005-7/2005)

- Experience of taking up residence in the Mainland
- Pattern of owning / renting residential properties in the Mainland
- Aspiration for taking up residence in the Mainland
- Aspiration for owning / renting residential properties in the Mainland

Thematic Household Survey Report No. 26

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 2/2005-5/2005)

- Pattern of using health supplements
- Keeping of pets by households
- Pattern of smoking
- Chiropractor consultation

Thematic Household Survey Report No. 27

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 6/2006-8/2006)

- Penetration of personal computer and Internet
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of electronic Government services
- Information technology security
- Digital entertainment

主題性住戶統計調查第 28 號報告書

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- 使用非專營巴士服務的情況
- 內地來港定居七年以下人士的需要
- 長者的認知能力

主題性住戶統計調查第 29 號報告書

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印刷版：售罄，下載版：免費

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- 公眾對教育改革的意見
- 執行贍養費命令的情況

主題性住戶統計調查第 30 號報告書

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- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及受個人購買的醫療保險保障的情況
- 居於院舍人士的健康狀況及其使用醫護服務的情況

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中英文對照版

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(統計期間：1/2006-5/2006)

- 二零零五年在香港發生的罪案及罪案事主

Thematic Household Survey Report No. 28

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 10/2005-12/2005)

- Pattern of using non-franchised bus services
- Needs of persons from the Mainland having resided in Hong Kong for less than 7 years
- Cognitive function of older persons

Thematic Household Survey Report No. 29

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 11/2005-3/2006 and 6/2006-8/2006)

- Public views on education reform
- Enforcement of maintenance order

Thematic Household Survey Report No. 30

Bilingual version

Print version: Out of stock

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(Survey period: 11/2005-3/2006)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalization
- Dental consultation
- Provision of medical benefits by employers / companies and coverage of medical insurance purchased by individuals
- Health status of institutional residents and their utilization of medical services

Thematic Household Survey Report No. 31

Bilingual version

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- Crime and Its Victims in Hong Kong in 2005

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- 互聯網服務的使用情況
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- Penetration of personal computer and Internet
- Usage of personal computer
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- Usage of electronic Government services
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Thematic Household Survey Report No. 33

Bilingual version

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- Pattern of using non-franchised bus services
- Public awareness of and perception on the work of the Office of The Ombudsman

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- 公眾對兒童發展障礙的認識及態度

Thematic Household Survey Report No. 34

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(Survey period: 4/2007-6/2007)

- Public awareness and attitudes towards developmental disabilities in children

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Thematic Household Survey Report No. 35

Bilingual version

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(Survey period: 7/2007-9/2007)

- Characteristics of Hong Kong residents having resided / having stayed substantially in the mainland of China

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中英文對照版

印刷版：售罄，下載版：免費

(統計期間： 12/2007-3/2008)

- 吸煙情況
- 應用資訊科技的情況

Thematic Household Survey Report No. 36

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 12/2007-3/2008)

- Pattern of smoking
- Application of information technology

主題性住戶統計調查第 37 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間： 7/2008-9/2008)

- 個人電腦及互聯網的普及程度
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 電子政府服務的使用情況
- 資訊科技保安

Thematic Household Survey Report No. 37

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(Survey period: 7/2008-9/2008)

- Penetration of personal computer and Internet
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of electronic Government services
- Information technology security

主題性住戶統計調查第 38 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間： 12/2007-3/2008)

- 在中國內地居住的情況
- 在中國內地自置/租用住宅物業的情況
- 到中國內地居住的意向
- 在中國內地自置/租用住宅物業的意向

Thematic Household Survey Report No. 38

Bilingual version

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(Survey period: 12/2007-3/2008)

- Experience of taking up residence in the mainland of China
- Pattern of owning / renting residential properties in the mainland of China
- Aspiration for taking up residence in the mainland of China
- Aspiration for owning / renting residential properties in the mainland of China

主題性住戶統計調查第 39 號報告書

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(統計期間： 6/2008-8/2008)

- 種族接納

Thematic Household Survey Report No. 39

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(Survey period: 6/2008-8/2008)

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(統計期間： 6/2008-8/2008)

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Thematic Household Survey Report No. 40

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(Survey period: 6/2008-8/2008)

- Socio-demographic profile, health status and self-care capability of older persons

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中英文對照版

印刷版：售罄，下載版：免費

(統計期間： 2/2008-5/2008)

- 香港居民的健康狀況
- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及受個人購買的醫療保險保障的情況
- 對健康檢查的認識、態度及行為

Thematic Household Survey Report No. 41

Bilingual version

Print version: Out of stock

Download version: Free

(Survey period: 2/2008-5/2008)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalisation
- Dental consultation
- Provision of medical benefits by employers / companies and coverage of medical insurance purchased by individuals
- Knowledge, attitude and practice of medical checkup

主題性住戶統計調查第 42 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間： 12/2008-2/2009)

- 年齡因素在就業方面的重要性

Thematic Household Survey Report No. 42

Bilingual version

Print version: Out of stock

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(Survey period: 12/2008-2/2009)

- Importance of age factor in employment

主題性住戶統計調查第 43 號報告書

中英文對照版

印刷版：售罄，下載版：免費

(統計期間： 6/2009-8/2009)

- 個人電腦及互聯網的普及程度
- 個人電腦的使用情況
- 互聯網服務的使用情況
- 電子商業服務的使用情況
- 電子政府服務的使用情況
- 資訊科技保安

Thematic Household Survey Report No. 43

Bilingual version

Print version: Out of stock

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(Survey period: 6/2009-8/2009)

- Penetration of personal computer and Internet
- Usage of personal computer
- Usage of Internet service
- Usage of electronic business services
- Usage of electronic Government services
- Information technology security

主題性住戶統計調查第 44 號報告書
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- 家人之間的關係

Thematic Household Survey Report No. 44
Bilingual version
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(Survey period: 12/2008-2/2009)

- Relationships among family members

主題性住戶統計調查第 45 號報告書
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- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及受個人購買的醫療保險保障的情況
- 執行贍養費命令的情況

Thematic Household Survey Report No. 45
Bilingual version
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(Survey period: 11/2009-2/2010)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalisation
- Dental consultation
- Provision of medical benefits by employers / companies and coverage of medical insurance purchased by individuals
- Enforcement of maintenance order

主題性住戶統計調查第 46 號報告書
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- 在香港以外地方就讀的香港學生
- 使用醫療集團提供的門診服務的情況
- 香港居民在香港以外地方工作及曾修讀課程的情況

Thematic Household Survey Report No. 46
Bilingual version
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- Hong Kong students studying outside Hong Kong
- Utilisation of out-patient services provided by managed care organizations
- Hong Kong residents working and having studied outside Hong Kong

主題性住戶統計調查第 47 號報告書
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- 公眾對教育改革的意見
- 公眾對提供運動設施的意見

Thematic Household Survey Report No. 47
Bilingual version
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(Survey period: 3/2010-4/2010)

- Public views on education reform
- Public views on the provision of sports facilities

主題性住戶統計調查第 48 號報告書

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- 吸煙情況
- 飼養貓狗的情況
- 使用非專營巴士服務的情況
- 個人電腦及互聯網的普及程度
- 環境噪音事宜

Thematic Household Survey Report No. 48

Bilingual version

Download version: Free

(Survey period: 11/2009-2/2010 and
10/2010-12/2010)

- Pattern of smoking
- Keeping of dogs and cats
- Pattern of using non-franchised bus services
- Personal computer and Internet penetration
- Environmental noise issues

主題性住戶統計調查第 49 號報告書

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- 國際學校學額的供應
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- 新媒體的使用情況

Thematic Household Survey Report No. 49

Bilingual version

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(Survey period: 2/2011-4/2011)

- Provision of international school places
- Digital terrestrial television take-up
- Use of new media

主題性住戶統計調查第 50 號報告書

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- 就醫情況
- 入住醫院情況
- 接受牙醫診治情況
- 僱主或機構提供醫療福利予僱員及受個人購買的醫療保險保障的情況
- 個人電腦及互聯網的普及程度

Thematic Household Survey Report No. 50

Bilingual version

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(Survey period: 10/2011-1/2012 and
2/2012-5/2012)

- Health status of Hong Kong residents
- Doctor consultation
- Hospitalisation
- Dental consultation
- Provision of medical benefits by employers / companies and coverage of medical insurance purchased by individuals
- Personal computer and Internet penetration

主題性住戶統計調查第 51 號報告書

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- 香港的語言使用情況
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Thematic Household Survey Report No. 51

Bilingual version

Download version: Free

(Survey period: 2/2012-5/2012)

- Use of language in Hong Kong
- Utilisation of child health and family planning services provided by Maternal and Child Health Centres

主題性住戶統計調查第 52 號報告書

中英文對照版

下載版：免費

(統計期間：2/2012-5/2012 及 6/2012-8/2012)

- 資訊科技使用情況和普及程度
- 退休計劃及老年經濟狀況

Thematic Household Survey Report No. 52

Bilingual version

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(Survey period: 2/2012-5/2012 and
6/2012-8/2012)

- Information technology usage and penetration
- Retirement planning and the financial situation in old age

主題性住戶統計調查第 53 號報告書

中英文對照版

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(統計期間：9/2012-11/2012 及 1/2013-4/2013)

- 吸煙情況
- 接受脊醫診治的情況
- 個人電腦和互聯網的普及程度

Thematic Household Survey Report No. 53

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(Survey period: 9/2012-11/2012 and
1/2013-4/2013)

- Pattern of smoking
- Chiropractor consultation
- Personal computer and Internet penetration

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