

## Summary of Survey Results

### Household Survey on Information Technology Usage and Penetration

<u>Data Item</u>	<u>2000</u>	<u>2001</u>
<b>Information technology penetration amongst households</b>		
◆ Percentage of households with personal computer (PC) at home among all households in Hong Kong	<b>49.7%</b>	<b>60.6%</b>
◆ Percentage of households with PC at home connected to Internet among all households with PC at home in Hong Kong	<b>73.3%</b>	<b>80.4%</b>
◆ Percentage of households with PC at home connected to Internet among all households in Hong Kong	<b>36.4%</b>	<b>48.7%</b>
<b>Information technology usage amongst household members</b>		
◆ Percentage of persons aged 10 and over who had used PC in the twelve months before the survey among all persons aged 10 and over	<b>43.1%</b>	<b>50.3%</b>
◆ Percentage of persons aged 10 and over who had used Internet service in the twelve months before the survey among all persons aged 10 and over	<b>30.3%</b>	<b>43.3%</b>
<b>Usage of electronic business services</b>		
◆ Percentage of persons aged 15 and over who had used one or more types of electronic business services for personal matters in the twelve months before the survey among all persons aged 15 and over	<b>84.9%</b>	<b>88.5%</b>
<b>Usage of online purchasing services</b>		
◆ Percentage of persons aged 15 and over who had used one or more types of online purchasing services for personal matters in the twelve months before the survey among all persons aged 15 and over	<b>Not available</b>	<b>5.6%</b>

**Summary of Survey Results**  
**Annual Survey on Information Technology**  
**Usage and Penetration in the Business Sector**

<u>Data Item</u>	<u>2000</u>	<u>2001</u>
<i>(As a % of all establishments)</i>		
<b>Personal Computer (PC) Usage</b>		
Establishments using personal computer	<b>51.5%</b>	<b>49.7%</b>
<b>Internet Usage</b>		
Establishments having Internet connection	<b>37.3%</b>	<b>37.2%</b>
<b>Web Site Usage</b>		
Establishments having Web page/Web site	<b>7.3%</b>	<b>10.7%</b>
<b>Electronic Business</b>		
Establishments having <i>ordered/purchased</i> goods, services or information through electronic means	<b>4.9%</b>	<b>6.2%</b>
Establishments having <i>received</i> goods, services or information through electronic means	<b>35.3%</b>	<b>40.0%</b>
Establishments having <i>sold</i> goods, services or information through electronic means	<b>0.3%</b>	<b>1.1%</b>
Establishments having <i>delivered</i> goods, services or information through electronic means	<b>8.1%</b>	<b>12.4%</b>
	<b><u>1999</u></b>	<b><u>2000</u></b>
Business receipts from selling goods, services or information through electronic means	<b>\$4.6 billion</b>	<b>\$7.6 billion</b>
Above business receipts as a % of total business receipts received	<b>0.11%</b>	<b>0.17%</b>
<b>Persons engaged in information technology (IT) work</b>		
Number of persons engaged in IT work as at end-March 2001 (a) = <b>69 476</b>		
Number of vacancies of IT posts as at end-March 2001 (b) = <b>5 187</b>		
Total number of IT posts as at end-March 2001 {(c)=(a)+(b)} = <b>74 663</b>		
Number of IT posts as at end-March 2002 as forecast by the industry in the 2001 Survey = <b>76 268</b>		

