

Summary of Survey Results

Household Survey on Information Technology Usage and Penetration

<u>Data Item</u>	<u>2002</u>	<u>2003</u>
Information technology penetration amongst households		
◆ Percentage of households with personal computer (PC) at home amongst all households in Hong Kong	62.1%	67.5%
◆ Percentage of households with PC at home connected to Internet amongst all households with PC at home in Hong Kong	84.6%	88.8%
◆ Percentage of households with PC at home connected to Internet amongst all households in Hong Kong	52.5%	60.0%
Information technology usage amongst household members		
◆ Percentage of persons aged 10 and over who had used PC in the twelve months before the survey amongst all persons aged 10 and over	54.0%	56.2%
◆ Percentage of persons aged 10 and over who had used Internet service in the twelve months before the survey amongst all persons aged 10 and over	48.2%	52.2%
Usage of electronic business services		
◆ Percentage of persons aged 15 and over who had used one or more types of electronic business services for personal matters in the twelve months before the survey amongst all persons aged 15 and over	92.6%	93.6%
Usage of online purchasing services		
◆ Percentage of persons aged 15 and over who had used one or more types of online purchasing services for personal matters in the twelve months before the survey amongst all persons aged 15 and over	4.9%	7.0%
Usage of online Government services		
◆ Percentage of persons aged 15 and over who had used online Government services for personal matters in the twelve months before the survey amongst all persons aged 15 and over	18.1%	24.3%

Summary of Survey Results
Annual Survey on Information Technology
Usage and Penetration in the Business Sector

<u>Data Item</u>	<u>2002</u>	<u>2003</u>
<i>(As a % of all establishments)</i>		
Personal Computer (PC) Usage		
Establishments using personal computer	54.5%	54.8%
Internet Usage		
Establishments having Internet connection	44.2%	47.5%
Web Site Usage		
Establishments having Web page/Web site	11.8%	13.5%
Electronic Business		
Establishments having <i>ordered or purchased</i> goods, services or information through electronic means	7.1%	9.6%
Establishments having <i>received</i> goods, services or information through electronic means	45.2%	51.0%
Establishments having <i>sold</i> goods, services or information through electronic means	1.5%	1.1%
Establishments having <i>delivered</i> goods, services or information through electronic means	12.1%	13.6%
	<u>2001</u>	<u>2002</u>
Business receipts from selling goods, services or information through electronic means	\$22.1 billion	\$15.6 billion
Above business receipts as a % of total business receipts received	0.43%	0.29%